

Terms and Conditions for Maybank Debit Card S\$30 Takashimaya S.C. Vouchers Campaign ("Promotion")

1. The required minimum amount must be charged to a Singapore-issued personal Maybank Platinum Debit Card or Maybank Premier Platinum Debit Card ("Card") from 18 March 2021 to 17 April 2021 (both dates inclusive) or such other date(s) as may be determined and notified by Maybank in its sole discretion ("Promotion Period") in order to be eligible to redeem the redemption item(s) offered by Maybank.
2. This Promotion applies only to Maybank Debit Cardmembers who hold a Card, and who have received the Promotion SMS ("Promotion SMS") and/or the Promotion electronic direct mailer ("Promotion EDM") directly from Maybank and whose Maybank Card account(s) is in good standing as determined by Maybank ("Cardmembers"). The Promotion SMS and Promotion EDM are non-transferable. Maybank shall have the sole and absolute discretion to exclude any person from this Promotion without any obligation to furnish any notice and/or reason and Maybank's decision on all matters with regards to this Promotion shall be final, conclusive and binding on all Cardmembers.
3. To participate in the Promotion and be eligible to redeem S\$30 worth of Takashimaya Shopping Centre vouchers ("Redemption Item"), Cardmembers must:
 - a. Be among the first 500 Cardmembers to successfully register his/her participation via the Maybank TREATS SG mobile application during the Promotion Period, by saving the e-Coupon for this Promotion on the Maybank TREATS SG mobile application; and
 - b. Charge a minimum aggregate amount of S\$300 via three (3) or more transactions to their Card during the Promotion Period ("Minimum Spend"). For Cardmembers who hold more than one Card, transactions on the Cards cannot be combined to meet the Minimum Spend. The Minimum Spend will be calculated based on the aggregate amount charged to one Card only.
4. Cardmembers who successfully register for this Promotion on the Maybank TREATS SG mobile application will have the e-Coupon for this Promotion in their Maybank TREATS SG mobile application wallet.
5. The Redemption Item is available on a first-come, first-served basis, while stocks last and is limited to the first 500 eligible Cardmembers who have fulfilled the requirements of the Promotion during the Promotion Period ("Successful Cardmembers"). The Redemption Item is not transferable or exchangeable for cash, credit or kind by the Successful Cardmember.
6. Each Successful Cardmember may redeem a maximum of one (1) Redemption Item under the Promotion, regardless of the number eligible retail transactions or amount charged to the Card by the Successful Cardmember.
7. Each Successful Cardmember will receive a redemption letter for the Redemption Item ("Redemption Letter") via ordinary post at their last known address on record with Maybank, containing details on how to redeem the Redemption Item, within thirty (30) business days after the end of the Promotion Period or such date(s) as may be determined by Maybank in its sole discretion.
8. Successful Cardmembers shall redeem the Redemption Item in accordance with the terms and conditions and within the time period set out in the Redemption Letter. Strictly no extension will be allowed if Successful Cardmembers do not redeem the Redemption Item during the specified redemption period. Any unredeemed or unutilised Redemption Letter or Redemption Item shall be forfeited and any Successful Cardmember whose Redemption Letter or Redemption Item has been forfeited shall not be entitled to any payment of compensation or replacement notwithstanding non-receipt of relevant notification.
9. Subject to paragraph 10 below, Maybank shall use the date on which the transaction is posted to the Cardmember's Card account to calculate the Minimum Spend during the Promotion Period, unless the transaction is excluded by Maybank in its absolute discretion. For the purpose of this Promotion, proof of charge slip is not proof of eligible spending.
10. The following shall not be considered as eligible transactions for purposes of the Minimum Spend or this Promotion:
 - a) Payments made to government or government-related institutions, agencies or companies or for government or government-related services (court cases, fines, bail and bonds, tax payment,

postal services, parking lots and garages, intra-government purchases and any other government services not classified here);

- b) Betting or gambling transactions;
- c) Brokerage/securities transactions;
- d) Payments to insurance companies;
- e) Transactions made via AXS or SAM;
- f) Transactions made via Bus/MRT retail payment
- g) Transactions of a corporate/commercial nature;
- h) FlexiCash, FlexiPay, 0% Interest Instalment Plans, funds transfers, cash advances, finance charges, late payment charges, annual fees, reversals, interest charges, any other miscellaneous charges charged to the Cardmember, or payment of funds to prepaid accounts such as those listed below (the following examples are not exhaustive and Maybank reserves the right to amend the list from time to time without giving prior notice or reason to any party):

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| • EZ LINK PTE LTD (FEVO) | • NETS VCASHCARD |
| • EZ Link | • OANDA ASIA PAC* |
| • EZ-LINK* | • PAYPAL* BIZCONSULTA |
| • EZLINK | • PAYPAL* CAPITALROYA |
| • EZ-Link | • SKR*Skrill.com |
| • EzLink | • SKR*xglobalmarkets.com* |
| • EZLINKS.COM | • SKYFX.COM* |
| • EZ Link transport | • TRANSIT* |
| • EZ-LINK (IMAGINE CARD) | • TRANSITLINK |
| • EZ-Link EZ-Reload (ATU) | • TRANSIT LINK* |
| • BANC DE BINARY | • WWW.IGMARKETS.COM.SG |
| • BANCDEBINARY.COM | • WWW.PLUS500.CO.UK |
| • Flashpay ATU | • WWW.MYEZLINK.COM.SG |
| • MB * MONEYBOOKERS.COM | • YOUTRIP* |
| | • SINGTEL DASH |

- i) Any transactions deemed by Maybank at its sole discretion to be unsuitable or inappropriate to be considered as an eligible transaction for purposes of the Minimum Spend or this Promotion.
11. The Promotion is not valid in conjunction with other Maybank offers, promotions, in-house offers, discount cards, loyalty programmes and vouchers, unless otherwise stated.
12. Maybank reserves the right to vary or substitute the Redemption Item at its sole discretion without prior notice or liability to any person.
13. Successful Cardmembers shall accept the Redemption Item “as is”. Maybank is not the supplier of the Redemption Item or any related goods or services that may be purchased or exchanged using the Redemption Item and makes no representation or warranty whatsoever as to the quality, merchantability and/or fitness for purpose of the Redemption Item or such goods or services, and assumes no liability or responsibility for the acts or defaults of the merchant or retailer of the Redemption Item or such goods or services or for any non-delivery, non-performance or defects in the Redemption Item or such goods or services. Maybank is not an agent of the merchant or retailer. Any disputes over the Redemption Item or such goods or services sold or provided by a merchant or retailer should be resolved directly between the Cardmember and the relevant merchant or retailer.
14. In the event where (i) there is no Card transaction(s) corresponding to any transaction counted by Maybank towards the Minimum Spend; (ii) an eligible Card transaction is cancelled or reversed (in full or in part) by any party for any reason and at any time; (iii) the same eligible Card transaction(s) have been used for another Maybank promotion; or (iv) it is determined by Maybank that a Successful Cardmember has breached one of the terms stated herein, Maybank shall have the right to charge the full retail value of the Redemption Item redeemed to the Cardmember’s Card account or deduct it from any account the Cardmember holds with Maybank if the Redemption Item has already been redeemed by such Cardmember.

15. Maybank, its related corporations, employees and/or independent contractors shall not be liable for any loss, injury, liabilities, expenses or damages whatsoever or howsoever incurred or sustained by the Cardmember and/or any other person by reason of, arising from or in connection with the Promotion, use of the Redemption Item and/or redemption of or consumption of any services, products or facilities of any merchants or retailers or transactions that are processed late, incorrectly or lost due to computer or other electronic breakdown or malfunction or for any other reasons.
16. Maybank reserves the right in its sole and absolute discretion to vary, delete or add to any of these terms and conditions from time to time, or withdraw, suspend or discontinue this Promotion at any time without notice or liability to any person.
17. Terms and conditions of the merchant and/or retailer shall apply.
18. In the event of any inconsistency between these term and conditions and any brochure, marketing or promotional material relating to the Promotion, these terms and conditions shall prevail.
19. All prevailing and relevant Maybank card terms and conditions or agreement, together with the Maybank TREATS Mobile App Terms and Conditions, shall apply. For full details, please visit <http://www.maybank2u.com.sg/>.