

Terms and Conditions for Maybank Privilege Horizon Visa Signature Card - Complimentary Airport Taxi Transfers Promotion (“Promotion”)

1. The Promotion applies only to principal Maybank credit cardmembers who hold a valid Singapore-issued personal Maybank Privilege Horizon Visa Signature Card (“Card”) and whose Maybank card accounts are in good standing as determined by Maybank (such cardmembers shall be referred to as “Eligible Cardmembers”).
2. To be eligible to make a redemption under the Promotion, Eligible Cardmembers must first download the GRAB mobile application (“App”) and set his/her Card as the default payment card on the GRAB App, then (using the same 8-digit mobile number he/she registered with Maybank) send an SMS to Maybank in the format prescribed by Maybank with all required details accurately furnished. The SMS must be sent within the promotion period as prescribed by Maybank. Maybank will not consider any SMS in the wrong format, any SMS with incorrect or incomplete details. Proof of sending an SMS does not constitute proof of Maybank’s receipt of the SMS.
3. Eligible Cardmembers must ensure that his/her 8-digit mobile number which is registered with Maybank is up- to- date and accurate. In the event that the mobile number used by an Eligible Cardmember to participate in the Promotion does not tally with the 8-digit mobile number he/she registered with Maybank, the cardmember will not be eligible for the Promotion.
4. Eligible Cardmembers who have sent in an eligible SMS to Maybank will receive a promotion code (“Promo Code”) to be used on the GRAB App to book up to two one-way airport transfers, each up to a maximum value of S\$20. In the event that the price of any of the one-way airport transfers exceeds S\$20, the Eligible Cardmember will have to use his/her Card (being his/her default payment card on the GRAB App) to make payment of the balance.
5. The Promo Code issued will be valid till 31 December 2023 (subject to change by Maybank) and no requests for extensions of time will be entertained.
6. Each Promo Code can be used for up to 2 redemptions of one-way travel to or from Singapore Changi Airport.
7. The Promo Code can be used for all fleets except GrabHitch and Grabshuttle.
8. The Promo Code cannot be used or combined with other promotional codes whether issued under this Promotion or otherwise.
9. If the Promo Code does not work, please try to update the GRAB App to its latest version and/or restart the GRAB App.
10. Items redeemed under the Promotion are non-transferable, non-exchangeable and non-replaceable for credit, cash or kinds in all cases, whether in whole or in part.
11. Redemption and use of the Promo Code is also subject to the terms and conditions of the Card and Grab’s terms and conditions

13. Maybank shall not be liable for any loss, injury, liabilities, expenses or damages howsoever incurred or sustained by a cardmember or any other person relating to the use or consumption of the item(s) redeemed under the Promotion or the redemption process.
14. Maybank reserves the right to terminate/vary/withdraw the Promotion or substitute the redemption item(s) under the Promotion at any time, without prior notice and without having to disclose any reason therefor and without any payment or compensation whatsoever.
15. Maybank's decision on all matters relating to the Promotion shall be final, binding and conclusive.
16. In the event of any inconsistency between these terms and conditions and any brochure, marketing or promotional material relating to the Promotion, these terms and conditions shall prevail.