



General Terms and Conditions

- All payments must be made with a Maybank Horizon Visa Signature Card ("Card").
- Maybank makes no representation as to the quality of the goods and services provided under the Card Programme and makes no representation as to the quality of the goods and services provided by the respective participating merchants and partners.
- Maybank reserves the right in its sole and absolute discretion to vary, delete or add to any of these terms and conditions from time to time or to suspend or terminate any promotion at any time without prior notice or liability to any person.

Maybank Horizon Visa Signature Card Accelerated TREATS Points Programme Terms and Conditions

- 8X TREATS Points awarded under this Programme consist of: i) the usual 5 TREATS Points awarded to Cardmembers under the TREATS Points programme; and ii) 35 Bonus TREATS Points, for every S\$5 charged to the Card.
- 40 TREATS Points awarded for every S\$5 spent is equivalent to a conversion rate of 3.2 air miles per dollar under Maybank Frequent Flyer Programme.
- 5X TREATS Points awarded under this Programme consist of: i) the usual 5 TREATS Points awarded to Cardmembers under the TREATS Points programme; and ii) 20 Bonus TREATS Points, for every S\$5 charged to the Card.
- 25 TREATS Points awarded for every S\$5 spent is equivalent to a conversion rate of 2 air miles per dollar under Maybank Frequent Flyer Programme.
- For avoidance of doubt, all TREATS Points awarded shall be calculated based on each block of S\$5 charged to the Card per transaction, and Cardmembers shall not be entitled to any partial or pro-rated award of any TREATS Points for any amount charged that is less than a S\$5 block. Amounts charged in multiple transactions will not be combined to make up a S\$5 block. As an illustration, a Cardmember who spends an amount between S\$10.00 and S\$14.99 in a single transaction will be awarded 80 TREATS Points (if he/she is awarded 8x TREATS Points under this Programme) or 50 TREATS Points (if he/she is awarded 5x TREATS Points under this Programme). However, a Cardmember who spends S\$4.99 or less in a single transaction, or who spends S\$2.50 in one transaction and S\$2.50 in another transaction, will not be awarded any TREATS Points.
- To earn Bonus TREATS Points, a minimum spend of S\$300 in a calendar month ("Minimum Spend") is required.
- The total Bonus TREATS Points earned is capped at 30,000 Bonus TREATS Points per calendar month.
- To receive 8X TREATS Points: (a) transactions must be charged in Singapore dollars to the Card on dining, petrol, taxi transactions or hotel bookings made at www.agoda.com/horizon ("Eligible Categories"), in accordance with these Terms and Conditions.
- To receive 5X TREATS Points: (a) transactions must be charged to the Card on air tickets across all airlines, travel packages with any travel agency, cruise packages and on foreign currency transactions for online purchases or overseas spending, in accordance with these Terms and Conditions. For such foreign currency transactions, such spend in foreign currency will be converted into Singapore Dollars (per the terms and conditions of the Card), and TREATS Points will be awarded on the Singapore Dollar equivalent of the foreign currency spend.
- Dining transactions must be charged at participating Eating Places and Restaurants classified under Merchant Category Code ("MCC") 5812 ("Participating Dining Merchants").
- Petrol transactions must be charged at local petrol stations classified under MCC 5541 and MCC 5542 ("Participating Petrol Stations"), as well as fuel purchases charged to a Diamond Sky Fuel Card (which is linked to the Card) classified under MCC 8699.
- For the avoidance of doubt, any transaction charged at dining merchants and/or dining places or at non-petrol stations not classified under the merchant category codes stated herein shall not be eligible.
- Transactions made at restaurants located in a hotel which are classified under the hotel's name and MCC will not be eligible for Bonus TREATS Points.
- Transport transactions refer to Taxi and Contactless Bus/Train rides.
- Taxi transactions must be charged at selected local taxis service providers, namely Comfort and CityCab, Cabcharge Asia Pte Ltd, Premier Taxis, Prime Taxi, SMRT Taxis, Trans-Cab and Grab.
- For Agoda transactions, hotel bookings must be made via the dedicated website at www.agoda.com/horizon; (ii) enter the Maybank Horizon Visa Signature Principal Cardmember's mobile number (as per records with Maybank); and (iii) settle payment with their Maybank Horizon Visa Signature Card (such payment is received and handled by AGODA). Additional terms and conditions of this Agoda promotion apply, as stated below.



- Only the Principal Cardmember's 8-digit Mobile Number which is registered with Maybank to receive SMS Transaction Alerts will be eligible to participate for Agoda promotion.
- Maybank reserves the right to reverse TREATS Points awarded to a Cardmember by debiting the Cardmember's Card account accordingly in the following events: (a) a Card transaction (in full or in part) is cancelled or reversed by any party for any reason; (b) the TREATS Points awarded to a Cardmember exceeds the specified cap; and/or (c) it is determined by Maybank that the Cardmember has breached one of the terms stated herein.
- The TREATS Points earned under this promotion are not transferable or exchangeable for other goods and services, other than those determined by Maybank.
- If the Cardmember terminates the Card account, any accumulated TREATS Points will be forfeited. Maybank reserves the right to reverse TREATS Points awarded to a Cardmember in the event of any refunded, disputed, unauthorised or fraudulent retail purchases as well as Goods and Services Tax (GST) that were charged to the Card during the promotion period and were taken into account in the 8X and 5X TREATS Points calculation.
- Maybank has the sole discretion to exclude any person from participating in this promotion without any obligation to furnish any notice and/or reason.
- Maybank may vary, delete or add to any of these terms and conditions, or withdraw, suspend or discontinue the promotion at any time without any notice or liability to any person.
- Maybank shall not be liable for any claims, expenses, loss or damages incurred by the Cardmember or any party arising from or in connection with the incorrect TREATS Points being awarded to the Cardmember in respect of any transaction due to any reason whatsoever or howsoever (including but not limited to the incorrect classification of category in respect of any transaction).
- Maybank's decision on all matters relating to the 8X and 5X TREATS Points promotion shall be final and binding on all Cardmembers and any other person.
- In the event of any inconsistency between these terms and conditions and any brochure, marketing or promotional materials relating to this promotion, these terms and conditions shall prevail.
- The general Terms and Conditions governing TREATS Points Rewards and the Cardmember's Card account shall apply. Please visit www.maybank2u.com.sg for more details.
- Card transactions made within a calendar month that are successfully posted to a Card Account prior to the 6th day of the following calendar month, will be counted towards the Minimum Spend for the month that the transaction is made. Card transactions made within a calendar month but are posted to a Card Account after the 6th day of the following month will be counted towards the following month's Minimum Spend.
- 8X and 5X TREATS Points will automatically be awarded to the eligible Cardmember's account if a requisite transaction is made and/or the designated merchant's outlet, where the required transaction is made, is on record with Maybank.
- In the event a merchant's outlet is not on record with Maybank, the TREATS Points will only be awarded once Maybank is informed of the new outlet and has updated its records accordingly.
- Maybank reserves the right to change or remove any selected merchant(s) and Eligible Categories at any time without notice.
- TREATS Points will not be awarded to any transactions that Maybank deem to be corporate/commercial transactions.
- The following transactions will be excluded from accumulation towards minimum spend and TREATS Points issuance ("Excluded Transactions"):
 - Payments made to government institutions and services (court cases, fines, bail and bonds, tax payment, postal services, parking lots and garages, intra-government purchases and any other government services not classified here)
 - Betting or gambling transactions
 - Brokerage/securities transactions
 - Transactions classified under the following Merchant Category Codes ("MCC"):
 - MCC 6012 – Financial Institutions – Merchandise, Services, and Debt Repayment
 - MCC 6051 – Non-Financial Institutions (including Grab mobile wallet top-ups) – Foreign Currency, Non-Fiat Currency (for example: Cryptocurrency), Money Orders (Not Money Transfer), Account Funding (not Stored Value Load), Travelers Cheques, and Debt Repayment
 - MCC 6540 - Non-Financial Institutions – Stored Value Card Purchase/Load
 - Transactions made via AXS and SAM



- FlexiCash, FlexiPay, 0% Interest Instalment Plans, funds transfers, cash advances, finance charges, late payment charges, annual fees, reversals, Interest charges, any other miscellaneous charges charged by the Cardmember, or payment of funds to prepaid accounts listed below. The following examples are not exhaustive and Maybank reserves the right to amend the list from time to time without giving prior notice or reason to any party:
 - EZ LINK PTE LTD (FEVO)
 - EZ Link
 - EZ-LINK*
 - EZLINK
 - EZ-Link
 - EzLink
 - EZLINKS.COM
 - EZ Link transport
 - EZ-LINK (IMAGINE CARD)
 - EZ-Link EZ-Reload (ATU)
 - BANC DE BINARY
 - BANCDEBINARY.COM
 - Flashpay ATU
 - MB * MONEYBOOKERS.COM
 - NETS VCASHCARD
 - OANDA ASIA PAC*
 - PAYPAL* BIZCONSULTA
 - PAYPAL* CAPITALROYA
 - SKR*Skrill.com
 - SKR*xglobalmarkets.com*
 - SKYFX.COM*
 - TRANSIT*
 - TRANSITLINK*
 - TRANSIT LINK*
 - WWW.IGMARKETS.COM.SG
 - WWW.PLUS500.CO.UK
 - WWW.MYEZLINK.COM.SG
 - YOUTRIP*

Agoda.com/horizon Promotion Terms and Conditions

- This promotion is valid for bookings made from now till 31 December 2023 and for stay from now till 30 June 2024.
- To enjoy the Bonus TREATS Points, Cardmembers must (i) make booking via the dedicated website at www.agoda.com/horizon, (ii) enter the Maybank Horizon Visa Signature Principal Cardmember's mobile number (as per records with Maybank); and (iii) settle payment with their Card (such payment is received and handled by AGODA)
- 40 TREATS Points (equivalent to 3.2 Air Miles for every S\$1 spent) will be awarded for every S\$5 spent on eligible hotel bookings via www.agoda.com/horizon.
- The 8X TREATS Points awarded under this Promotion consist of: i) the usual 5 TREATS Points awarded to Cardmembers under the TREATS Points programme; and ii) 35 Bonus TREATS Points, for every S\$5 charged to the Card.
- To earn Bonus TREATS Points, a minimum spend of S\$300 in a calendar month ("Minimum Spend") is required.
- The Bonus TREATS Points will be credited to Cardmember's credit card account within 45 working days after the end of Cardmember's stay with hotel.
- The TREATS Points will not be awarded to Cardmembers who elect to use other discounts, promotions, discounted items (unless otherwise specified).
- The Bonus TREATS Points will only be awarded for hotel bookings where there is a "Promotion Eligible" banner on the search results page.
- TREATS Points can only be earned by one Cardmember per room and cannot be split between two or more Cardmembers occupying the same room.
- Where TREATS Points are awarded based on the amount spend, unless otherwise specified, TREATS Points will only be awarded on the accommodation component of the stay, and not on ancillary or other charges such as meals, minibar, beverages, phone, laundry or other extra costs charged to the room
- The Cardmembers are bound by the terms and conditions of AGODA and Maybank. In case of any dispute, the decision of AGODA and Maybank shall be final.



Complimentary Airport Lounge Access Programme Terms and Conditions

- Complimentary lounge access is only valid at Ambassador Transit Lounge at Singapore Changi Airport and Plaza Premium Lounge at Singapore Changi Airport, Kuala Lumpur International Airport and Hong Kong International Airport.
- To receive the complimentary lounge access, Maybank Horizon Visa Signature Cardmember must charge a minimum amount of S\$1,000 in a single retail transaction to his/her Card within 3 months prior to the date of lounge access ("Eligible Retail Spend Transaction"). Only one (1) complimentary lounge access per month will be issued to the Principal Cardmember regardless of the number of transactions with the minimum amount charged within 3 months prior to the date of lounge access.
- Excluded Transactions charged to the Card will not be taken into account as the required minimum amount for the complimentary airport lounge.
- The complimentary lounge access is for use by the Principal Cardmember only and cannot be transferred or used by another individual.
- Access to lounge without an Eligible Retail Spend Transaction will be charged at S\$44.94 (includes GST).
- Maybank reserves the right to charge the Cardmember the airport lounge fees should the Eligible Retail Spend Transaction be cancelled for any reason or should the Cardmember access the lounges more than once.
- Maybank shall not be liable for any claims, expenses, loss or damages incurred by the Cardmember or any party arising in respect of this promotion due to any reason whatsoever (including but not limited to the incorrect classification of category in respect of any transaction).
- Payment must be made with the Card to enjoy 20% off walk-in rates for Cardmember's guest(s) at Plaza Premium Lounge.
- Airport Lounges' terms and conditions apply.

Effective 1 January 2023

Maybank Singapore Limited (UEN: 201804195C)