

Maybank TREATS General Terms and Conditions

1. Maybank TREATS are only valid for Maybank Cardmembers and payment must be made with a Maybank Credit or Debit Card.
2. Maybank TREATS are valid from 1 January to 31 December 2023, unless otherwise stated.
3. Not valid in conjunction with other Maybank offers, unless otherwise stated.
4. Dining Privileges are not valid on the eves of Public Holidays, Public Holidays, 15 days of Chinese New Year and on special occasions; unless otherwise stated.
5. When TREATS Voucher(s) is used in conjunction with “Maybank TREATS”, the discount applies only to the balance amount of the bill after deduction of the total voucher(s) amount; unless otherwise stated.
6. Maybank TREATS and TREATS Vouchers may not be used in conjunction with other promotions, in-house offers, discount cards, loyalty programmes and vouchers.
7. Maybank is not the supplier of the goods or service(s) and makes no representation as to the quality of the goods or service(s) provided.
8. Maybank may vary, delete or add to any of these Terms and Conditions, or withdraw, suspend or discontinue the promotion at any time without any notice or liability to any person.
9. Maybank TREATS and TREATS Voucher(s) are subject to Terms and Conditions of participating TREATS merchants.
10. The prevailing terms and conditions governing Maybank Credit Cards and Maybank Debit Cards, together with the Maybank TREATS Mobile App terms and conditions, shall apply.

TREATS Vouchers

1. Voucher(s) can be combined for use unless otherwise stated.
2. Voucher(s) is only accepted at Maybank’s participating merchant’s outlets.
3. Voucher(s) can be used in conjunction with Maybank TREATS discounts and privileges at selected merchant’s outlets unless otherwise stated.

4. When voucher(s) is used in conjunction with TREATS discounts, the discounts only apply to the balance amount of the bill after the total value of the voucher(s) is deducted.
5. Redemption of voucher(s) is subject to the terms and conditions imposed by the participating Maybank merchant's outlets.
6. Voucher(s) and Maybank Credit or Debit Card must be presented in person during payment/redemption.
7. Voucher(s) is neither refundable nor exchangeable for cash. Voucher(s) is not transferrable. Unused balances will not be refunded.
8. For purchases exceeding the value of the Voucher(s), the Cardmember must charge the difference to his/her Maybank Credit or Debit Card.
9. Issuance of Voucher(s) does not constitute any reservation at any participating Maybank TREATS dining outlet. The Cardmember is responsible for making all reservations and notifying the dining outlet of the voucher(s) he/she is going to redeem.
10. Voucher(s) must be redeemed on or before the date of expiry indicated on the Voucher(s). There shall be no extension of dates.
11. Maybank is not obliged to replace any lost, defaced, damaged or stolen Voucher(s).
12. Maybank reserves the right to charge Customer the value of Voucher(s) accordingly should the lost Voucher(s) be found and utilized by the Customer.
13. Maybank reserves the right to vary the TREATS Points.
14. The prevailing terms and conditions governing Maybank Credit Cards and Maybank Debit Cards, together with the Maybank TREATS Mobile App terms and conditions, shall apply.