



MAYBANK2E APPLICATION FORM

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SECTION 1: EXPLANATORY
Service Package: M2E Full Package

✓ Account Enquiry	View account balances, activities and statements.
✓ Payment	Make payments locally and internationally.
✓ Payroll	Make payroll transfers to multiple recipients.
✓ Collection	Collect payments from customers.
✓ M2E Trade Access <i>*if trade facility is available</i>	

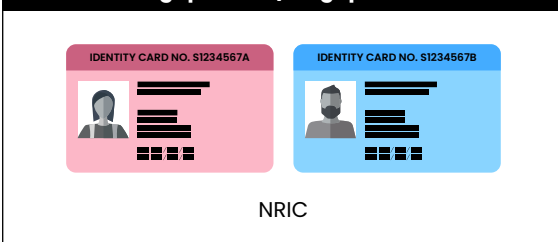
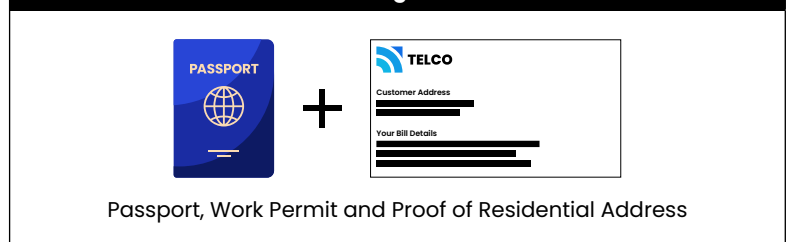
User Roles

Viewer <ul style="list-style-type: none"> User who view account statements, payments and remittance advices, trade transactions & facilities limits, enquire on Fixed Deposits 	Data Entry <ul style="list-style-type: none"> User who creates transactions For Payment & Trade (exclude Payroll), Data Entry user can view, initiate & submit application/transaction to next level i.e. Authoriser 	Authoriser <ul style="list-style-type: none"> User who approves transactions For Trade only: <ul style="list-style-type: none"> Authoriser can view, initiate & submit transaction to next authoriser or directly submit to bank for processing which depends on the signing condition
M2E Cash Corporate Admin Function <ul style="list-style-type: none"> Unlock and resets ID/ passwords for all users M2E Trade Corporate Admin Function <ul style="list-style-type: none"> Allows users to perform Administrative function (excludes User ID Maintenance) on modules such as Data Maintenance, Alert, etc 	Super User (Applicable for M2E Cash only) <ul style="list-style-type: none"> User can singly authorize any fund transfers or payments as well as enable ID or reset password under the corporate admin function. If a Super User role is assigned, the user will bypass all configured signatory matrix in Section 4: Signatory Matrix. 	

PLEASE ENCLOSE THESE DOCUMENTS WITH THIS APPLICATION FORM.

- NRIC/Passport** of all appointed M2E Users.
- For passport holders, please bring along **proof of residential address** and **work permit** (if your residential address is in Singapore)

Originals should be sighted by bank staff. Otherwise photocopy of original documents should be certified as true copies by an **independent third party** (lawyer, certified professional accountant, commissioner for oaths, member of the judiciary, notary public, Embassy, Consulate or High Commission of country issuing documentary evidence). Third party should be a person not employed by or affiliated to the entity, group or its subsidiaries. Please note that applicants cannot certify their own identification documents.

Singaporeans/Singapore PRs

Foreigners

NOTES:

- Mobile number and email address for each user to be indicated (important for your access credentials).
- By default, digital token will be issued to users.
- By default, all Data Entry will be assigned Admin Maker access, while All Authorisers will be assigned Admin Checker access.
- If only Admin Maker and/or Admin Checker roles is to be granted to a user, please indicate at the Remarks section under User Information, in Section 3.
- At least 1 Authoriser to be nominated for transactional service.
- Board Resolution, where applicable, to be enclosed.
- Transaction Fees. Refer to [maybank.sg/m2e](https://www.maybank.sg/m2e) for latest [Corporate Pricing Guide](#) (Cash related) under "Useful Information" section and <https://www.maybank2u.com.sg/en/bank-charges/tf/index.page?> (Trade related).
- "Delegating Company" means any entity, including any subsidiary, affiliate, related corporation or other company, specified by the Company in this Application Form or otherwise designated by the Company from time to time, that is authorised by the Company to designate users to access and use the Bank's electronic banking services on the Company's behalf.
- All amendments (if any) to be countersigned by Authorised Person(s).

SECTION 2: BUSINESS & ACCOUNT INFORMATION (kindly complete the form in CAPITAL LETTERS)

A. Company Details

Company Name: _____

Account Preferred Name (optional): _____

Business Reg No. (BRN) / Unique Entity Number (UEN): _____

Financial Turnover Details

Latest Financial Year End Date: ___ / ___ / _____ (dd / mm / yyyy) Company Turnover: SGD _____

Contact Person

Contact Person	Contact No.
_____	+() _____
NRIC / Passport No. Email Address	
_____	_____

Contact Person	Contact No.
_____	+() _____
NRIC / Passport No. Email Address	
_____	_____

Contact Person	Contact No.
_____	+() _____
NRIC / Passport No. Email Address	
_____	_____

Charge Account [For M2E Cash only]

Let us know which account to charge for online banking monthly service fees, token charge, where applicable.

SGD: _____

Account to be accessed via M2E

 Please tick where applicable

All active accounts (Current Account, Foreign Currency Account, Fixed Deposits, Loan, Trade, Investment)

By specific account(s) as listed below

No.	Current Account No.	No.	Current Account No.	No.	Current Account No.
1		3		5	
2		4		6	

Note: To link more than 10 accounts, please provide the details in separate attachment.

PayNow Registration

PayNow allows you to receive payments from businesses and individuals instantly with just your UEN.

Note: If you are applying for:

- **One** SGD Corporate Account, please indicate your consent below.
- **More than one** Corporate Account, you will need to submit the PayNow Corporate Registration Form available at maybank.sg/m2e after the accounts have been opened.

We consent to Maybank registering our UEN and the SGD Corporate Account opened with this application for PayNow. We confirm that we have read, understood and agreed to abide by the [Terms and Conditions governing PayNow Corporate](#).

UEN				
<table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 25%; border: 1px solid black; height: 20px;"></td> <td style="width: 25%; border: 1px solid black; height: 20px;"></td> <td style="width: 25%; border: 1px solid black; height: 20px;"></td> <td style="width: 25%; border: 1px solid black; height: 20px;"></td> </tr> </table>				

FOR BANK'S USE		
<table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 15%; border: 1px solid black; padding: 2px;">Account Number</td> <td style="width: 85%; border: 1px solid black; height: 20px;"></td> </tr> </table>	Account Number	
Account Number		

If you already linked your UEN to an account with another participating PayNow Bank, you can still receive payments via PayNow into the SGD Corporate Account by appending a 3-character alphanumeric suffix to the UEN and creating a new PayNow ID.

¹ The suffix is 3 character long and is alphanumeric (valid characters are A-Z, 0-9). By appending the suffix to your UEN, you will be able to receive payments into different account. Eg. if your UEN is 123456789A and you wish to distinguish payments to your AMK outlet from your JURONG outlet, you can create 2 suffixes "AMK" and "JRG" and link them to different accounts.

B. Delegating Company Details (please create a separate copy for Section 2(B) & Section 6 for more than 3 Delegating Companies)

No.	Company Details	For Bank Use
1	A. BRN / UEN: _____ B. Company Name: _____ C. Company Address: _____ D. PIC i. Name: _____ ii. Phone No.: + () _____ iii. Email Address: _____	CIF: _____ UCIF: _____ Open Tagging Subscriber Linking NOB: _____ Segment/Branch ID: _____ Corp ID: _____
	Account to be accessed via M2E Please tick <input checked="" type="checkbox"/> where applicable All active accounts (Current Account, Foreign Currency Account, Fixed Deposits, Loan, Trade, Investment) By specific account(s) as listed below 1 _____ 2 _____ 3 _____ 4 _____ 5 _____ 6 _____	
2	A. BRN / UEN: _____ B. Company Name: _____ C. Company Address: _____ D. PIC i. Name: _____ ii. Phone No.: + () _____ iii. Email Address: _____	CIF: _____ UCIF: _____ Open Tagging Subscriber Linking NOB: _____ Segment/Branch ID: _____ Corp ID: _____
	Account to be accessed via M2E Please tick <input checked="" type="checkbox"/> where applicable All active accounts (Current Account, Foreign Currency Account, Fixed Deposits, Loan, Trade, Investment) By specific account(s) as listed below 1 _____ 2 _____ 3 _____ 4 _____ 5 _____ 6 _____	
3	A. BRN / UEN: _____ B. Company Name: _____ C. Company Address: _____ D. PIC i. Name: _____ ii. Phone No.: + () _____ iii. Email Address: _____	CIF: _____ UCIF: _____ Open Tagging Subscriber Linking NOB: _____ Segment/Branch ID: _____ Corp ID: _____
	Account to be accessed via M2E Please tick <input checked="" type="checkbox"/> where applicable All active accounts (Current Account, Foreign Currency Account, Fixed Deposits, Loan, Trade, Investment) By specific account(s) as listed below 1 _____ 2 _____ 3 _____ 4 _____ 5 _____ 6 _____	

Note : PIC is the Person In Charge / Contact Person

SECTION 3: USER INFORMATION AND ACCESS (Kindly complete the form in CAPITAL LETTERS)

No.	User Details	User Roles & Product Access
1	<p>Name _____</p> <p>Mobile Number Email Address +() _____</p> <p>NRIC / Passport No. Other Nationality _____</p> <p>Nationality Previous Nationality _____</p> <p>Account Accessibility All Account Specific Account (please indicate account no.) _____</p> <p>Remarks (if any) _____</p>	<p>M2E Cash</p> <p>Payment Payroll Collection</p> <p>Viewer Super User</p> <p>Data Entry</p> <p>Authoriser (Group _____)</p> <p>Hide Sensitive Data (Payroll Only)</p> <p>M2E Trade</p> <p>Viewer</p> <p>Data Entry</p> <p>Authoriser (Group _____)</p> <p>Authorise Own Transaction</p>
2	<p>Name _____</p> <p>Mobile Number Email Address +() _____</p> <p>NRIC / Passport No. Other Nationality _____</p> <p>Nationality Previous Nationality _____</p> <p>Account Accessibility All Account Specific Account (please indicate account no.) _____</p> <p>Remarks (if any) _____</p>	<p>M2E Cash</p> <p>Payment Payroll Collection</p> <p>Viewer Super User</p> <p>Data Entry</p> <p>Authoriser (Group _____)</p> <p>Hide Sensitive Data (Payroll Only)</p> <p>M2E Trade</p> <p>Viewer</p> <p>Data Entry</p> <p>Authoriser (Group _____)</p> <p>Authorise Own Transaction</p>
3	<p>Name _____</p> <p>Mobile Number Email Address +() _____</p> <p>NRIC / Passport No. Other Nationality _____</p> <p>Nationality Previous Nationality _____</p> <p>Account Accessibility All Account Specific Account (please indicate account no.) _____</p> <p>Remarks (if any) _____</p>	<p>M2E Cash</p> <p>Payment Payroll Collection</p> <p>Viewer Super User</p> <p>Data Entry</p> <p>Authoriser (Group _____)</p> <p>Hide Sensitive Data (Payroll Only)</p> <p>M2E Trade</p> <p>Viewer</p> <p>Data Entry</p> <p>Authoriser (Group _____)</p> <p>Authorise Own Transaction</p>

No.	User Details	User Roles & Product Access
4	<p>Name _____</p> <p>Mobile Number Email Address +() _____</p> <p>NRIC / Passport No. Other Nationality _____</p> <p>Nationality Previous Nationality _____</p> <p>Account Accessibility All Account Specific Account (please indicate account no.) _____</p> <p>Remarks (if any) _____</p>	<p>M2E Cash</p> <p>Payment Payroll Collection</p> <p>Viewer Super User</p> <p>Data Entry</p> <p>Authoriser (Group _____)</p> <p>Hide Sensitive Data (Payroll Only)</p> <p>M2E Trade</p> <p>Viewer</p> <p>Data Entry</p> <p>Authoriser (Group _____)</p> <p>Authorise Own Transaction</p>
5	<p>Name _____</p> <p>Mobile Number Email Address +() _____</p> <p>NRIC / Passport No. Other Nationality _____</p> <p>Nationality Previous Nationality _____</p> <p>Account Accessibility All Account Specific Account (please indicate account no.) _____</p> <p>Remarks (if any) _____</p>	<p>M2E Cash</p> <p>Payment Payroll Collection</p> <p>Viewer Super User</p> <p>Data Entry</p> <p>Authoriser (Group _____)</p> <p>Hide Sensitive Data (Payroll Only)</p> <p>M2E Trade</p> <p>Viewer</p> <p>Data Entry</p> <p>Authoriser (Group _____)</p> <p>Authorise Own Transaction</p>
6	<p>Name _____</p> <p>Mobile Number Email Address +() _____</p> <p>NRIC / Passport No. Other Nationality _____</p> <p>Nationality Previous Nationality _____</p> <p>Account Accessibility All Account Specific Account (please indicate account no.) _____</p> <p>Remarks (if any) _____</p>	<p>M2E Cash</p> <p>Payment Payroll Collection</p> <p>Viewer Super User</p> <p>Data Entry</p> <p>Authoriser (Group _____)</p> <p>Hide Sensitive Data (Payroll Only)</p> <p>M2E Trade</p> <p>Viewer</p> <p>Data Entry</p> <p>Authoriser (Group _____)</p> <p>Authorise Own Transaction</p>

SECTION 4: SIGNATORY MATRIX (Please ensure the signatory matrix is updated to reflect any newly added roles)

Authorisation Condition	Any ____ to approve	For Cash Only	For Trade Only	For Cash & Trade
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Sample : Any 1 to approve or any 2 to approve

Authorisation Condition for M2E Cash			
Authorisation Limit Example: <= SGD1,000 (Less than or equal to SGD1,000), Any amount	Authorisation Condition Example: Anyone from Authoriser, Anyone from Group A and Anyone from Group B, etc.	Specific Account / All of the Corporate ID (optional)	Module
			Payment Payroll Collection
			Payment Payroll Collection
			Payment Payroll Collection

Note: If a Super User role is assigned, the user will bypass all configured signatory matrix (For M2E Cash)

Authorisation Condition for M2E Trade	
Authorisation Currency and Limit	Authorisation Condition
Example: <= SGD1,000	Example: 1A + 1B

IMPORTANT NOTE:

- M2E Trade's authorization limit does not include the tolerance/variance value of the transaction application.
- Example: Checker granted with S\$1mil authorization limit may still approve an LC value S\$1 mil with 10% tolerance in value (effectively S\$1.1 mil).

SECTION 5A: APPOINTMENT OF HOLDING COMPANY

We, the Holding company named above in Section 2(A) and hereby confirm the following:-

1. We authorise Maybank to create corporate ID(s) for us and/or Delegating Companies listed in Section 5 in this Application Form.
2. We, further to the instructions from each Delegating Company, have appointed the Authorised User(s) named in the Section 3 above to act on behalf of us for M2E services, including the future changes, if any to act on our behalf and on behalf of each Delegating Company and that the Bank may accept any instructions from the Authorised User(s) and we agree to be bound by the actions, decisions and/or instructions of the Authorised User(s) in respect of any services and/or transactions effected or performed by the Authorised User(s) on our behalf.
3. We, further to instructions from each Delegating Company agree to act on behalf of each Delegating Company in respect of all actions, decisions and/or instructions to be carried out, made and/or given in relation to the services and/or transactions to be effected or performed by each Delegating Company as specified, including the future changes, if any .
4. We agree that our information (including but not limited to each of our accounts, investments, loans and or trade transaction details (“Information”) will be accessible to and shared among all Authorised Users and Delegating Companies (as per Access Matrix), including future changes, if any. In this regard, we agree that the Bank may disclose our Information to the Authorised Users and/or Delegating Companies as, including the future changes, if any.
5. We will notify the Bank and obtain necessary consent from the Delegating Company before any new Delegating Company is added.
6. We undertake to notify each existing Delegating Company and the Bank before the corporate ID(s) is linked to and the Information is shared with, the new Delegating Companies in future and we shall provide the Bank with our consent and we shall obtain consent from the existing Delegating Companies on the disclosure of the information to the new Subsidiary Companies and provide evidence, if required by the Bank.
7. We agree and undertake to indemnify the Bank, all other Maybank Members, the Bank’s representatives and Agents harmless from and against any and all losses resulting directly or indirectly from the Bank acting on our instructions in the preceding sections in this Application Form including those arising from the Bank’s (a) acceptance or execution of any instructions issued by or in the name of the Master User; and (b) disclosure of our Information to the Authorised Users and/or Delegating Companies as specified below, including future changes, if any.
8. We have obtained the requisite information from the Delegating Companies as specified in the List of Delegating Companies in the table below:

No.	Company Name	BRN / UEN
1		
2		
3		

SECTION 5B: APPOINTMENT OF DELEGATING COMPANY

We, the Delegating Company named above in Section 2(B) and Holding company in Section 2(A) above, confirm and agree as follows:

1. We authorise the Holding Company to instruct the Bank to subscribe to M2E / Electronic Banking Services on our behalf, including future changes, if any.
2. We authorise the Holding Company to act on our behalf in respect of all actions, decisions and/or instructions to be carried out, made and/or given in relation to the services and/or transactions to be effected or performed by each of us as specified in Section 4 including future changes, if any, made by the Holding Company.
3. We agree that our information (including but not limited to information relating to each of our accounts, investments, loans and/or trade transaction details) which is accessible is to be shared among all the Authorised Users/Holding Company and/or Delegating Companies as listed in this form, including future changes, if any. We agree that the Bank may disclose our information to the Authorised Users/Holding Company and/or Delegating Companies as specified, including future changes, if any.
4. We undertake to provide the Bank with our consent on the disclosure of the Information before the corporate ID(s) is linked to and the Information is shared with, the new Delegating Companies in future if the Holding Company fails to provide our consent to the Bank.
5. We agree and undertake to indemnify and hold the Bank, all other Maybank Members, the Bank’s Representatives and Agents harmless from and against any and all losses resulting directly or indirectly from the Bank acting on our instructions in the preceding paragraphs, including those arising from the Bank’s (a) acceptance or execution of any instructions issued by or in the name of the Authorised User(s); and (b) disclosure of our Information to the Authorised Users/Holding Company and/or Delegating Companies as specified in the respective prevailing companies in Section 4 of this form, including the future changes, if any.

SECTION 6A: DECLARATION

1. I/We acknowledge and agree to the Services and pricing, which may be amended from time to time, as outlined in Section 1.
2. I/We confirm that we have read and understood the disclosure statement relating to our appointment to the following roles, where applicable, for the Company's M2E Cash platform, and authorise the Bank to grant the corresponding access:
 - I. Superuser – May authorise their own transactions and may override the M2E Cash authorisation matrix.
 - II. Non Superuser – May authorise transactions created by other Data Entry Users, in accordance with the M2E Cash authorisation matrix.

We fully understand and acknowledge the controls and access granted to the Superuser and Non Superuser roles. We agree to assume full responsibility for all risks, losses, and liabilities arising from or in connection with the application and use of these roles on the Company's M2E Cash platform. We further undertake to indemnify the Bank, including its directors, officers, employees, representatives, agents, and correspondent banks, from and against any loss, liability, damage, costs, and/or expenses (including tax, legal fees, disbursements and costs of investigation, litigation, arbitration, settlement, judgement, aware, interests and/or penalties) resulting directly or indirectly from the Bank agreeing to act in accordance with the Company's appointment of the Superuser and/or Non Superuser (where applicable). We also understand and agree that the Bank may modify the prevailing Terms and Conditions by notice to us at any time. We further confirm that we have been given a copy of the prevailing Terms and Conditions and/or have accessed them and have reviewed them.

3. I/We hereby have read, understood and agree to be bound by Maybank Transaction Banking Terms, and any amendments which may be found at <https://maybank.sg/tnc>
4. I/We refer to the trade finance products, services and facilities (the "**Trade Services**") which Maybank Singapore ("**Maybank**" or "**you**") has offered to us pursuant to (i) the relevant application forms, letter(s) of offer and facility agreement(s) (if any) and (ii) subject to the Maybank Transaction Banking Terms, and any amendments which may be found at <https://maybank.sg/tnc> and such terms and conditions as set out in the prevailing hard copy application form for such Trade Service and such other agreements as Maybank may provide to us (or as agreed between us) from time to time ("**Trade Service Terms**") (collectively, the "**Existing Agreements**"); I/We agree that our use of the Online Trade Platform will be subject to the terms and conditions set out in this Application Form and the Existing Agreements.

Authorised Person(s) (as per company board resolution)

Only Authorised Person(s) who are specified in your entity's Board Resolution to sign up for M2E /Electronic Banking Services.

Signature

 Name (as per in NRIC/Passport)

 Designation

 Date

Signature

 Name (as per in NRIC/Passport)

 Designation

 Date

SECTION 6B: DECLARATION BY DELEGATING COMPANIES *(Where Applicable)*

To be filled by Holding Company with Delegating Companies ONLY *(please create a separate copy if more than 3 Delegating Companies)*

Authorised Person(s) *(as per company board resolution)*

Only Authorised Person(s) who are specified in your entity's Board Resolution to sign up for M2E /Electronic Banking Services.

Company Name

Signature	Name (as per in NRIC/Passport)
	Designation
	Date

Authorised Person(s) *(as per company board resolution)*

Only Authorised Person(s) who are specified in your entity's Board Resolution to sign up for M2E /Electronic Banking Services.

Company Name

Signature	Name (as per in NRIC/Passport)
	Designation
	Date

Authorised Person(s) *(as per company board resolution)*

Only Authorised Person(s) who are specified in your entity's Board Resolution to sign up for M2E /Electronic Banking Services.

Company Name

Signature	Name (as per in NRIC/Passport)
	Designation
	Date

SECTION 7: FOR BANK USE

I hereby verify and confirm the above authorized person(s) is/are genuine and wish to recommend them for the Maybank2E services as stated in the application

Bank Acceptance Date

Remarks

Attended By:

Signature

Name

PF No. _____ Date _____

Attended By:

Signature

Name

PF No. _____ Date _____

Segmentation and Officer Tagging					
Segment	CFS	MSLGB	GB (MBS)		
Sub-segment	RSME	BB (SMCAP)	CBG1	CBG	MIDCAP (MCAP)
	SME+	MIDCAP (MDCAP)	GCF	FIG	TB
Officer Code					

MBB OFFICIAL STAMP
