

TERMS & CONDITIONS FOR

MAYBANK x TAOBAO SUNDAY BANK OF THE DAY PROMOTION ("PROMOTION")

- 1. Payment at checkout must be made with a Card on Taobao Mobile Application (iOS and Android App), Taobao Lite Mobile (collectively referred to as "Taobao Platform").
- 2. A Singapore address must be used at checkout.
- 3. Only online retail transactions made at the Taobao Platform with a Maybank Card will be considered for this Promotion.
- 4. To participate in this Promotion, Cardmembers must charge the required minimum amount in a single transaction (before credit card transaction fees and any discounts available on Taobao) to their Card during the Promotion Period and enter their 16-digit Maybank Credit/DebitCard number upon checkout on the Taobao Platform. Upon meeting the foresaid requirements, the discount will be displayed and deducted from the total amount chargeable to the Cardmember for the transaction when placing the order.
- 5. Each eligible Taobao user ("User") may redeem up to a maximum of 1 redemption per campaign per Sunday regardless of the amount charged and the number of Cards held by the User.
- 6. Card transactions must be made within the principal Maybank Credit/DebitCard member's ("Cardmember") Card limit approved by Maybank and any transaction made from any credit balance above the said limit shall not be eligible for this Promotion.
- 7. In the event where (i) an eligible Card transaction is cancelled or reversed by any party for any reason and at any time, (ii) the same eligible Card transaction(s) have been used for another Maybank promotion, or (iii) it is determined by Maybank that a Cardmember has breached one of the terms stated herein, Maybank has the right to charge the full value of the Discount to the Cardmember's card account or deduct it from any Maybank account the Cardmember holds with Maybank if the Discount has already been issued and/or used by such Cardmember.
- 8. Maybank reserves the right to vary or substitute the Discount at its sole discretion without prior notice.
- 9. This Promotion is not valid in conjunction with other redemption offers, promotions, discounts, privileges, rewards, loyalty programmes and vouchers offered by Maybank and Taobao at the same time, unless otherwise stated.
- 10. Maybank may, at any time, at its sole discretion and without prior notice, vary, modify, delete or add to these terms and conditions, or withdraw, suspend or discontinue the promotions at any time, without any notice or liability to any person.



- 11. Maybank's decision on all matters relating to the Promotion, shall be final, conclusive and binding on all Cardmembers. Maybank has the right to exclude any person from participating in the Promotion without providing any notice or reason or both. If the Cardmember violates the terms and conditions and/or other rules and provisions of this Promotion, Maybank and Taobao reserve the right to cancel the Cardmember's entitlement in this Promotion and reserve the right to claim and/or pursue legal remedies against the Cardmember.
- 12. Maybank and Taobao, its related corporations, employees and/or independent contractors shall not be liable to any person for any loss, damage, liability, expense and/or injury whatsoever or howsoever incurred or sustained by the Cardmember and/or any other person by reason of, arising from or in connection with this Promotion and/or any use or enjoyment of the item(s)/service(s) redeemed.
- 13. Neither Maybank nor Taobao are suppliers of good(s) and makes no representation as to the quality, merchantability or the fitness of purpose of the good(s) offered for sale or sold by third party vendors on Taobao. Neither Maybank nor Taobao shall be liable for any loss, injury, liability, expense or damage whenever or howsoever incurred or sustained by the Cardmember by reason of, arising from or in connection with the use or consumption of any services, products or facilities at the Merchant or for any other reason.
- 14. Maybank is not an agent of any Merchant or retailer. Any dispute relating to goods offered for sale or sold by third party vendors on Taobao (including but not limited to non-delivery, wrong delivery, delays, quality or misrepresentation) should be directed to the particular vendor providing the goods, and neither Maybank nor Taobao shall have liability with regard to such dispute.
- 15. In the event of any inconsistency between these terms and conditions and any brochure, marketing or promotional material relating to this Promotion, these terms and conditions shall prevail.
- 16. Maybank and Taobao reserve the right at their absolute discretion to vary, delete or add to any of these terms and conditions at any time without notice including without limitation, the eligibility of any Cardmember and the dates of the Promotion.
- 17. The Promotion is subject to the Taobao's general terms and conditions, including but not limited to Taobao's Terms of Use, Membership Agreement and Privacy Policy.
- 18. All prevailing and relevant Maybank Credit/Debit Card Terms and Conditions or Agreement shall apply. For full details, please visit www.maybank2u.com.sg.