



Terms and Conditions Governing Maybank eVibes Card Grab Activation Gift ("Promotion")

This Promotion is valid from 1 February 2025 until the Gifts available under the Promotion have been fully redeemed.

1. Eligibility

- 1.1 For the purpose of this Promotion, an **"Eligible Card"** shall refer to Maybank eVibes Card. Only new Maybank eVibes Card applicants (**"Applicants"**) who do not hold any Maybank Credit Card(s) and/or have not cancelled their existing Maybank Credit Card(s) within nine (9) months prior to the start of the Promotion, shall be eligible to participate in this Promotion.

2. Promotion

- 2.1 To be eligible to redeem the Gift, Applicants must:
- Apply for a new Eligible Card as the principal cardholder and;
 - Charge at least S\$150 (**"Minimum Spend"**) on eligible retail transactions (**"Eligible Transactions"**, as defined in Clause 5(a)) to their Eligible Card monthly within the first two consecutive months upon approval.
- 2.2 Maybank will use the date on which the Eligible Transaction(s) are posted to the Applicant's Eligible Card account to determine whether the Minimum Spend has been met within the first two consecutive months as mentioned above. There is no limit on the number of Eligible Transactions that may be combined to meet the Minimum Spend.
- 2.3 Eligible Applicants who fulfill the above requirements shall be referred to as **"Qualifying Applicants"**.

3. Gift

- 2.4 Qualifying Applicants shall be eligible to redeem S\$50 Grab Gift Voucher (**"Gift"**).
- 2.5 Qualifying Applicants will be notified to redeem the Gift via Push Notification on the Maybank TREATS SG Mobile App (**"TREATS Mobile App"**), and receive an eCoupon with a unique Redemption Code for the purpose of redemption via the TREATS Mobile App.
- 2.6 Redemption of the Gift must be completed on the Grab Mobile App within **30 days of issuance**. Any unutilised Redemption Code will be forfeited. There shall be strictly no extension.

4. Details

- 4.1 Subject to the terms and conditions of this Promotion, each Qualifying Applicant may redeem a maximum of one (1) Gift under this Promotion, regardless of the number of Eligible Card held or the amount charged by the Qualified Applicant to his/her Eligible Card(s).
- 4.2 The eCoupon, unique Redemption Code and the Gift are non-transferable, non-refundable, not exchangeable for cash, goods or rewards of any kind, in all cases, whether in whole or in part.
- 4.3 The Gift must be fully utilised and any unutilised amount will be forfeited. Any outstanding balance after deducting the face value of the Gift must be paid in full using cashless payment modes.
- 4.4 The Gift does not apply to surcharges and platform fees.
- 4.5 The Gift may be used in conjunction with other promotions, discounts or vouchers unless otherwise indicated.
- 4.6 The redemption of the Gift is valid on the latest Grab app version only. The Gift will, upon its successful redemption, be valid for two (2) months.
- 4.7 The Gift is available on a first-come, first-serve basis and while stocks last.

5. General

- 5.1 For the purpose of the Promotion, an **"Eligible Transaction"** means an approved retail transaction made by the Applicant locally or overseas using an Eligible Card, and shall include posted 0% instalment plan monthly payments but exclude the full amount charged under such 0% instalment plan. The following transactions are expressly excluded and shall not be

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Maybank Singapore Limited (UEN: 201804195C)

treated as Eligible Transactions: (i) Cash advances, (ii) FlexiPay, (iii) FlexiCash, (iv) Fund Transfer, (v) Fees and charges (e.g. annual fees, interest charges, finance charges, cash advance fees, late charges, cheque processing fees and other miscellaneous fees and charges imposed by Maybank) and (vi) Any transaction deemed by Maybank at its sole discretion to be of a business and/or corporate nature. Any determination by Maybank as to whether a transaction constitutes an Eligible Transaction shall be binding and conclusive and shall not be challenged for any reason whatsoever.

- 5.2 Charge slips shall not be sufficient proof of eligible spending or the dates of posting of Eligible Transactions. Only Eligible Transactions reflected in the monthly statement of account of the Eligible Card shall constitute sufficient proof of an Eligible Transaction on the Eligible Card and the date of posting of the Eligible Transaction.
- 5.3 Maybank is not the supplier of the goods or service(s) and makes no representation as to the quality of the goods or service(s) provided.
- 5.4 Maybank may vary, delete or add to any of these Terms and Conditions, or withdraw, suspend, or discontinue this Promotion at any time without any notice or liability to any person.
- 5.5 Maybank reserves the right to charge the full cost or retail value of the Gift redeemed to the Applicant's account or deduct it from any account the Applicant holds with Maybank if:
- (a) any transaction under or forming part of the Minimum Spend is found to have been used for other Maybank promotions or found to be a transaction that should not have been counted towards the Minimum Spend;
 - (b) the Applicant is not entitled to redeem the Gift for any reason whatsoever; or
 - (c) it is determined by Maybank that the Applicant has breached any the terms and condition of this Promotion.
- 5.6 Maybank has the sole discretion to exclude any person from participating in this Promotion.
- 5.7 Maybank, its related corporations, employees and/or independent contractors shall not be liable for any loss, injury, liability, expense or damage whatsoever or howsoever incurred or sustained by any person by reason of, arising from or in connection with the Promotion, the use of the Gift, and/or any eCoupon/Redemption Code being misdirected or lost, and/or transactions being processed late or incorrectly or lost due to computer or other electronic breakdown or malfunction, or for any other reasons.
- 5.8 Maybank's decision on all matters relating to this Promotion (including the awarding of the Gift) shall be final, binding and conclusive on all Applicants.
- 5.9 Additional terms and conditions stated in the eCoupon issued by Maybank for the redemption of the Gift shall apply together with the terms and conditions of the Merchant.
- 5.10 The Applicants consent under the Personal Data Protection Act 2012 to the collection, use and disclosure of their personal data by/to Maybank and such other third party as Maybank may reasonably consider necessary for the purpose of the Promotion, and confirm that they agree to be bound by the terms of the Maybank's Data Protection Policy, a copy of which can be found on www.maybank2u.com.sg.
- 5.11 In the event of any inconsistency between these terms and conditions and any brochure, marketing or promotional material relating to the Promotion, these terms and conditions shall prevail. Images of the Gift in collaterals are solely for illustrative purpose only.
- 5.12 All prevailing and relevant terms and conditions and/or agreement governing the Eligible Card shall apply. The Maybank TREATS Mobile App terms and conditions shall also apply. Please visit <http://www.maybank2u.com.sg> for more information.