Terms and Conditions for Halloween Horror Nights 10 Privileges with Maybank Cards ("Promotion")

- 1. This Promotion is open to all principal and supplementary cardholders of Singapore or Malaysiaissued Maybank Credit or Debit Cards ("**Cardmembers**"). This Promotion is strictly valid for online purchase of tickets to Halloween Horror Nights 10 only.
- Halloween Horror Nights 10 ("HHN10" or "Event") is scheduled to take place on 30 September, 1, 6, 7, 8, 13, 14, 15, 20, 21, 22, 23, 27, 28, 19, 30 October and 3, 4, 5 November 2022. Official Event nights are subject to change. Please visit <u>https://rwsentosa.com/hhn</u> for more details and updates.
- 3. Maybank Halloween Horror Nights 10 Promotion is available for purchase from 11 August to 5 November 2022, subject to availability and while stocks last. Offer is limited to the first 6,000 peak and 4,000 non-peak packages only.
- 4. HHN10 R.I.P Tours are available for purchase from 11 August to 5 November 2022, while stocks last.
- Cardmembers may purchase of up to three (3) HHN10 R.I.P. Tours per transaction. Reservations are required and must be made at least 48 hours in advance, subject to availability. Please call (65) 6577-6077, or email <u>RWSTours@RWSentosa.com</u>. Tours are not confirmed until full payment has been made at least 24 hours prior to the tour.
- 6. All payments must be made with a Singapore or Malaysia-issued Maybank Credit or Debit Card.
- 7. Event tickets and tours cannot be used during regular Universal Studios Singapore operating hours.
- 8. All Event tickets and tours is valid for one (1) guest, for one (1) use only during Event hours.
- 9. No costumes, stage make-up or masks are allowed in the theme park. Universal Studios Singapore[®] reserves the right to turn away any guests in costumes.
- 10. Event tickets and tours do not include Universal Studios Singapore[®] standard day admission.
- 11. Ticket purchased is valid for usage on the specified date(s) of entry only and is not valid for use on any other date not stated on the ticket.
- 12. Tickets and tours are subject to availability and are non-transferable, not for sale or exchange, not replaceable or refundable whether in whole or in part, even in cases of inclement weather.
- 13. Discount applies to the ticket or tour price only and does not apply to booking fees (if any).



- 14. Offers may not be used in conjunction with other promotions, in-house offers, discount cards, loyalty programmes and vouchers, unless otherwise stated.
- 15. Offers are subject to Terms and Conditions of Universal Studios Singapore[®].
- 16. Maybank's decision on all matters relating to the Promotion shall be final, conclusive and binding on all Cardmembers. Maybank has the right to exclude any person from participating in the Promotion without providing any notice and/or reason.
- 17. Maybank, its related corporations, employees and/or independent contractors shall not be liable to any person for any loss, injury, liability, expense and/or damage whatsoever or howsoever incurred or sustained by the Cardmember and/or any other person by reason of, arising from or in connection with the Promotion and/or any use or enjoyment of the item(s), service(s) or facility of any merchant and/or retailer or for any other reason.
- 18. Maybank is not the supplier of any item(s)/service(s) under this Promotion and makes no representation or warranty whatsoever as to the quality, merchantability or fitness for purpose for any item(s)/service(s) under this Promotion and assumes no liability or responsibility for the acts or defaults of the merchant or retailer or for any non-delivery, non-performance or defects in the item(s)/service(s). Maybank is not an agent of the merchant or retailer. Any dispute over any item(s)/service(s) shall be resolved directly between the Cardmember and the merchant or retailer.
- 19. Maybank reserves the right in its sole and absolute discretion to vary, delete or add to any of these terms and conditions from time to time or to suspend or terminate the Promotion at any time without prior notice or liability to any person.
- 20. In the event of any inconsistency between these terms and conditions and any brochure, marketing or promotional material relating to the Promotions, these terms and conditions shall prevail.
- 21. All prevailing and relevant Maybank Credit Card and/or Debit Card terms and conditions and/or Agreement shall apply. For full details, please visit <u>www.maybank2u.com.sg</u>.