



# Business Internet Banking: How to perform first time login

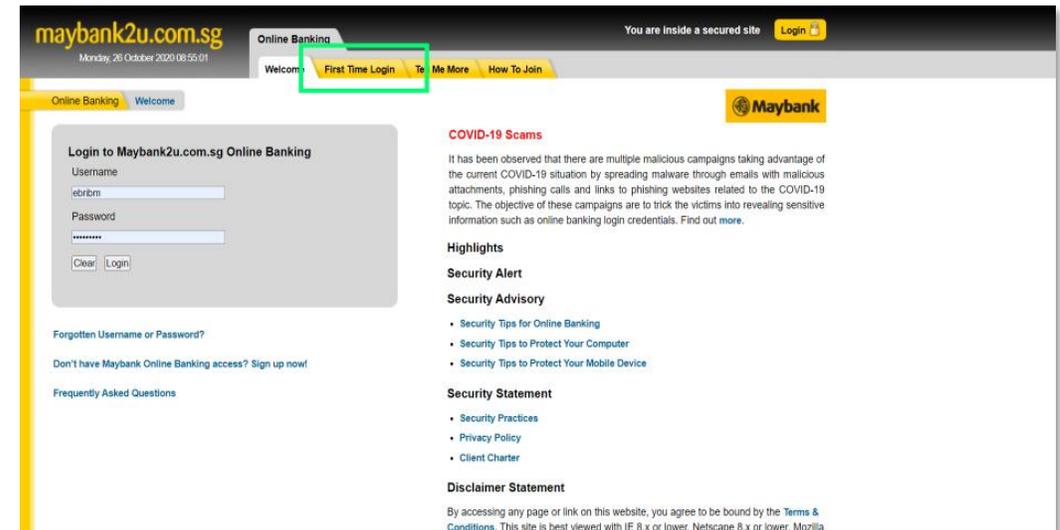
Upon successful application for Business Internet Banking (BIB), you will receive the following:

- Email with password protected PDF which contains the Access ID, AND
- SMS with password to the protected PDF

Following the instructions provided to activate your Access ID. Once activated, you will be ready to perform first time login.



Step 1: Visit [www.maybank2u.com.sg](http://www.maybank2u.com.sg), select 'Login' and 'Business Internet Banking'.



Step 2: Select 'First Time Login'.

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Maybank2u Singapore

PERSONAL WEALTH BUSINESS LOGIN

## First Time Login for Maybank Online Banking

Terms and Conditions

Before you go ahead with the sign up or reset of your access for Maybank Online Banking, please take a moment to read the Terms and Conditions.

Clicking on the "PROCEED" button below indicates you have read and agree to the Terms and Conditions of the Internet Banking Services.

**PROCEED** REJECT

Achieve your Goal Open an Account Apply for Credit Cards Get a Loan Grow your Wealth Buy an Insurance Trade Online

Step 3: Read the Terms and Conditions, and click 'Proceed'.

maybank2u.com.sg

Monday, 26 October 2020 08:58:47

Online Banking

You are inside a secured site Login

First Time Login Tell Me More How To Join

Online Banking Welcome

### Sign Up/ Reset Password for Online Banking

Credential: **Access ID**

Number:

PIN:

Credit Card No  
 Debit Card No

#### Safety Tips for Login

- For secure Online Banking access, always shut down all existing web browser windows before you perform the login.
- Open a new web browser and enter the URL address of the Bank ([www.maybank2u.com.sg](http://www.maybank2u.com.sg)) directly into your web browser. Do not access the login page via web site links provided in emails.
- Do not disclose your Username or Password to anyone. Maybank staff will not ask you to reveal your Username or Password under any circumstances.

#### Security Alert

- Advice on ATM Skimming
- Scam Email Alert
- Phishing Alert
- Spyware Alert

#### Security Advisory

- Security Tips for Online Banking
- Security Tips to Protect Your Computer

#### Security Statement

- Security Practices
- Privacy Policy

#### Need assistance on your sign-up or reset password?

- For Maybank Debit Cardholders [click here](#)
- For Maybank Credit Cardholders [click here](#)

#### Personal

- Sign up using either your Credit/Debit Card Number (for Principal Card member only) or your Access ID
- "Access ID" is issued to you upon your application and can be found in your ATM Receipt or Maybank2u.com.sg Welcome Letter
- "PIN" is a six-digit code selected by you at Maybank branch/ATM or sent to you through mailer.
- OTP is your One-Time Password which you have chosen to receive via SMS or

Step 4: Under Credential, select 'Access ID' and enter your Access ID and PIN

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The screenshot shows the 'Sign-up for Online Banking' form on the Maybank2u.com.sg website. The form includes fields for Username, Confirm Username, New Password, Confirm Password, and Branch. The Username field is filled with 'bib00114062'. Below the form are 'Clear' and 'Confirm' buttons. To the right of the form, there are sections for 'Safety Tips for Login', 'Security Alert', 'Security Advisory', and 'Security Statement'. The 'Security Alert' section lists 'Advice on ATM Skimming', 'Scam Email Alert', 'Phishing Alert', and 'Spyware Alert'. The 'Security Advisory' section lists 'Security Tips for Online Banking' and 'Security Tips to Protect Your Computer'. The 'Security Statement' section lists 'Security Practices' and 'Privacy Policy'. At the bottom left, there is a small note: 'Receipt of maybank2u.com.sg welcome Letter. \* "PIN" is a six-digit code selected by you at Maybank branch/ATM or sent to you through mailer. \* OTP is your One-Time Password which you have chosen to receive via SMS or'.

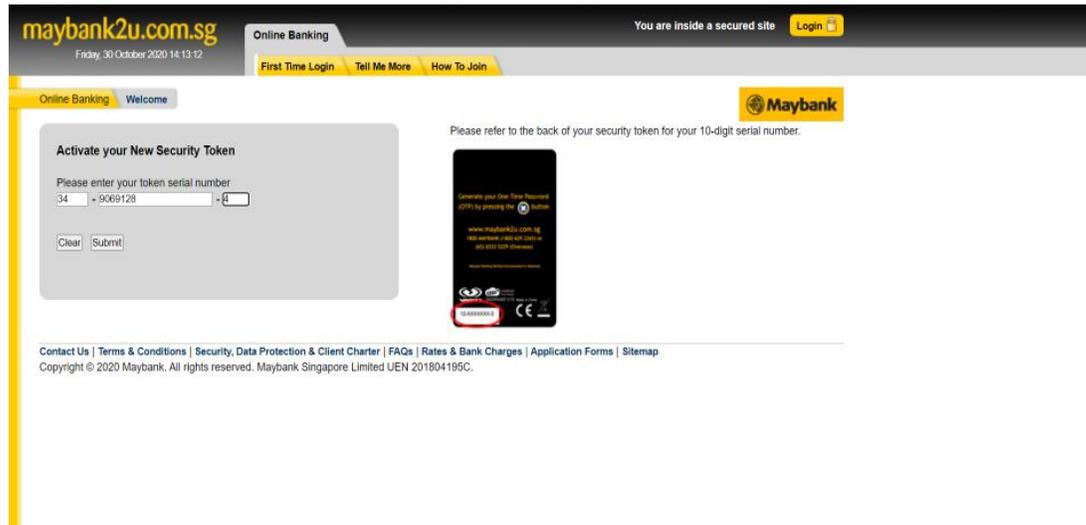
The screenshot shows the 'First Time Login' page on the Maybank2u.com.sg website. The page displays a 'Dear Customer' message with a highlighted green box containing the text: 'Your oval-shaped security token/SMS-2FA can no longer be used to log in. You will need to use your New Security Token now to proceed. [Click here to activate it now.](#)'. Below this message is a link: 'Click here to know more about the New Security Token.' An 'Advisory' section follows, stating: 'Our records show that the New Security Token was collected by /sent to you on 24 October 2020. If you have not yet received your New Security Token 5 business days after the delivery date, please visit any of our Maybank Singapore Branches for a replacement. Customers residing overseas can call our Contact Centre on (65) 6533 5229 to request for a replacement.' At the bottom, there are links for 'Contact Us', 'Terms & Conditions', 'Security, Data Protection & Client Charter', 'FAQs', 'Rates & Bank Charges', 'Application Forms', and 'Sitemap'. The footer text reads: 'Copyright © 2020 Maybank. All rights reserved. Maybank Singapore Limited UEN 201804195C.'

Step 5: Create your new Username, Password and select your preferred branch.

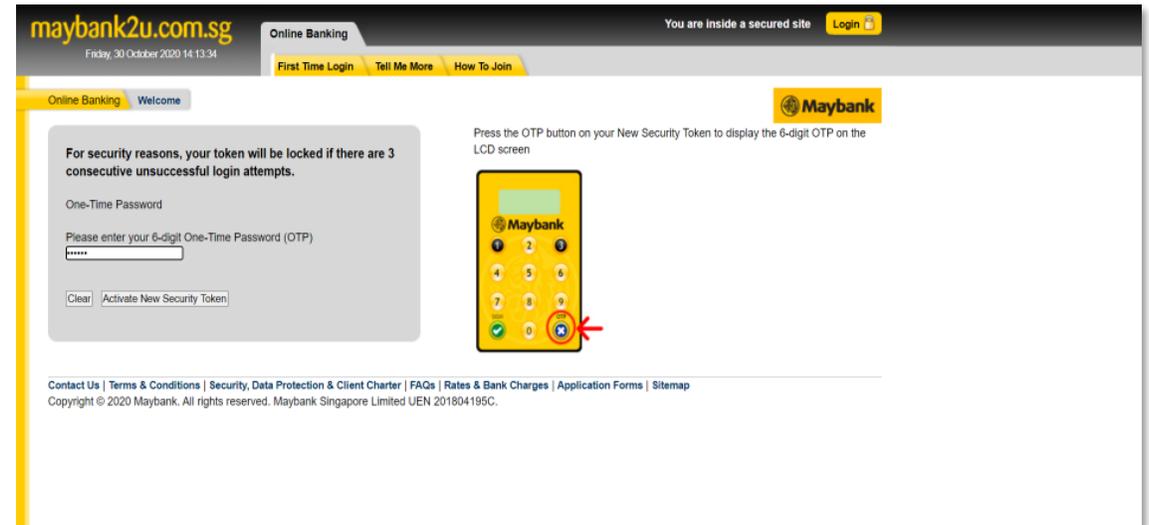
Step 6: Click on the link to activate your Security Token when prompted.

Note: Your username cannot be changed once it's created.

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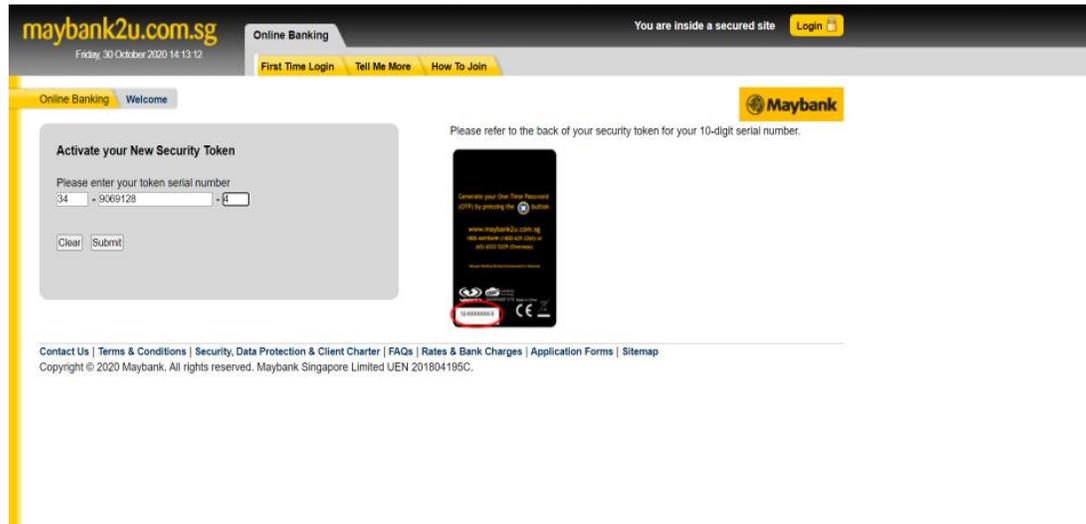


Step 7: Enter the 10-digit serial number printed on the back of your Security Token.

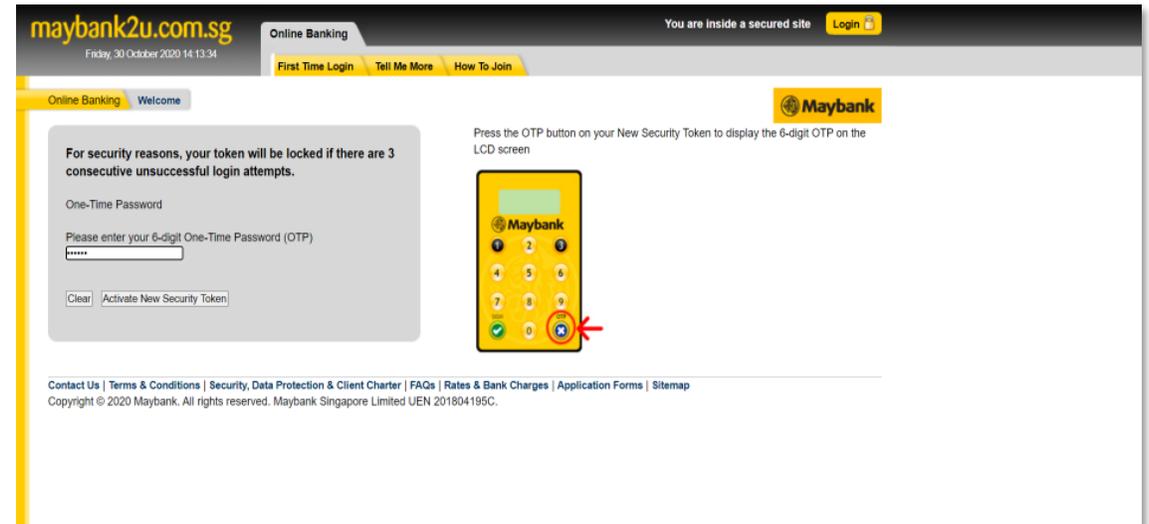


Step 8: Press and hold the OTP button on your Security Token to generate a One-Time Password (OTP).

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Step 7: Enter the 10-digit serial number printed on the back of your Security Token.



Step 8: Press and hold the OTP button on your Security Token to generate a One-Time Password (OTP).

Enter the OTP and click 'Activate new security token'.

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The screenshot shows the Maybank2u.com.sg website interface. At the top left, the logo 'maybank2u.com.sg' is displayed with the date 'Friday, 30 October 2020 14:13:12'. The top right corner indicates 'You are inside a secured site' with a 'Login' button. A navigation bar includes 'Online Banking', 'First Time Login', 'Tell Me More', and 'How To Join'. A large grey message box in the center contains the following text: 'You have successfully activated your New Security Token. You will be prompted to key in your One-Time Password (OTP) each time you login to Maybank2u.com.sg.' Below this text is a button labeled 'Click here to proceed to Online Banking'. At the bottom of the page, there is a footer with links for 'Contact Us', 'Terms & Conditions', 'Security, Data Protection & Client Charter', 'FAQs', 'Rates & Bank Charges', 'Application Forms', and 'Sitemap', along with a copyright notice: 'Copyright © 2020 Maybank. All rights reserved. Maybank Singapore Limited UEN 201804195C.'

You have successfully performed first time login and activated your new security token. Click here to login to BIB now.

Login