



## **Maybank Cards Jewel Changi Charge and Redeem Promotion 2021-2023 (“Promotion”) Terms and Conditions**

1. This Promotion starts from 18 December 2021 to 31 March 2023 (“Promotion Period”), Saturdays and Sundays only, unless otherwise stated.
2. This Promotion applies only to principal cardmembers of a Maybank Credit or Debit Card (the “Card”) (the “Cardmembers”) who meet the requirements set out herein.
3. Supplementary cardmembers are not eligible to redeem any redemption item hereunder.
4. Maybank shall have the sole and absolute discretion to exclude any person from this Promotion without any obligation to furnish any notice and/or reason and Maybank’s decision on all matters with regards to this Promotion shall be final, conclusive and binding on all Cardmembers.
5. To be eligible to make a redemption of the S\$10 worth of Jewel gift voucher (“Redemption Item”),
  - a. Cardmembers must during the Promotion Period charge a minimum of S\$100 (“Required Amount”) to their Card;
  - b. the transaction for the Required Amount must be a transaction made at participating outlets at Jewel Changi Airport, Singapore 819666 (“Store”); and
  - c. the transaction shall not include those specified in paragraph 10 below.
6. To redeem the Redemption Item, the Cardmember must produce the following at L1 Concierge, located in Jewel Changi Airport, Singapore 819666, from 10am to 10pm daily:
  - (a) All same-day eligible receipts and credit card charge slips spent at the Store; and
  - (b) the Card used to make the eligible transactions.
7. Card retail transactions charged to a Maybank Debit Card must be on signature-based retail transactions to be taken into account for the Required Amount. PIN-based NETS transactions with a Maybank Debit Card will not be taken into account for the Required Amount.
8. Transactions made via NETS, Alipay, Atome Pay, Fave Pay, Grab Pay or any other related mobile payment that are linked to a Maybank Credit/ Debit Card are excluded from the Promotion.
9. Only mobile transactions linked to a Maybank Credit/Debit Card made through the following platforms will be recognised as qualifying transactions for this Promotion:
  - Apple Pay
  - Changi Pay
  - Samsung Pay

10. Promotion is not valid for receipts from:

- Jewel Attractions tickets purchased online
- Changi Experience Studio
- Changi Lounge
- YOTELAIR Singapore Changi Airport
- Voucher purchases (i.e. vouchers from any Jewel outlets, physical CapitaVoucher, eCapitaVoucher, Changi Rewards eVoucher, Changi Dollar Voucher, Changi Gift Card)
- iTunes Gift Card
- Online purchases
- Tobacco products
- Banks / ATMs / Money Changers / Financial Services
- SISTIC / AXS / SAM payments
- Cash Card / Stored Value Cards Top-Up transactions
- Temporary vendors at promotional spaces, e.g. Jewel Atrium, Cloud9 Piazza, Pushcarts/kiosks and vending machines
- Lounges, passenger meeting services counters, left-luggage service counters, tour and travel services
- Car rental services, airport shuttle and transportation counters

11. Redemption Items are available on a first-come, first-served basis, are while stocks last and are not exchangeable for credit, cash or in kind. Strictly no extension will be allowed if the eligible Cardmembers do not redeem the Redemption Item(s) during the redemption period.

12. Each eligible Cardmember may redeem a maximum of one (1) Redemption Item per day during the Promotion Period regardless of the number of Maybank Cards held by the eligible Cardmember.

13. Subject to paragraph 10 above, card retail transactions for the Required Amount charged by the Cardmember and/or his/her supplementary Cardmember (if any) may be made in or from up to no more than 3 receipts (which must be issued within the same day) to redeem a Redemption Item.

14. The transactions charged to the Card which will not be taken into account as the Required Amount includes (but not limited to):

- (a) Transactions used for other Maybank promotions (e.g. Charge and Redeem)
- (b) 0% Instalment Plan transactions
- (c) FlexiPay, FlexiCash, Fund Transfer and Cash Advance transactions
- (d) Fees and charges (e.g. annual fees, interest charges, finance charges, cash advance fees, late charges, cheque processing fees and other miscellaneous fees and charges etc.)
- (e) Bill Payments (recurring or otherwise)
- (f) Income Tax Payments
- (g) Payments at government agencies (e.g. The Immigration & Checkpoints Authority, Ministry of Manpower, Singapore Land Authority, SP Services etc.)
- (h) Payment to financial institutions (e.g. banks, securities brokerage firms, insurance companies etc.)

- (i) Payment of funds to pre-paid accounts (e.g. EZ-Link transactions, Transit Link transactions etc.)
  - (j) Online payment gateway transactions (e.g. PayPal, Skrill and Bidpay etc.)
  - (k) Gambling transactions
  - (l) AXS and SAM transactions
  - (m) Transactions that receive 5% or more rebates offered by Maybank in respect of other promotions on the Card (regardless of whether or not a Cardmember receives the full rebate) and/or ten (10) times or more TREATS Points on the amount charged
  - (n) Any transaction deemed to be of a business and/or corporate nature
  - (o) All rewards under this promotion cannot be redeemed in conjunction with other in-mall / in-shop promotion
15. The Promotion is not valid in conjunction with other Maybank offers, promotions, in-house offers, discount cards, loyalty programmes and vouchers, unless otherwise stated.
16. Maybank reserves the right to vary or substitute the Redemption Item at its sole discretion without prior notice or liability to any person. Maybank is not the supplier of the Redemption Items, goods and service(s) and makes no representation or warranty whatsoever as to the quality, merchantability and/or fitness for purpose of the Redemption Items, goods and service(s) provided and assumes no liability or responsibility for the acts or defaults of the merchant or retailer or for any non-delivery, non-performance or defects in the Redemption Items, goods and service(s). Maybank is not an agent of the merchant or retailer. Any disputes on the Redemption Items, or product quality or services by a merchant or retailer should be resolved directly between the Cardmember and the merchant or retailer.
17. In the event where (i) there is no Card transaction(s); (ii) an eligible Card transaction is cancelled or reversed (in full or in part) by any party for any reason and at any time, (iii) the same eligible Card transaction(s) have been used for another Maybank promotion, or (iv) it is determined by Maybank that a Cardmember has breached one of the terms stated herein, Maybank has the right to charge the full retail value of the Redemption Item(s) redeemed to the Cardmember's Card account or deduct it from any account the Cardmember holds with Maybank if the Redemption Item(s) has already been redeemed by such Cardmember.
18. Maybank, its related corporations, employees and/or independent contractors shall not be liable for any loss, injury, liabilities, expenses or damages whatsoever or howsoever incurred or sustained by the Cardmember and/or any other person by reason of, arising from or in connection with the Promotion, use of the Redemption Item(s) and/or redemption of or consumption of any services, products or facilities of any merchants or retailers, any redemption letter which is misdirected or lost in the post or and/or transactions that are processed late, incorrectly or lost due to computer or other electronic breakdown or malfunction or for any other reasons.
19. Maybank may vary, delete or add to any of these terms and conditions, or withdraw, suspend or discontinue this Promotion at any time without notice or liability to any person.



20. Additional terms and conditions stated in the redemption letter issued by Maybank apply together with the terms and conditions of the merchant and/or retailer.
21. In the event of any inconsistency between these term and conditions and any brochure, marketing or promotional material relating to the Promotion, these terms and conditions shall prevail. All images of Redemption Item(s) (if any) on any collateral shall be for illustrative purposes only.
22. All prevailing and relevant Maybank credit card terms and conditions or agreement shall apply. For full details, please visit <http://www.maybank2u.com.sg/>