

Maybank Cards Contactless Promotion 2021 (“Promotion”) Terms and Conditions

1. The required minimum amount and number of transactions must be charged to a Singapore-issued personal principal Maybank Credit Card (“Card”) from 22 July 2021 to 30 September 2021 (both dates inclusive) or such other date(s) as may be determined and notified by Maybank in its sole discretion (“Promotion Period”) in order to be eligible to redeem the gift(s) offered by Maybank.
2. This Promotion applies to Maybank Cardmembers who hold a Card and whose Maybank Card account(s) is in good standing as determined by Maybank (“Cardmembers”). Maybank shall have the sole and absolute discretion to exclude any person from this Promotion without any obligation to furnish any notice and/or reason and Maybank’s decision on all matters with regards to this Promotion shall be final, conclusive and binding on all Cardmembers.
3. To participate in the Promotion and be eligible to receive the cashback gift under this Promotion (“Gift”), Cardmembers must, during the Promotion Period:
 - a. Be among the first 1,000 Cardmembers to successfully register his/her participation in this Promotion via the Maybank TREATS SG Mobile App (“TREATS Mobile App”), by saving the e-Coupon for this Promotion on TREATS Mobile App; and
 - b. Thereafter, perform a minimum number contactless retail transactions, of at least S\$10 per transaction, on their Card(s) during the Promotion Period (“Required Transactions”) to receive the following Gift:
 - i. Ten (10) to twenty (20) Required Transactions: Gift of S\$10 cashback
 - ii. Twenty-one (21) to thirty (30) Required Transactions: Gift of S\$15 cashback
 - iii. Thirty-one (31) and above Required Transactions: Gift of S\$20 cashbackOnly transaction(s) performed after the Cardmember has saved the e-Coupon for this Promotion on the TREATS Mobile App will be counted as Required Transaction(s). The transactions performed on all Card(s) held by the Cardmember will be counted towards the number of Required Transactions.
 - c. Cardmembers may receive one (1) Gift only, depending on the number of Required Transactions performed after registration on the TREATS Mobile App.
4. Cardmembers who successfully register for this Promotion on the TREATS Mobile App will have the e-Coupon for this Promotion in their TREATS Mobile App wallet. Cardmembers only need to register for this Promotion once and the e-Coupon will be valid throughout the Promotion Period.
5. The Gift is available on a first-come, first-served basis, while stocks last and is limited to the first 1,000 eligible Cardmembers who have fulfilled the requirements of the Promotion during the Promotion Period (“Successful Cardmembers”). The Gift is not transferable or exchangeable for cash, credit or kind by the Successful Cardmember.
6. Each Successful Cardmember will be eligible to receive one (1) Gift for this Promotion, regardless of the number of Cards held by the Successful Cardmember or the amount or total number of Required Transactions charged by the Successful Cardmember to his/her Card(s).
7. Each Successful Cardmember will receive a push notification via the TREATS Mobile App after the Gift is credited to the Successful Cardmember’s Card account (“Gift Notification”), within sixty (60) business days after the end of the Promotion Period or such date(s) as may be determined by Maybank in its sole discretion.
8. Subject to paragraph 9 below:
 - a. Maybank shall use the date on which the transaction is posted to the Cardmember’s Card account to determine the Required Transactions during the Promotion Period, unless the transaction is excluded by Maybank in its absolute discretion. For the purpose of this Promotion, proof of charge slip is not proof of eligible spending.
 - b. Card retail transactions charged by the Cardmember to a Card and his/her supplementary Cardmember (if any) to his/her corresponding Card may be combined to receive a Gift under this Promotion.

9. The transactions charged to the Card which will not be taken into account for the Required Transactions includes (but not limited to):
- a) Transactions used or counted for other Maybank promotions (e.g. Charge and Redeem);
 - b) 0% Instalment Plan transactions;
 - c) FlexiPay, FlexiCash, Fund Transfer and Cash Advance transactions;
 - d) Fees and charges payable to Maybank (e.g. annual fees, interest charges, finance charges, cash advance fees, late charges, cheque processing fees and other miscellaneous fees and charges etc.);
 - e) Bill payments (recurring or otherwise);
 - f) Payments to educational institutions (e.g. schools, tuition centres etc.);
 - g) Income tax payments;
 - h) Payments at or to government or government-related agencies or institutions or statutory boards (e.g. Immigration & Checkpoints Authority, Ministry of Manpower, Singapore Land Authority, SP Services etc.);
 - i) Payment to financial institutions (e.g. banks, securities brokerage firms, insurance companies etc.);
 - j) Payment of funds to pre-paid accounts (e.g. Shopee Pay, Lazada Wallet, EZ-Link transactions, Transit Link transactions etc.);
 - k) Payment to all Grab platforms (e.g. Grab rides, Grab Pay, etc);
 - l) Online payment gateway transactions (e.g. PayPal, Skrill and Bidpay etc.);
 - m) Gambling or betting transactions;
 - n) AXS or SAM transactions;
 - o) Transactions that may entitle a Cardmember to receive cashback of 5% or more offered by Maybank under other promotions on the Card (regardless of whether or not the Cardmember receives the full rebate) and/or ten (10) times or more TREATS Points on the amount charged. For the avoidance of doubt, cashback awarded under the Family & Friends Card Cashback Programme Terms and Conditions and Treats Points awarded under the Maybank World Mastercard General Terms and Conditions for 10X TREATS Points do not constitute other promotions on a Card;
 - p) Any transaction deemed by Maybank at its sole discretion to be of a business and/or corporate nature; and
 - q) Any other transaction which Maybank may reasonably determine to be unsuitable to, or should not, be counted towards as a Required Transaction.
10. The Promotion is not valid in conjunction with other Maybank offers, promotions, in-house offers, discount cards, loyalty programmes and vouchers, unless otherwise stated.
11. Maybank reserves the right to vary or substitute the Gift at its sole discretion without prior notice or liability to any person.
12. In the event where (i) there is no Card transaction(s) corresponding to any transaction counted by Maybank as Required Transaction(s); (ii) an eligible Card transaction is cancelled or reversed (in full or in part) by any party for any reason and at any time; (iii) the same eligible Card transaction(s) have been used for another Maybank promotion; or (iv) it is determined by Maybank that a Successful Cardmember has breached one of the terms stated herein, Maybank shall have the right to charge the full retail value of the Gift to the Cardmember's Card account or deduct it from any account the Cardmember holds with Maybank if the Gift has already been redeemed by such Cardmember.
13. Maybank, its related corporations, employees and/or independent contractors shall not be liable for any loss, injury, liabilities, expenses or damages whatsoever or howsoever incurred or sustained by the Cardmember and/or any other person by reason of, arising from or in connection with the Promotion, use of the Gift and/or redemption of or consumption of any services, products or facilities of any merchants or retailers or transactions that are processed late, incorrectly or lost due to computer or other electronic breakdown or malfunction or for any other reasons.
14. Maybank reserves the right in its sole and absolute discretion to vary, delete or add to any of these terms and conditions from time to time, or withdraw, suspend or discontinue this Promotion at any time without notice or liability to any person.
15. In the event of any inconsistency between these term and conditions and any brochure, marketing or promotional material relating to the Promotion, these terms and conditions shall prevail.
16. All prevailing and relevant Maybank card terms and conditions or agreement, together with the Maybank TREATS Mobile App Terms and Conditions, shall apply. For full details, please visit <http://www.maybank2u.com.sg>.