

## **TERMS AND CONDITIONS FOR NATAS HOLIDAYS 2023 CHARGE AND REDEEM AND LUCKY DIP PROMOTION (“PROMOTION”)**

1. The Promotion is available to both Principal and Supplementary Maybank Credit and Debit Cardmembers (“Cardmembers”) from 11 to 13 August 2023 (“Promotion Period”).
2. The required minimum Card spend must be charged to a Singapore-issued personal Maybank Credit or Debit Card (“Card”) at NATAS Holidays 2023 during the Promotion Period in order to redeem a charge and redeem item (“Charge and Redeem Item”) offered by Maybank.
3. In addition, each eligible Cardmember who charges S\$500 to their Card at NATAS Holidays 2023 during the Promotion Period will receive one (1) chance for every S\$500 charged to enter the Maybank Sure-Win Lucky Dip (“Lucky Dip”) to win a prize (“Lucky Dip Prize”). However, the Card spend amount used to redeem a Charge and Redeem Item cannot be reused to enter the Lucky Dip and vice versa.
4. Only same-day purchases made at NATAS Holidays 2023 are eligible for the Promotion, and shall be determined for eligibility at Maybank’s discretion.
5. Only Card retail transactions in Singapore Dollars will be eligible for this Promotion.
6. A maximum of three (3) Card retail transactions at NATAS Holidays 2023 may be combined and used only once to redeem a Charge and Redeem Item(s) and/or a chance(s) to enter the Lucky Dip, unless otherwise stated by Maybank. Principal and Supplementary Maybank Cardmembers are not allowed to combine their receipts.
7. Subject to the terms and conditions of this Promotion, each eligible Cardmember is allowed to redeem a maximum of three (3) Charge and Redeem Items or five (5) Lucky Dip Prizes, subject to a maximum combined amount of five (5) Charge and Redeem Items and Lucky Dip Prizes, throughout the Promotion Period, regardless of the number of Maybank Credit and/or Debit cards held by the Cardmember.
8. To redeem a Charge and Redeem Item and/or to enter the Lucky Dip, Cardmembers must, between 10am to 9:30pm during the Promotion Period, personally present his/her original charge slip(s) bearing the required Card transaction(s), the respective Card and NRIC for verification and proof of purchase at the Maybank Booth B01 located at NATAS Holidays 2023, Singapore Expo Hall 5.
9. Card transactions using Maybank 0% Instalment Payment Plan or Flexi-plan are not eligible for the Promotion.

10. Charge and Redeem Items and Lucky Dip Prizes are available on a first-come-first-serve basis, are while stocks last and are not exchangeable for cash, credit or in kind by the Cardmember.
11. This Promotion is not valid in conjunction with other Maybank offers, promotions, in-house offers, discount cards, loyalty programmes and vouchers, unless otherwise stated.
12. Transactions charged to the Card will not be taken into account as Card spend for the purposes of this Promotion where the redemptions and/or rebates offered by Maybank in respect of other promotions on the Card is 5% or more and/or TREATS Points offered is ten (10) times the amount charged.
13. Maybank reserves the right to vary or substitute the Charge and Redeem Items and/or Lucky Dip Prizes at its sole discretion without prior notice and without liability to any person.
14. Maybank, its related corporations, employees and/or independent contractors shall not be liable for any loss, injury, liability, expense and/or damage whatsoever or howsoever incurred or sustained by the Cardmember and/or any other person by reason of, arising from or in connection with this Promotion, the Charge and Redeem Items, the Lucky Dip Prizes and/or the use of any service, product or facility of any merchant or retailer or for any other reason.
15. Maybank reserves the right to charge the full retail value of the Charge and Redeem Item(s) redeemed or Lucky Dip Prize(s) won to the Cardmember's Card account or deduct it from any account that the Cardmember holds with Maybank should (i) there be no Card transaction(s); (ii) the Card transaction(s) used to redeem a Charge and Redeem Item or win a Lucky Dip Prize be cancelled (in full or in part) or reversed for any reason; (iii) there be a repeated redemption using the same Card transaction(s) for this Promotion or other Maybank promotions; or (iv) it be determined by Maybank that a Cardmember has breached one of the terms stated herein.
16. The Cardmembers shall accept the Charge and Redeem Items and/or the Lucky Dip Prizes "as is". Maybank is not the supplier of the Charge and Redeem Items and/or the Lucky Dip Prizes or any other related goods and service(s) and makes no representation or warranty whatsoever as to the quality, merchantability or the fitness of purpose of the goods and service(s) provided and assumes no liability or responsibility for the acts or defaults of the merchant and/or retailer for any non-delivery, non-performance or defects in the Charge and Redeem Items and/or the Lucky Dip Prizes. Maybank is not an agent of any merchant or retailer. Any dispute on product quality or services provided by a merchant or retailer should be resolved directly between the Cardmember and the merchant or retailer.
17. Maybank has the sole discretion to exclude any person from participating in this Promotion and Maybank's decision on all matters with regards to this Promotion shall be final, conclusive and binding on all Cardmembers.

18. Maybank reserves the right in its sole and absolute discretion to vary, delete or add to any of these terms and conditions from time to time or to suspend or terminate this Promotion at any time without prior notice or liability to any person.
19. In the event of any inconsistency between these terms and conditions and any brochures, marketing or promotional materials relating to this Promotion, these terms and conditions shall prevail.

## TERMS AND CONDITIONS FOR TRAVEL PRIVILEGES (“OFFERS”)

1. Offers are valid from 11 to 13 August 2023 at NATAS Holidays 2023 only, unless otherwise stated.
2. Offers are subject to availability at the time of purchase.
3. A Singapore-issued personal Maybank Credit or Debit Card (“Maybank Card”) must be presented prior to purchase and payment must be made with Maybank Card.
4. All package rates quoted are subject to service charge, goods and services tax and prevailing taxes, unless otherwise stated. Surcharges may apply during peak period and/or school holiday period, unless otherwise stated. Black-out dates apply.
5. Maybank and participating travel partners reserve the right to, at any time, vary, modify, add to or delete any of these terms and conditions; and/or withdraw, suspend, or discontinue this promotion without any notice or liability to any person.
6. Maybank is not the supplier of the item(s) and/or service(s) and makes no representation or warranty as to the quality, merchantability and/or fitness of purpose of the good(s) and service(s) provided and assumes no liability or responsibility for the acts or defaults of the merchants or for any non-delivery, non-performance or defects in the good(s) and service(s). Maybank is not an agent of the merchants. Any disputes over the good(s) and service(s) provided by the merchants should be resolved directly between the cardmember and the relevant merchant
7. Offers are not valid in conjunction with other offers, promotions, discounts, loyalty programmes and vouchers.
8. Maybank has the sole and absolute discretion to exclude any person from enjoying the Offers without any obligation to furnish any notice and/or reason.
9. Maybank’s decision on all matters relating to the Offers shall be final, conclusive and binding on all Maybank cardmembers.
10. Maybank, its related corporations, employees and/or independent contractors shall not be liable for any loss, liability, expense, damage and/or injury whatsoever or howsoever incurred or sustained by any cardmember and/or any other person by reason of, arising from or in connection with the Offers and/or any good, service, product or facility of any merchant or for any other reason.

11. In the event of any inconsistency between these terms and conditions and any brochures, marketing or promotional materials relating to these Offers, these terms and conditions shall prevail.
12. Offers are subject to terms and conditions of participating merchants.