

Maybank Cards Contactless Promotion 2021 (“Promotion”) Terms and Conditions

1. The required minimum amount must be charged to a Singapore-issued personal Maybank Credit Card or Debit Card (“Card”) from 18 January 2021 to 31 March 2021 (both dates inclusive) or such other date(s) as may be determined and notified by Maybank in its sole discretion (each a “Promotion Period”) in order to be eligible to redeem the gift(s) offered by Maybank.
2. This Promotion applies to Maybank Cardmembers who hold a Card and whose Maybank Card account(s) is in good standing as determined by Maybank (“Cardmembers”). Maybank shall have the sole and absolute discretion to exclude any person from this Promotion without any obligation to furnish any notice and/or reason and Maybank’s decision on all matters with regards to this Promotion shall be final, conclusive and binding on all Cardmembers.
3. To participate in the Promotion and be eligible to redeem up to 17,000 TREATS Points (i.e. receive 3,400 TREATS Points (“Gift”) up to 5 times), Cardmembers must, during the Promotion Period:
 - a. Be among the first 1,000 Cardmembers to successfully register his/her participation in this Promotion via the Maybank TREATS SG mobile application (“TREATS App”), by saving the e-Coupon for this Promotion on TREATS App; and
 - b. Thereafter, perform a minimum of ten (10) contactless retail transactions, of at least S\$10 per transaction, on their Card(s) during the Promotion Period (“Minimum Spend”) to receive a Gift. Only transactions performed after the Cardmember has saved the e-Coupon for this Promotion on the TREATS App will be counted towards the Minimum Spend. The transactions performed on all Card(s) held by the Cardmember will be counted towards the Minimum Spend.
 - c. Cardmembers may receive the Gift up to four (4) more times, each time by fulfilling the Minimum Spend in the manner described in (b) above.
4. Cardmembers who successfully register for this Promotion on the TREATS App will have the e-Coupon for this Promotion in their TREATS App wallet. Cardmembers only need to register for this Promotion once and the e-Coupon will be valid throughout the Promotion Period.
5. The Gift is available on a first-come, first-served basis, while stocks last and is limited to the first 1,000 eligible Cardmembers who have fulfilled the requirements of the Promotion during the Promotion Period (“Successful Cardmembers”). The Gift is not transferable or exchangeable for cash, credit or kind by the Successful Cardmember.
6. Each Successful Cardmember will be eligible to receive up to a maximum of five (5) Gifts per Cardmember for this Promotion.
7. Each Successful Cardmember will receive a push notification via the TREATS SG application after the Gift is credited (“Redemption Notification”), within sixty (60) business days after the end of the Promotion Period or such date(s) as may be determined by Maybank in its sole discretion.
8. Subject to paragraph 9 below, Maybank shall use the date on which the transaction is posted to the Cardmember’s Card account to calculate the Minimum Spend during the Promotion Period, unless the transaction is excluded by Maybank in its absolute discretion. For the purpose of this Promotion, proof of charge slip is not proof of eligible spending.
9. The following shall not be considered as eligible transactions for purposes of the Minimum Spend or this Promotion:
 - i. Payments made to government or government-related institutions, agencies or companies or for government or government-related services (court cases, fines, bail and bonds, tax payment, postal services, parking lots and garages, intra-government purchases and any other government services not classified here);
 - ii. Betting or gambling transactions;
 - iii. Brokerage/securities transactions;
 - iv. Payments to insurance companies;
 - v. payment of funds to pre-paid accounts (e.g. EZ-Link transactions, Transit Link transactions etc.);
 - vi. online payment gateway transactions (e.g. PayPal, Skrill and Bidpay etc.);
 - vii. Transactions made via AXS or SAM;
 - viii. Transactions of a corporate/commercial nature;

- ix. FlexiCash, FlexiPay, 0% Interest Instalment Plans, funds transfers, cash advances, finance charges, late payment charges, annual fees, reversals, interest charges, any other miscellaneous charges charged to the Cardmember, or payment of funds to prepaid accounts such as those listed below (the following examples are not exhaustive and Maybank reserves the right to amend the list from time to time without giving prior notice or reason to any party):

- EZ LINK PTE LTD (FEVO)
- EZ Link
- EZ-LINK*
- EZLINK
- EZ-Link
- EzLink
- EZLINKS.COM
- EZ Link transport
- EZ-LINK (IMAGINE CARD)
- EZ-Link EZ-Reload (ATU)
- BANC DE BINARY
- BANCDEBINARY.COM
- Flashpay ATU
- MB * MONEYBOOKERS.COM
- NETS VCASHCARD
- OANDA ASIA PAC*
- PAYPAL* BIZCONSULTA
- PAYPAL* CAPITALROYA
- SKR*Skrill.com
- SKR*xglobalmarkets.com*
- SKYFX.COM*
- TRANSIT*
- TRANSITLINK
- TRANSIT LINK*
- WWW.IGMARKETS.COM.SG
- WWW.PLUS500.CO.UK
- WWW.MYEZLINK.COM.SG
- YOUTRIP*
- SINGTEL DASH

- x. Any transactions deemed by Maybank at its sole discretion to be unsuitable or inappropriate to be considered as an eligible transaction for purposes of the Minimum Spend or this Promotion.

10. The Promotion is not valid in conjunction with other Maybank offers, promotions, in-house offers, discount cards, loyalty programmes and vouchers, unless otherwise stated.
11. Maybank reserves the right to vary or substitute the Gift at its sole discretion without prior notice or liability to any person.
12. In the event where (i) there is no Card transaction(s) corresponding to any transaction counted by Maybank towards the Minimum Spend; (ii) an eligible Card transaction is cancelled or reversed (in full or in part) by any party for any reason and at any time; (iii) the same eligible Card transaction(s) have been used for another Maybank promotion; or (iv) it is determined by Maybank that a Successful Cardmember has breached one of the terms stated herein, Maybank shall have the right to charge the full retail value of the Gift to the Cardmember's Card account or deduct it from any account the Cardmember holds with Maybank if the Gift has already been redeemed by such Cardmember.
13. Maybank, its related corporations, employees and/or independent contractors shall not be liable for any loss, injury, liabilities, expenses or damages whatsoever or howsoever incurred or sustained by the Cardmember and/or any other person by reason of, arising from or in connection with the Promotion, use of the Gift and/or redemption of or consumption of any services, products or facilities of any merchants or retailers or transactions that are processed late, incorrectly or lost due to computer or other electronic breakdown or malfunction or for any other reasons.
14. Maybank reserves the right in its sole and absolute discretion to vary, delete or add to any of these terms and conditions from time to time, or withdraw, suspend or discontinue this Promotion at any time without notice or liability to any person.
15. In the event of any inconsistency between these term and conditions and any brochure, marketing or promotional material relating to the Promotion, these terms and conditions shall prevail.
16. The prevailing terms and conditions governing Maybank Credit Cards and Maybank Debit Cards, together with the Maybank TREATS Mobile App Terms and Conditions, shall apply.