Terms and Conditions for Maybank Visa Infinite and World Mastercard Odette Restaurant Charge & Redeem Campaign ("Promotion")

- 1. The Minimum Spend (as defined below) must be charged by a Cardmember (as defined below) to a Singaporeissued personal Maybank Visa Infinite or World Mastercard ("Card") from 1 December 2021 to 31 December 2021 or such other date(s) as may be determined and notified by Maybank in its sole discretion ("Promotion Period") in order to be eligible to receive a dinner for 2 at Odette Restaurant ("Meal")
- 2. This Promotion applies only to Principal Maybank Visa Infinite or World Mastercard cardmembers who hold a Card, and who have received the Promotion SMS and/or the Promotion electronic direct mailer (collectively, "Promotion Notifications") directly from Maybank and whose Maybank Card account(s) has not been terminated and is in good standing as determined by Maybank (the "Cardmembers"). The Promotion Notifications are non-transferable. Maybank shall have the sole and absolute discretion to exclude any person from this Promotion without any obligation to furnish any notice and/or reason and Maybank's decision on all matters with regards to this Promotion shall be final, conclusive and binding on all Cardmembers.
- 3. To participate in the Promotion and be eligible to receive the Meal, Cardmembers must, during the Promotion Period:

a) Charge a minimum aggregate amount of S\$15,000 eligible retail transactions to their Card(s) ("Required Amount"); and

b) After charging the Required Amount, send an SMS to Maybank (using their 8-digit mobile number which is registered with Maybank) at 79898. The redemption code for this Promotion is PDEC. The SMS must be in the following format:

<Redemption Code><space><Name of Principal Cardmember as in NRIC><space><Last 4 alphanumeric of NRIC>

The SMS must be received by Maybank within the Promotion Period (i.e. no later than 2359h of 31 December 2021).

If Maybank receives a SMS in the format as specified by Maybank within the Promotion Period, the Cardmember will receive an auto-reply SMS from Maybank acknowledging receipt of the SMS. An auto-reply SMS from Maybank does not constitute confirmation of eligibility for redemption. Maybank will not consider any SMS sent in the wrong format, any SMS with incorrect details or any SMS sent prior to the Required Amount being charged to the Cardmember's Card account. Proof of sending an SMS does not constitute proof of Maybank's receipt of the SMS.

- 4. The Minimum Spend for the Promotion is calculated based on the transactions transacted on the Card account during the Promotion Period, which must be posted to the Card account no later than 7 January 2022.
- 5. The Meal is available on a first-come, first-served basis, while stocks last and is limited to the first 50 eligible Cardmembers who have fulfilled the requirements of the Promotion during the Promotion Period ("Successful Cardmembers"). Each Successful Cardmember shall only be eligible to redeem one (1) Meal.
- 6. Successful Cardmembers will receive an eCoupon for the Meal via the TREATS SG mobile app by 18 January 2022. The redemption of the Meal must be in accordance with these terms and conditions and the terms in the eCoupon for the registration for this Promotion and eCoupon for the [Meal . Strictly no extension of time will be granted if a Successful Cardmember is unable or fails to redeem the [Meal within the redemption period indicated in the eCoupon. Any unredeemed or unutilised Meal shall be forfeited and the Successful Cardmember whose Meal has been forfeited shall not be entitled to any compensation or payment or replacement notwithstanding that the Successful Cardmember may not have received the eCoupon or any notification thereof (if any) for any reason whatsoever.

- 7. Subject to paragraph 9 below, eligible transactions charged by a Cardmember to a Card and his/her supplementary cardmembers (if any) to their corresponding Card ("Supplementary Card") may be combined and used only once to meet the Minimum Spend for this Promotion.
- 8. The following shall not be considered as eligible transactions for purposes of the Minimum Spend or this Promotion:
 - a. Transactions used or counted for other Maybank Charge & Redeem campaigns or promotions;
 - Payments made to government or government-related agencies or institutions or statutory boards or for government or government-related services (e.g. court fees, fines, bail and bonds, tax payments, charges for postal services, charges for parking lots and garages, payments for intra-government purchases or any other government services);
 - c. Betting or gambling transactions;
 - d. Brokerage/securities transactions;
 - e. Payment to insurance companies or for insurance premiums;
 - f. Transactions made via AXS or SAM;
 - g. Payments to educational institutions (e.g. schools, universities, private education institutions, tuition centres or agencies, etc.);
 - Payments at or to government or government-related agencies or institutions or statutory boards (e.g. Immigration & Checkpoints Authority, Ministry of Manpower, Singapore Land Authority, SP Services etc.);
 Online payment acteurate transactions (e.g. PayPal, Skrill and BidPay, etc.);
 - i. Online payment gateway transactions (e.g. PayPal, Skrill and BidPay, etc.);
 - j. FlexiCash, FlexiPay, 0% Interest Instalment Plans, funds transfers, cash advances, finance charges, late payment charges, annual fees, reversals, interest charges, or any other miscellaneous charges charged to the Cardmember;
 - k. Any transaction deemed by Maybank at its sole discretion to be of a business and/or corporate nature;
 - I. Payment of funds to prepaid accounts such as those listed below (the following list is not exhaustive and Maybank reserves the right to amend the list from time to time without giving prior notice or reason to any party):

NETS VCASHCARD

- OANDA ASIA PAC*
- PAYPAL* BIZCONSULTA
- PAYPAL* CAPITALROYA
- SKR*Skrill.com
- SKR*xglobalmarkets.com*
- SKYFX.COM*
- TRANSIT*
- TRANSITLINK
- TRANSIT LINK*
- <u>WWW.IGMARKETS.COM.SG</u>
- WWW.PLUS500.CO.UK
- WWW.MYEZLINK.COM.SG
- YOUTRIP*
- SINGTEL DASH

- EZ LINK PTE LTD (FEVO)
- EZ Link
- EZ-LINK*
- EZLINK
- EZ-Link
- EzLink
- EZLINKS.COM
- EZ Link transport
- EZ-LINK (IMAGINE CARD)
- EZ-Link EZ-Reload (ATU)
- BANC DE BINARY
- BANCDEBINARY.COM
- Flashpay ATU
- MB * MONEYBOOKERS.COM
- Shopeepay
- AMAZE*AXS
- m. Any transactions deemed by Maybank at its sole discretion to be unsuitable or inappropriate to be considered as an eligible transaction for purposes of the Minimum Spend or this Promotion.
- 9. The Promotion is not valid in conjunction with other Maybank offers, promotions, in-house offers, discount cards, loyalty programmes and vouchers, unless otherwise stated.
- 10. In the event where (i) it turns out that there is no transaction corresponding to any transaction counted by Maybank as an eligible transaction or towards the Minimum Spend, (ii) any transaction counted by Maybank as an eligible transaction or towards the Minimum Spend is cancelled or reversed (in full or in part) by any party for any reason and at any time, (iii) any transaction counted by Maybank as an eligible transaction or towards the Minimum Spend is cancelled or reversed (in full or in part) by any party for any reason and at any time, (iii) any transaction counted by Maybank as an eligible transaction or towards the Minimum Spend has been used for another Maybank Charge and Redeem promotion, or (iv) it is determined by Maybank that a Cardmember has breached any of the terms and conditions of the Promotion, Maybank shall have the right to charge the full value of the Meal to the Cardmember's Card account or deduct it from any account the Cardmember holds with Maybank.
- 11. Any refunded, disputed, unauthorised or fraudulent transactions as well as Goods and Services Tax thereon that are charged to an eligible Card during the Promotion Period will not be taken into account to determine whether the Minimum Spend has been met for eligibility to receive the Meal.

- 12. The Successful Cardmember and any other person who uses the Meall shall accept the Meal "as is". Maybank is not the supplier of the Meal (such supplier shall be referred to as the "Merchant") and makes no representation or warranty whatsoever as to the availability, quality or fitness for purpose of the Meal or any other implied terms or conditions with respect to the Meal and/or any related goods or services. Maybank assumes no responsibility or liability for the acts or defaults of the Merchant, or for any delay, postponement, non-delivery, nonperformance or defects in the Meal and/or any related goods or services. Maybank is not an agent of the Merchant supplying the Meal and/or any related goods or services. Any dispute about the Meal or the quality or performance of the Meal and/or any related goods or services must be resolved directly between the Successful Cardmember and the Merchant.
- 13. Terms and conditions of the Merchant, and terms and conditions for the Meal, shall apply. Please check with the Merchant for details.
- 14. The Meal is not transferable nor exchangeable for other redemption items or cash or otherwise. Maybank may, at any time at its sole and absolute discretion, substitute the Meal with another redemption item of similar value without notice and liability to any person.
- 15. Maybank, its related corporations, employees and/or independent contractors shall not be liable for any loss, injury, liabilities, expenses or damages whatsoever or howsoever incurred or sustained by the Cardmember and/or any other person by reason of, arising from or in connection with the Promotion, use of the Meal and/or redemption of or consumption of any goods, services, products or facilities of any merchants or retailers or transactions that are processed late, incorrectly or lost due to computer or other electronic breakdown or malfunction or for any other reasons.
- 16. Maybank reserves the right in its sole and absolute discretion to vary, delete or add to any of these terms and conditions from time to time, or withdraw, suspend or discontinue this Promotion at any time without notice or liability to any person.
- 17. In the event of any inconsistency between these terms and conditions and any brochure, marketing or promotional material relating to the Promotion, these terms and conditions shall prevail.
- 18. All prevailing and relevant Maybank card terms and conditions or agreement, together with the Maybank TREATS Mobile App Terms and Conditions, shall apply. For full details, please visit http://www.maybank2u.com.sg/.