

## Terms and Conditions for Maybank Mayday Contest (“Promotion”)

### 1. Definitions

Under these Terms and Conditions:

**“Participants”** means the individuals as described in Clause 3(a).

**“Eligible Submission”** means the eligible submission as described in Clause 3(a).

**“Eligible Channel”** means the eligible channel as described in Clause 3(a).

**“Prize”** means a MAYDAY autographed vinyl record.

**“Maybank”** means Maybank Singapore Limited.

**“Maybank Cardmember”** refers to a person to whom Maybank has issued a personal Maybank Credit or Debit Card and who shall be a principal cardmember.

**“Contest Period”** means 5 January 2024 to 13 January 2024 (both dates inclusive).

**“Winner”** means the winners of the Promotion.

Definitions importing the singular shall include the plural and vice versa.

### 2. Eligibility

- a) All Instagram and/or Facebook followers of Maybank (<https://www.instagram.com/maybanksg> and <https://www.facebook.com/MaybankSingapore>) (**“Individuals”**) are eligible to participate in this Promotion.
- b) Maybank has the absolute discretion to exclude any Individual and/or any person from participating in the Promotion without any obligation to furnish any notice and/or reason.
- c) By participating in the Promotion and/or by accepting a Prize, the Individuals agree to abide by the terms and conditions stated herein. If the Individual does not agree to these terms and conditions, he/she should not participate in the Promotion.

### 3. Eligible Submission

- a) To participate in the Promotion, the Individual must successfully perform the eligible submission (**“Eligible Submission”**) via Instagram or Facebook (**“Eligible Channels”**) during the Contest Period by leaving a comment on the contest post [stating how you would spend a day with MAYDAY in Singapore] (**“Participants”**). The contest post may be accessed at Maybank SG Instagram and Facebook page.

- b) The Participant shall remain as a follower of Maybank on the Eligible Channel through which he/she made the Eligible Submission at all times until the Winners have been selected.
- c) For avoidance of doubt, a Participant may make only one (1) Eligible Submission (across both Instagram and Facebook). If an Individual leaves more than a total of one comment on the contest posts on Instagram and Facebook, Maybank will only consider the earliest comment made by the Individual as the Eligible Submission.

#### 4. Contest Period and Prize

Contest Period	Prize	Number of Winners
5 January 2024 to 13 January 2024	MAYDAY autographed vinyl record	10 winners

- a) A Prize will be awarded to the top 10 most creative Eligible Submissions as selected by Maybank.
- b) Maybank's selection of the Winner shall be final, conclusive and binding. No correspondence will be entertained.
- c) A Winner will need to be a Maybank Cardmember (as defined above) by 28 January 2024 to be eligible to receive the Prize. If a Winner is not a Maybank Cardmember by 28 January 2024, his/her Prize will be forfeited.
- d) Maybank will contact the Winners by direct message on Instagram or Facebook through Maybank's Instagram or Facebook account (as set out in Clause 2(a) above) to obtain his/her full name as per NRIC and the last 4 digits of his/her NRIC number in order to send the Winners an eCoupon ("eCoupon") for the collection of the Prize via the Maybank TREATS SG Mobile App.
- e) The Prize is to be self-collected by the Winners at Short Q, 176 Orchard Road, #01-57, The Centrepoint, Singapore 238843. Except for notifications to the Winners, Maybank is not obliged to enter into any correspondence with any person on any matter concerning the Prize.
- f) The Prize must be collected by the Winner by the date specified in the eCoupon and in accordance with such procedure as may be set out in the eCoupon or otherwise determined by Maybank. Any Prize unclaimed in accordance with Maybank's required procedures within the prescribed collection period in the eCoupon may be forfeited, and Maybank shall not be obliged to notify such Winner prior to or upon such forfeiture. The

Winner whose Prize has been forfeited shall not be entitled to any payment or compensation notwithstanding any claims of non-receipt of notification of being a Winner or the direct message or the requirement of being a Maybank Cardmember or the deadline for claiming the Prize. Strictly no extension or change of time will be allowed if the Winner does not collect the Prize within the collection period indicated in the eCoupon.

- g) The Prize is neither transferable nor exchangeable for cash, credit, other items, goods or services in kind or otherwise.
- h) Winners shall accept the Prize “as is”. The colour, specifications and/or type of the Prize shall be determined by Maybank at its sole discretion. No change of the Prize of any kind is permitted.
- i) Maybank is not the supplier of the Prize and makes no representation or warranty whatsoever as to the quality, merchantability, fitness for purpose and/or any other implied terms or conditions with respect to the Prize. Maybank assumes no responsibility or liability for the acts or defaults of the merchant(s), or for any delay, postponement, non-delivery, non-performance or defects in the Prize. Maybank is not an agent of the merchant(s) supplying the Prize. Any dispute about the quality or performance of the Prize must be resolved directly between the Winner and the merchant.
- j) Maybank reserves the right to replace, exchange, vary or substitute any Prize at any time at its sole discretion without prior notice or liability to any person.
- k) Maybank shall not be responsible for any other consequences including but not limited to loss of life, injury to person and/or damage to property arising from or in connection with the Promotion and/or collection or use of the Prize, and/or in respect of any submission due to any reason whatsoever or howsoever.

## **5. General**

- a) The Participants hereby authorise Maybank to disclose and publish their names, Facebook and/or Instagram account name (as applicable) and other particulars in the event that he/she wins a Prize, in accordance with applicable laws, without prior notice. The Winners also consent to co-operate with and participate in publicity activities organised by Maybank in relation to the Promotion without compensation whatsoever. All expenses and/or costs incurred for such attendance shall be borne by the Winners and Maybank reserves the right to use and publish the name, Facebook and/or Instagram account handle (as applicable), address, photographs, information, particulars

and/or documents of the Winners in any advertisement or other forms of publicity from time to time. Winners also authorise Maybank to share their personal data with the merchant(s) or such third party which Maybank may in its reasonable discretion deem necessary to facilitate the distribution of the Prize.

- b) The decision of Maybank on all matters relating to or in connection with this Promotion (including without limitation the eligibility of a Participant, the selection of the Winners and the manner in which Prizes are awarded to the Winners) shall be final, conclusive and binding on all Participants. Maybank shall not be obliged to enter into any correspondence with any Participant on any matter concerning this Promotion
- c) Maybank, its related corporations, employees and/or independent contractors shall not be liable for any loss, injury, liabilities, expenses or damages whatsoever or howsoever incurred or sustained by any Participant and/or any other person by reason of, arising from or in connection with the Promotion, the Prize, receipt of or consumption of any services, products or facilities of any merchant or retailer, including any act or omission relating to the Participant's participation in the Promotion, howsoever caused or for any other reason.
- d) Maybank has the absolute discretion at any time to amend, vary, delete or add to any of these terms and conditions and to suspend, cancel or discontinue this Promotion at any time without prior notice and without liability to the Participant or any other person.
- e) Maybank may at any time waive either unconditionally or on such terms and conditions as the Maybank deems fit in its discretion any right it has under these terms and conditions, however any such waiver shall not preclude Maybank from exercising such rights in the future.
- f) The image of the Prize(s) (if any) in any brochure, marketing or promotional material relating to this Promotion is for illustrative purposes only.
- g) In the event of any inconsistency between these terms and conditions and any brochures, marketing or promotional materials relating to the Promotion, these terms and conditions shall prevail.
- h) Maybank's prevailing Data Privacy Policy shall apply and can be found at <https://www.maybank2u.com.sg/en/other-items/data-protection-policy.page>.
- i) This Promotion is in no way sponsored, endorsed, administered by or associated with Instagram or Facebook.
- j) These terms and conditions are governed by the laws of Singapore.



k) The Maybank TREATS Mobile App Terms and Conditions shall apply. For full details, please visit <http://www.maybank2u.com.sg>

**Information is updated and correct as at 5 January 2024.**

Maybank Singapore Limited (UEN: 201804195C)