



Steps to enroll for 2FA SMS for TREATS SG app login



Step 1: Login to classic Online Banking by clicking on the button below

← → ↻ 🏠 🔒 https://cib.maybank2u.com.sg/m2u/login#_ga=2.170858976.1374411964.1660872221-18359... A 🌟 ⭐ 📁 👤 ⋮

For the best experience, please use Google Chrome or Microsoft Edge to access Maybank2u Online Banking [Learn more](#) ✕

Maybank2u Singapore

REGISTER NOW 👤

🔄 Click here for QR login

👤 Enter Username 📄 🗝️ LOGIN

FORGOT LOGIN DETAILS >

Back to classic Online Banking ↶

- 🌐 Achieve your Goal
- 🔑 Open an Account
- 📄 Apply for Credit Cards
- 💰 Get a Loan
- 🌱 Grow your Wealth
- ☂️ Buy an Insurance
- 📈 Trade Online



Step 2: Login to Online Banking with your Username and Password



Login to Maybank2u.com.sg Online Banking

Username

Password

Clear

Login



Experience the all-new
Maybank2u Online Banking

Maybank2u Online Banking #ForYou

LOGIN

Terms and Conditions apply.



[Forgotten Username or Password?](#)

[Don't have Maybank Online Banking access? Sign up now!](#)

[System Maintenance](#)

[Frequently Asked Questions](#)

Security Alert

Security Advisory

- [Security Tips for Online Banking](#)
- [Security Tips to Protect Your Computer](#)
- [Security Tips to Protect Your Mobile Device](#)

NEW Maybank2u Online Banking. What's in it #For you?

- Improved navigation and optimal viewing
- Secure and hassle-free login via Secure2u & QR login
- New features such as Transaction Search and View up to 12 months past transactions
- Your favourite functions including funds transfer, bill payment, remittance, update contact details, etc.

[Learn more](#)

Disclaimer Statement

By accessing any page or link on this website, you agree to be bound by the [Terms &](#)



Step 3: Click on “Settings”



You are inside a secured site

Log Out

maybank2u.com.sg
Friday, 19 August 2022 17:31:34

Online Banking

- Home
- Accounts
- Investment & Insurance
- Funds Transfers
- Payment
- Remittance
- Settings
- PayNow
- Site Map
- MView

Online Banking Home



Welcome

Your last login was on Friday, 19 August 2022 at 05:29:24 PM

Account Summary

Be a part of our enhanced online banking experience

Maybank2u Online Banking #ForYou

Take Survey



Click on any service tabs above and log in to the full suite of online banking services

Get it sorted with the all-new Maybank2u SG (Lite) app!

DOWNLOAD NOW

Terms and Conditions apply.

Banking made secure and seamless with Secure2u digital token

FIND OUT MORE



Step 4: For Security Token users, you will be login by selecting the option of “**Login using New Security Token**”

maybank2u.com.sg
Friday, 19 August 2022 17:29:24

Online Banking

You are inside a secured site [Log Out](#)

Home Accounts Investment & Insurance Funds Transfers Payment Remittance Settings PayNow Site Map MView

Online Banking Remittance

Maybank

Get it sorted with the all-new Maybank2u SG (Lite) app!
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Banking made secure and seamless with Secure2u digital token
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New Security Token
To login using your **New Security Token**, please click on the button below.
[Login using New Security Token](#)

SMS-2FA
To login via SMS-2FA, please click on the button below. You will be prompted to use the **New Security Token** for transactions that require Transaction Signing.
[Login using SMS-2FA](#)

Step 5: At the Settings page, click on “Requests”



maybank2u.com.sg
Friday, 19 August 2022 17:32:26
Online Banking Maybank2u@MY
You are inside a secured site Log Out
Home Accounts Investment & Insurance Funds Transfers Payment Remittance Settings PayNow Site Map MView
Online Banking Settings
Requests
Please click on "Update Personal Information" to edit your details below.
Personal Particulars



Step 6: From the drop down list, kindly click on “Other eServices Requests **New**”

Settings
Requests
> Request for New Security Token
> Other eServices Requests **New**
> TD/TD-i Request Form



Step 7: Please key in your email address and select the option “Re-enable my mobile number to receive SMS OTP”. Scroll down to the bottom of the page and click “Next”

The screenshot shows the Maybank2u.com.sg website interface. At the top left, the URL 'maybank2u.com.sg' is displayed along with the date and time: 'Friday, 19 August 2022 17:32:26'. The top navigation bar includes 'Online Banking' and 'Maybank2u@MY', with a 'Log Out' button. Below this is a secondary navigation menu with options like Home, Accounts, Investment & Insurance, Funds Transfers, Payment, Remittance, Settings, PayNow, Site Map, and MView. The 'Settings' menu is expanded on the left, showing 'Requests' with sub-options: '> Request for New Security Token', '> Other eServices Requests' (marked as 'New'), and '> TD/TD-i Request Form'. The main content area is titled 'B. eServices Request' and contains the text 'I would like to apply for'. Under the heading 'Internet Banking related', there are three radio button options: 'Apply for 2 Factor Authentication (2FA) to receive One-Time Password (OTP) using SMS and Security Token', 'Re-enable my mobile number to receive SMS OTP' (highlighted with a blue arrow), and 'Cancel (Note that you will not be able to access all online banking services including Maybank TREATS SG app and Rewards Portal)'. Under the heading 'Security Token related', there are three radio button options: 'Re-enable my Security Token', 'Replace my Security Token (Damaged/Low Battery)', and 'Replace my Security Token (Misplace)' with a note that 'A replacement token fee of S20 is applicable.'. At the bottom, under the heading 'For Maybank Phone Banking (Dial-Link)', there is one radio button option: 'Re-issue a new pin'.



Step 8: The final step requires a confirmation and will require you to key in your OTP below

Browser address bar: https://sslsecure.maybank.com.sg/cgi-bin/mbs/scripts/mbb_login.jsp

Page Header: **maybank2u.com.sg** | Friday, 19 August 2022 17:32:26 | You are inside a secured site | [Log Out](#)

Navigation: Online Banking | Maybank2u@MY | Home | Accounts | Investment & Insurance | Funds Transfers | Payment | Remittance | Settings | PayNow | Site Map | MView

Sub-headers: Online Banking | Settings

Settings
Requests
> Request for New Security Token
> Other eServices Requests **New**
> TD/TD-i Request Form

Account(s) and facilities with Maybank to such person(s) as Maybank in its discretion deems necessary for the purpose of processing the application(s) herein.

2. I agree that the email address provided herein will be used for the purposes of processing the application(s) herein only and will not supersede any of my other email address on Maybank's record.
3. I consent to the collection, use and disclosure of my personal data for the purposes of processing the application(s) herein, as well as for the purposes set out in your Data Protection Policy (available at maybank.sg/dpp) which I have read and understood.
4. I further consent to you contacting me via my contact particulars on record with you to follow up on the instructions. I agree that such telephone conversations may be recorded for the purposes of processing my instructions and for quality coaching and record-keeping purposes.

[Request for SMS-OTP](#)

Please input your SMS One-Time Password

One-Time Password (OTP)

- [How to get your One-Time Password \(OTP\)](#)
- [User Guide and FAQ](#)
- [How it works](#)

[Cancel](#) | [Back](#) | [Submit](#)

Page Footer: [Contact Us](#) | [Terms & Conditions](#) | [Security & Client Charter](#) | [FAQs](#) | [Rates & Bank Charges](#) | [Application Forms](#) | [Sitemap](#)
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Step 9: Your request is received and will be processed within 7 business days.

The screenshot shows the Maybank2u online banking interface. The browser address bar displays the URL: https://sslsecure.maybank.com.sg/cgi-bin/mbs/scripts/mbb_login.jsp. The page header includes the Maybank2u logo, the text "Online Banking Maybank2u@MY", and a "Log Out" button. The navigation menu contains: Home, Accounts, Investment & Insurance, Funds Transfers, Payment, Remittance, Settings, PayNow, Site Map, and MView. The left sidebar shows "Online Banking" and "Settings" tabs, with "Settings" selected. Under "Settings", there is a "Requests" section with links for "Request for New Security Token", "Other eServices Requests" (marked as "New"), and "TD/TD-i Request Form". The main content area is titled "eServices Application Acknowledgement Page" and contains the following text: "We have received your eServices request and it will be processed within 7 business days." and "Reference Number : eServices Application 043085-19082022-CIB". Below this is a section for "Internet Banking related" with a radio button option: "Re-enable my mobile number to receive SMS OTP". At the bottom, there is a "Get in touch" section with contact information: "For queries, call 1800-MAYBANK (1800-629 2265) / (65) 6533 5229 (Overseas)." The Maybank logo is visible in the bottom right corner of the page.