

## REQUEST FOR REPLACEMENT OF TREATS POINTS REWARDS REDEMPTION LETTER

To submit your request, please email a scanned copy of the duly completed form with the Principal Cardmember's signature to [rewardsform@maybank.com.sg](mailto:rewardsform@maybank.com.sg).

PERSONAL PARTICULARS (Replacement voucher(s) will be sent to the mailing address indicated below)					
Name: <small>(as indicated on your Maybank Card)</small>	(Mr/Ms/Mdm/Mrs/Dr)				
NRIC/Passport No.:					
Principal Card No.:					
Mailing Address:					
Tel (Home):	Tel (Office):		Mobile:		

REPORT ON NON-RECEIPT/LOSS OF REDEMPTION LETTER					
I have made a successful redemption for the following item(s) in the TREATS Points Rewards Catalogue:-					
S/N	ITEM DESCRIPTION	CODE	QTY	Reason for Replacement	
				Non-Receipt	Misplaced
1					
2					
3					
4					
5					

\_\_\_\_\_  
Principal Cardmember's Signature  
(Signature must correspond with the specimen signature of the Credit/Debit Card Account)

\_\_\_\_\_  
Date

### Terms & Conditions:

- Request form must be signed by the Principal Cardmember and issuance of replacement letter/voucher(s) is subject to approval by Maybank.
- Kindly allow 14 working days for processing. For further queries, please call **1800-MAYBANK** (1800 629-2265).
- Non-receipt or misplaced voucher(s) received or found subsequently must be returned to Maybank Card Operations, Robinson Road P.O. Box 307, Singapore 900607.
- Maybank reserves the right to deduct the full TREATS Points or charge the retail value of the TREATS voucher(s) or item(s) redeemed, in the event that the reported non-receipt or misplaced voucher(s) is found to be utilised by the Cardmember.
- Terms and Conditions governing the TREATS Points Rewards Programme apply.