



## Terms and Conditions for Maybank2u SG-MY Digital Services - Send Money, Get Money #2 ("Promotion")

### 1. Definitions

Under these Terms and Conditions:

"Customers" means the customers as described in Clause 2(a).

"Eligible Transaction" means the eligible transaction as described in Clause 3(d).

"Eligible Channel" means any of the eligible channels as described in Clause 3(d).

"Gifts" means the Gifts as described in Clause 3(f).

"Maybank" means Maybank Singapore Limited.

"Promotion Period" means the period between 1 March 2024 and 31 May 2024, both dates inclusive.

"Qualified Customer" means Tier 1 Qualified Customer and/or Tier 2 Qualified Customer.

"Qualifying Period" means the qualifying period described in Clause 3(f).

"Tier 1 Qualified Customer" means a qualified customer described in Clause 3(a).

"Tier 2 Qualified Customer" means a qualified customer described in Clause 3(b).

Definitions importing the singular shall include the plural and vice versa.

### 2. Eligibility

- a) All individual Customers who have access to the Maybank2u SG (Lite) app and/or Maybank2u Online Banking are eligible for this Promotion, except for:
  - (i) employees of Maybank who work on or are involved in the work of this Promotion; and
  - (ii) customers whose access to the above mentioned digital channels, Maybank Savings and/or Current Account are terminated during the Promotion Period.
- b) Maybank has the absolute discretion to exclude any Customer and/or any person from participating in the Promotion without any obligation to furnish any notice and/or reason.
- c) By participating in the Promotion and/or by accepting a Gift, the Customer agrees to abide by the terms and conditions stated herein. In the event the Customer does not agree to these terms and conditions, he/she should not participate in the Promotion and should opt out by informing Maybank of the same.

### 3. Qualifying Customers and Awarding of Gifts

- a) To qualify and emerge as a Tier 1 Qualified Customer of a Qualifying Period, a Customer must be one of the first 300 Customers to complete at least one Eligible Transaction through the Eligible Channel during the relevant Qualifying Period.
- b) To qualify and emerge as a Tier 2 Qualified Customer of a Qualifying Period, a Customer must be one of the top 10 transactors of the relevant Qualifying Period (based on the value of the total transaction amounts accumulated through the Eligible Transaction(s) that he or she performs during the relevant Qualifying Period).
- c) Qualified Customers will be rewarded with the Gifts as elaborated in Clause 3(f).
- d) For the purposes of this Clause 3, “Eligible Transaction” means any of the transactions described in the table below performed by the Customer during a Qualifying Period, which transaction must be made from the Customer’s account with Maybank via the Eligible Channel.

	Type of Transaction	Minimum amount per transaction	Eligible Channel
(i)	Maybank Overseas Transfer to Malaysia	S\$100	<ul style="list-style-type: none"> <li>• Maybank2u SG (Lite) app; or</li> <li>• Maybank2u Online Banking</li> </ul>
(ii)	PayNow Overseas to Malaysia	S\$100	<ul style="list-style-type: none"> <li>• Maybank2u SG (Lite) app; or</li> <li>• Maybank2u Online Banking</li> </ul>

- e) Only successful transactions will be deemed eligible.
- f) Tier 1 Qualified Customer will be rewarded with Tier 1 Gift set out below:

	Qualifying Periods	No. of Tier 1 Qualified Customers	Tier 1 Gift
1.	1 - 31 March 2024	First 300 Qualified Customers per Qualifying Period	S\$10 Cash Credit each
2.	1 - 30 April 2024		
3.	1 - 31 May 2024		

Tier 2 Qualified Customer will be rewarded with Tier 2 Gift set out below:

	Qualifying Periods	No. of Tier 2 Qualified Customers	Tier 2 Gift
1.	1 - 31 March 2024	Top 10 Transactors per Qualifying Period	S\$100 Cash Credit each
2.	1 - 30 April 2024		
3.	1 - 31 May 2024		

- g) Each Tier 1 Qualified Customer is only eligible to a maximum of one Tier 1 Gift during the Promotion Period, and each Tier 2 Qualified Customer is only eligible to a maximum of one Tier 2 Gift during the Promotion Period.
- h) The Gifts will be credited into the Qualified Customers' Maybank SGD Savings/Current Accounts (except CreditAble Account) within 2 months from the end of the relevant Qualifying Period, or any other date which Maybank may at its sole discretion determine, provided that the accounts are not closed or blocked when the Gifts are being credited.
- i) Maybank shall not be responsible for any other consequences including but not limited to loss of life, injury to person and/or damage to property arising from or in connection with the Promotion and/or redemption or use of the Gifts, lost, late, misdirected, damaged, incomplete, illegible or postage-due mail, and/or in respect of any transaction due to any reason whatsoever or howsoever (including but not limited to the incorrect classification of category in respect of any transaction) or transactions that are processed late, incorrectly or lost due to computer or other electronic breakdown or malfunction or any other reason.
- j) For the avoidance of doubt, other mobile or online transactions not stated as an Eligible Transaction herein shall not be considered eligible transactions for the awarding of Gifts.
- k) Where an Eligible Transaction is made from a joint Maybank account, the Gifts shall be awarded to the Customer who performed the Eligible Transaction and this Customer shall be the Customer eligible to participate in the Promotion.
- l) In the event an Eligible Transaction is cancelled or reversed by any party for any reason and at any time, the said Eligible Transaction will not be considered for the purpose of identifying the Qualified Customers.
- m) Maybank reserves the right to deduct the full value of the Gift(s) from the Qualified Customers' Maybank account in the event:
  - (i) an Eligible Transaction is cancelled or reversed after the Gift(s) has been awarded;
  - (ii) such Qualified Customer closes his/her Maybank Online Banking account, Maybank Deposit, Savings and/or Current Account and/or cancels his/her Maybank Credit Card within six (6) months from the last day of the Promotion;
  - (iii) the Customer is or becomes not eligible for the Gift for any reasons; or
  - (iv) it is determined by Maybank that the Customer has not fulfilled any of the conditions required under this Promotion or has breached any terms relating to this Promotion.

## 5. General

- a) The Customers consent under the Personal Data Protection Act 2012 to the collection, use and disclosure of their personal data by/to Maybank and such other third party as Maybank may reasonably consider necessary for the purpose of the Promotion, and confirm that they agree to be bound by the terms of the Maybank's Data Protection Policy, a copy of which can be found on [www.maybank2u.com.sg](http://www.maybank2u.com.sg).
- b) Without prejudice to the generality of paragraph (a) of this Clause, the Customers hereby authorise Maybank to disclose and publish their names and other particulars in the event that he/she emerges as a Qualified Customer, in accordance with applicable laws, without prior notice. The Customers also consent to co-operate with and participate in publicity activities organised by Maybank in relation to the Promotion without compensation whatsoever. All expenses and/or costs incurred for such attendance shall be borne by the Customers and Maybank reserves the right to use the name, address, photographs, information, particulars and/or documents of the Customers in any advertisement or other forms of publicity from time to time. Maybank reserves the right to collect, use and disclose the names and such

other particulars of the Customers for the purposes related to the Promotion and in accordance with applicable laws.

- c) The decision of Maybank on all matters relating to or in connection with this Promotion (including without limitation the eligibility of a Customer, the selection of the Qualified Customers, the manner in which Gifts are awarded to the Qualified Customers) shall be final, conclusive and binding on all participating Customers. Maybank shall not be obliged to enter into any correspondence with any Customer on any matter concerning this Promotion.
- d) Maybank, its related corporations, employees and/or independent contractors shall not be liable for any loss, injury, liabilities, expenses or damages whatsoever or howsoever incurred or sustained by any Customer and/or any other person by reason of, arising from or in connection with the Promotion, the Gift, and/or redemption of or consumption of any services, products or facilities of any merchant or retailer, including any act or omission relating to the Customer's participation in this Promotion, howsoever caused or for any other reason.
- e) Maybank reserves the right in its sole and absolute discretion to vary, delete or add to any of these terms and conditions from time to time or to suspend or terminate the Promotion at any time without prior notice or liability to any person.
- f) Maybank may at any time waive either unconditionally or on such terms and conditions as the Maybank deems fit in its discretion any right it has under these terms and conditions, however any such waiver shall not preclude Maybank from exercising such rights in the future.
- g) The image of the Gift(s) (if any) in any brochure, marketing or promotional material relating to this Promotion is for illustrative purposes only.
- h) In the event of any inconsistency between these terms and conditions and any brochures, marketing or promotional materials relating to the Promotion, these terms and conditions shall prevail.
- i) The prevailing Standard Terms and Conditions governing Internet Banking Services shall apply and can be found at [www.maybank2u.com.sg](http://www.maybank2u.com.sg).
- j) These terms and conditions are governed by the laws of Singapore.

**Information is updated and correct as at 1 March 2024.**

Maybank Singapore Limited (UEN: 201804195C)