

Maybank Cards Getaway 7% Cashback Promotion 2021 (“Promotion”) Terms and Conditions

1. Definitions

- “**Card**” means a personal Singapore-issued Maybank Credit Card.
- “**Cardmember**” means a person to whom Maybank has issued a Maybank Principal Credit Card.
- “**Eligible Spend**” means retail transactions made under the following Merchant Category Codes (“MCC”) and online merchants only, and shall exclude the transactions specified in paragraph 6:
 - **Merchant Category Codes:**
 - Hotel/Lodgings: 3501 to 4000, 7011
 - Entertainment & Recreational: 7991, 7996, 7998, 7999
 - Cruises/Tour Agencies: 4411, 4722, 4723, 5962
 - **Online merchants:**
 - Changi Recommends (www.changirecommends.com)
 - GlobalTix (www.globaltix.com)
 - Klook.com (www.klook.com.sg)
 - Traveloka (www.traveloka.com)
 - Trip.com (www.trip.com).
- “**Promotion Period**” means 30 September to 30 November 2021 (both dates inclusive).
- “**Required Transactions,**” means that the Eligible Spend transactions as described in paragraph 2 below.

2. Subject to these terms and conditions, the Cardmember will enjoy:

- a) a 7% cashback, capped at S\$70 per Cardmember (“**Cashback**”) if the Cardmember makes at least one Eligible Spend transaction on their Card during the Promotion Period; and
- b) a Cashback plus a free American Tourister Linex 66/24 Spinner TSA (Mid-Size Lime Luggage) via e-Coupon redemption (“**Gift**”) if the Cardmember makes Eligible Spend transaction(s) which exceed an aggregate of S\$2,500 on their Card during the Promotion Period.

3. To be eligible to receive the Cashback and/or Gift, Cardmembers must **during the Promotion Period:**

- a) First, register for this Promotion by saving the e-Coupon for this Promotion on the Maybank TREATS SG mobile application; and
- b) Second, after registration, make the Required Transactions.

For the avoidance of doubts, the Required Transaction must be a transaction that is conducted and performed within the Promotion Period, which will be determined based on the date on which the transaction actually takes place.

4. Cardmembers who successfully register for this Promotion on the Maybank TREATS SG mobile application will have the e-Coupon for this Promotion in their Maybank TREATS SG mobile application wallet. Cardmembers only need to register for this Promotion once and the e-Coupon will be valid throughout the Promotion Period. Only Eligible Spend transaction(s) performed after the Cardmember has saved the e-Coupon for this Promotion on Maybank TREATS mobile application will be counted as Required Transaction(s).



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5. The Cashback and/or Gift are available on a first-come, first-served basis, are while stocks last and are limited to the first 500 Cardmembers who have both registered for the Promotion and charged the required spend to their Card during the Promotion Period.

6. The transactions charged to the Card which will not be taken into account for the Required Transactions includes (but not limited to):
 - a) Transactions used or counted for other Maybank promotions (e.g. Charge and Redeem);
 - b) 0% Instalment Plan transactions;
 - c) FlexiPay, FlexiCash, Fund Transfer and Cash Advance transactions;
 - d) Fees and charges payable to Maybank (e.g. annual fees, interest charges, finance charges, cash advance fees, late charges, cheque processing fees and other miscellaneous fees and charges etc.);
 - e) Bill payments (recurring or otherwise);
 - f) Payments to educational institutions (e.g. schools, tuition centres etc.);
 - g) Income tax payments;
 - h) Payments at or to government or government-related agencies or institutions or statutory boards (e.g. Immigration & Checkpoints Authority, Ministry of Manpower, Singapore Land Authority, SP Services etc.);
 - i) Payment to financial institutions (e.g. banks, securities brokerage firms, insurance companies etc.);
 - j) Payment of funds to pre-paid accounts (e.g. Shopee Pay, Lazada Wallet, EZ-Link transactions, Transit Link transactions etc.);
 - k) Payment to all Grab platforms (e.g. Grab rides, Grab Pay, etc);
 - l) Online payment gateway transactions (e.g. PayPal, Skrill and Bidpay etc.);
 - m) Gambling or betting transactions;
 - n) AXS or SAM transactions;
 - o) Transactions that may entitle a Cardmember to receive cashback of 5% or more offered by Maybank under other promotions on the Card (regardless of whether or not the Cardmember receives the full rebate) and/or ten (10) times or more TREATS Points on the amount charged. For the avoidance of doubt, cashback awarded under the Family & Friends Card Cashback Programme Terms and Conditions and Treats Points awarded under the Maybank World Mastercard General Terms and Conditions for 10X TREATS Points do not constitute other promotions on a Card;
 - p) Transactions classified under the following Merchant Category Codes ("MCC"):
 - Financial Institutions – Merchandise, Services, and Debt Repayment (MCC 6012)
 - Non-Financial Institutions – Foreign Currency, Non-Fiat Currency (for example: Cryptocurrency), Money Orders (Not Money Transfer), Account Funding (not Stored Value Load), Travelers Cheques, and Debt Repayment (MCC 6051)
 - Non-Financial Institutions – Stored Value Card Purchase/Load (MCC 6540)
 - Money Transfer (MCC 4829)
 - q) Any transaction deemed by Maybank at its sole discretion to be of a business and/or corporate nature; and
 - r) Any other transaction which Maybank may reasonably determine to be unsuitable to, or should not, be counted towards as a Required Transaction.

7. Each Cardmember can receive the Cashback and/or Gift only once under this Promotion.



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8. Transactions charged to a supplementary cardmember's card which are Eligible Spend transactions charged to the corresponding Card of a Cardmember shall constitute Eligible Spend under this Promotion. For avoidance of doubt, only principal Cardmembers are eligible to participate in this Promotion.
9. The Cashback for the Promotion will be credited into the Card account on or before 31 December 2021.
10. The Cashback will be credited into the Card account [and the Gift (if applicable) will only be available for redemption] if the transaction is made at a merchant whose merchant description is in Maybank's records, or whose transactions fall within the MCC stated in the Eligible Spend for this Promotion. In the event the merchant description is not listed in Maybank's records, or the MCC is changed by the merchant before or during the Promotion Period, the Cashback will only be credited [and the Gift (if applicable) will only be available for redemption] if Maybank has been informed by the Merchant of its merchant description or MCC and has updated its records accordingly.
11. Cashbacks and Gifts are not transferable or exchangeable for cash, credit or kind by the Cardmember. If a Cardmember terminates his/her Card account, any accumulated cashbacks in his/her Card account and/or the Gift (as the case may be) will be forfeited.
12. The Promotion is not valid in conjunction with any other Maybank offers or promotions, unless otherwise stated. Maybank reserves the right to vary or substitute the Cashback and/or Gift at its sole discretion without prior notice or liability to any person.
13. Maybank has the sole discretion to exclude any person from participating in the Promotion without any obligation to furnish any notice and/or reason.
14. Maybank may, at any time, at its sole discretion and without prior notice or liability to any person, vary, delete or add to any of these terms and conditions, or withdraw, suspend or discontinue the Promotion.
15. Maybank's decision on all matters relating to the Promotion shall be final, conclusive and binding.
16. In the event where (i) it turns out that there is no transaction corresponding to any transaction counted by Maybank as an Eligible Spend or towards the minimum spend; (ii) any transaction counted by Maybank as an Eligible Spend or towards the minimum spend is cancelled or reversed (in full or in part) by any party for any reason and at any time, (iii) any transaction counted by Maybank as an Eligible Spend or towards the minimum spend has been used for another Maybank promotion, or (iv) it is determined by Maybank that a Cardmember has breached any of the terms and conditions of the Promotion, Maybank shall have the right to charge the full value of the Cashback and/or the Gift to the Cardmember's Card account or deduct it from any account the Cardmember holds with Maybank.



17. Maybank and its related corporations, employees and/or independent contractors shall not be liable to any person for any loss, damage, liability, expense and/or injury whatsoever or howsoever incurred or sustained by the Cardmember and/or any other person by reason of, arising from or in connection with the Promotion.
18. In the event of any inconsistency between these terms and conditions and any brochure, marketing or promotional materials relating to the Promotion, these terms and conditions shall prevail.
19. All prevailing and relevant Maybank Card terms and conditions or agreement, together with the Maybank TREATS Mobile App Terms and Conditions, shall apply. For full details, please visit <http://www.maybank2u.com.sg/>.