

Terms and Conditions for Maybank FlexiCash - RWS Promotion (“Promotion”)

1. The item that the Successful Customers (as defined below) may redeem under this Promotion are Resorts World Sentosa Gift Vouchers as set out in Clause 5 below (“Gift”).
2. The Promotion is valid from **11 November 2022 to 20 March 2023** or such other date(s) as may be determined and notified by Maybank in its sole discretion (“Promotion Period”).
3. The Promotion is open to Maybank Principal Credit Cardmembers whose Credit Card account (“Credit Card Account”) is in good standing as determined by Maybank (“Customers”).
4. To be eligible to receive the Gift under this Promotion:
 - a. Customers must apply for Maybank FlexiCash (“FlexiCash”) within the Promotion Period using the application form with source code **FC002** prescribed by Maybank;
 - b. The FlexiCash application must be approved by Maybank within the Promotion Period; and
 - c. The approved FlexiCash amount must be a minimum of S\$9,000, repayable over 24, 36, 48 or 60 monthly instalments.Customers who meet all of the above requirements shall be referred to as “Eligible Customers”.
5. If you satisfy the eligibility criteria set out in Clause 4, you may be eligible to receive the Resorts World Sentosa Gift Vouchers worth up to S\$600 as set out below:

Approved FlexiCash amount	Tenor	Gift
S\$9,000 and above	24 months	S\$300 RWS Gift Vouchers
	36 months	S\$400 RWS Gift Vouchers
	48 months	S\$500 RWS Gift Vouchers
	60 months	S\$600 RWS Gift Vouchers

6. The Gifts offered under this Promotion are limited to the first 200 Eligible Customers who meet the requirements mentioned in Clause 4, on a first-come first-serve basis.
7. Each Eligible Customer shall only be eligible to redeem one (1) Gift regardless of the number of successful applications for FlexiCash or the FlexiCash amount.
8. Within two (2) months from the approval date of the FlexiCash application, Maybank will send a note for redemption of the Gift via any of the following methods at Maybank’s sole discretion: redemption SMS, redemption letter or push notification via Maybank TREATS SG application (“Redemption Note”) to the Eligible Customers who are entitled to redeem the Gifts under this Promotion (“Successful Customers”). The Redemption Note will be sent to the Successful Customers via SMS to their registered mobile phone number per Maybank’s record, via post to their residential address per Maybank’s record or via the Maybank TREATS SG application, and will contain the instructions for the redemption of the Gift. In the event the Redemption Note is sent via the Maybank TREATS SG application to a Successful Customer who has not yet installed or registered to use the Maybank TREATS SG application, an SMS will be sent to such Successful Customer’s registered mobile phone number per Maybank’s record to prompt such Successful Customer to download and login to the Maybank TREATS SG Application to access the e-Coupon to redeem the Gift.
9. The Successful Customers shall redeem Gifts in accordance with the terms and conditions set out in the Redemption Note, the procedures prescribed by Maybank as well as such other terms and conditions which may be imposed by the Merchants (as defined below). Any unredeemed Gift within any prescribed redemption period shall be forfeited and any Successful Customers whose Gift has

been forfeited shall not be entitled to any payment of compensation or replacement notwithstanding any claims of non-receipt of the Redemption Note. Strictly no extension of such prescribed redemption period will be allowed. The Redemption Note and the use of the Gift is subject to the other terms and conditions as may be imposed by the Merchants (as defined below).

10. Only Successful Customers who receive a Redemption Note directly from Maybank will be entitled to redeem a Gift. In the event that a Redemption Note was sent by Maybank to a Successful Customer but such Successful Customer claims that the Redemption Note was not received or was lost, misused, stolen or misplaced, the Successful Customer shall not be entitled to receive another Redemption Note unless otherwise agreed by Maybank at its sole discretion. Where Maybank decides to send another Redemption Note to the Successful Customer, Maybank reserves the right to deduct the full cost or retail value of the Gift(s) from the Successful Customer's Credit Card Account or any account held by the Successful Customer with Maybank if the original Redemption Note is utilised to redeem a Gift.
11. To receive the Gift, the Eligible Customer's Credit Card Account must be in good standing and conducted in a proper and satisfactory manner as determined by Maybank in its absolute discretion, must not be terminated / closed during the Promotion Period and the Eligible Customer must not be in breach of any of the terms and conditions relating to this Promotion, FlexiCash or the Credit Card Account.
12. The Gift is not exchangeable for cash, credit, kind or other goods and services and is non-transferrable.
13. Maybank reserves the right to replace, exchange, vary or substitute the Gift with another item or gift of similar value without prior notice or reason and without liability to any person.
14. This Promotion is not valid in conjunction with other Maybank offers, promotions, in-house offers, loyalty programmes and vouchers, unless otherwise stated by Maybank.
15. Successful Customers shall accept the Gifts "as is". Maybank is not the supplier of the Gifts and any related services (the supplier(s) of the Gifts and any related services shall be referred to as "Merchants") and makes no representation or warranty whatsoever as to the quality, merchantability and/or the fitness of purpose of the Gifts and/or services and assumes no liability or responsibility therefor or for the acts or defaults of the Merchants or for any non-delivery, non-performance, malfunction or defects in the Gifts. Maybank is not an agent of or in a partnership with the Merchants. Any dispute over or in relation to the Gifts and/or related services should be resolved directly between the Successful Customer and the Merchants.
16. Maybank, its related corporations, employees and/or independent contractors shall not be liable for any loss, injury, liability, expense or damage whatsoever or howsoever incurred or sustained by any Customer and/or any other person by reason of, arising from or in connection with this Promotion and/or the redemption or usage of the Gift and/or of any service, product or facility of any Merchant or for any other reason.
17. Maybank shall have the sole and absolute discretion to exclude any person from participating in this Promotion without any obligation to furnish any notice and/or reason.
18. Maybank's decision on all matters relating to this Promotion (including the awarding of the Gifts) shall be final, binding and conclusive on all Customers.
19. Maybank reserves the right in its sole and absolute discretion to vary, delete or add to any of these terms and conditions from time to time or to withdraw, suspend or terminate this Promotion at any time without notice or liability to any person.

20. In the event of any inconsistency between these terms and conditions and any brochure, marketing or promotional material relating to this Promotion, these terms and conditions shall prevail. The images of the Gift in all collaterals are for illustrative purposes only.
21. The prevailing terms and conditions applicable to Maybank FlexiCash and the applicable Maybank Credit Card Account shall apply. Please visit www.maybank2u.com.sg for more information.