

Terms and Conditions for Maybank2u Goal-Based Investment - 0% sales charge promotion ("Promotion")

1. Definitions

Under these Terms and Conditions:

"Customers" means the customers of Maybank as described in Clause 2(a).

"Eligible Transaction" means the eligible transaction as described in Clause 3(b).

"Eligible Channel" means the eligible channel as described in Clause 3(b).

"Rebate" means the rebate as described in Clause 3(a).

"Maybank" means Maybank Singapore Limited.

"Month" means any calendar month.

"Promotion Period" means the period starting 22 April 2024 and shall end on 31 December 2024 unless otherwise extended by Maybank as its sole discretion.

"Qualified Customer" means the qualified customer as described in 3(a).

"Specified Investment Amount" means the specified investment amount as described in Clause 3(b).

Definitions importing the singular shall include the plural and vice versa.

2. Eligibility

- a) All individual Customers who have access to the Maybank2u SG (Lite) app and/or Maybank2u Online Banking are eligible for this Promotion, except for:
 - (i) employees of Maybank who work on or are involved in the work of this Promotion; and
 - (ii) Customers whose access to the above mentioned digital channels, Maybank Savings and/or Current Account are terminated during the Promotion Period.
- b) Maybank has the absolute discretion to exclude any Customer and/or any person from participating in the Promotion without any obligation to furnish any notice and/or reason.
- c) By participating in the Promotion and/or by accepting the Rebate, the Customer agrees to abide by the terms and conditions stated herein and the <u>Terms And Conditions For Online Unit Trust Investments</u>, Redemption And Regular Subscription Plan. In the event the Customer does not agree to these terms and conditions, he/she should not participate in the Promotion and should opt out by informing Maybank of the same.



3. Qualified Customers and Awarding of Rebates

- a) Customer who performs the Eligible Transaction through the Eligible Channel during the Promotion Period ("Qualified Customer") will be entitled to a rebate of 1% of the Specified Investment Amount, capped at \$\$20 ("Rebate") under this Promotion, subject to the terms and conditions provided herein.
- b) For the purposes of this Clause 3, "Eligible Transaction" means any transaction described in the table below performed by the Customer during the Promotion Period, which transaction must be made from the Customer's account with Maybank via the Eligible Channel.

Transaction	Specified Investment Amount	Eligible Channel
Any investment made via Goal-Based Investments ("GBI"), which may be an initial investment and/or any one-time (lump sum) top up, but excluding investment made under Regular Subscription Plan.	First \$\$2,000 of the total Eligible Transaction(s) invested by the Customer.	 Maybank2u SG (Lite) app; or Maybank2u Online Banking

- c) Only successful and completed transactions within the Promotion Period will be deemed eligible.
- d) For the avoidance of doubt, any amount invested via Regular Subscription Plan under GBI and other mobile or online transactions not stated as an Eligible Transaction herein shall not be considered eligible transactions for the awarding of Rebates.
- e) Other than the Specified investment Amount, all investment amounts under Goal-Based Investments will be and remain subject to a sales charge of 1%. The sales charge or fees may change without prior notice.
- f) The Rebate that the Qualified Customer earns for a Month will be credited into the Qualified Customers' Maybank SGD Savings/Current Accounts (except CreditAble Account) within 2 months from the end of that Month, or any other date which Maybank may at its sole discretion determine, provided that the accounts are not closed or blocked when the Rebate is being credited.
- Maybank shall not be responsible for any other consequences including but not limited to loss of life, injury to person and/or damage to property arising from or in connection with the Promotion and/or redemption or use of the Rebates, lost, late, misdirected, damaged, incomplete, illegible or postage-due mail, and/or in respect of any transaction due to any reason whatsoever or howsoever (including but not limited to the incorrect classification of category in respect of any transaction) or transactions that are processed late, incorrectly or lost due to computer or other electronic breakdown or malfunction or any other reason.
- h) Where an Eligible Transaction is made from a joint Maybank account, the Rebate shall be awarded to the Customer who performed the Eligible Transaction and this Customer shall be the Customer eligible to participate in the Promotion.
- i) In the event an Eligible Transaction is cancelled or reversed by any party for any reason and at any time, the said Eligible Transaction will not be considered for the purpose of identifying the Qualified Customers.



- j) Maybank reserves the right to deduct the full or any value of the Rebate from the account of the Qualified Customer who has been awarded with the Rebate in the event:
 - (i) an Eligible Transaction is cancelled or reversed (for example, redeeming of the unit trust invested) within six (6) months after the end of the Promotion Period;
 - (ii) such Customer closes his/her Maybank Online Banking account, Maybank Deposit, Unit Trust, Savings and/or Current Account and/or cancels his/her Maybank Credit Card and/or deregisters from the Eligible Channel within six (6) months after the end of the Promotion Period;
 - (iii) the Customer is or becomes not eligible for the Rebate for any reasons; or
 - (iv) it is determined by Maybank that the Customer has not fulfilled any of the conditions required under this Promotion or has breached any terms relating to this Promotion.

4. General

- a) The Customers consent under the Personal Data Protection Act 2012 to the collection, use and disclosure of their personal data by/to Maybank and such other third party as Maybank may reasonably consider necessary for the purpose of the Promotion, and confirm that they agree to be bound by the terms of the Maybank's Data Protection Policy, a copy of which can be found on www.maybank2u.com.sg.
- b) Without prejudice to the generality of paragraph (a) of this Clause, the Customers hereby authorise Maybank to disclose and publish their names and other particulars in the event that he/she emerges as a Qualified Customer, in accordance with applicable laws, without prior notice. The Customers also consent to co-operate with and participate in publicity activities organised by Maybank in relation to the Promotion without compensation whatsoever. All expenses and/or costs incurred for such attendance shall be borne by the Customers and Maybank reserves the right to use the name, address, photographs, information, particulars and/or documents of the Customers in any advertisement or other forms of publicity from time to time. Maybank reserves the right to collect, use and disclose the names and such other particulars of the Customers for the purposes related to the Promotion and in accordance with applicable laws.
- c) The decision of Maybank on all matters relating to or in connection with this Promotion (including without limitation the eligibility of a Customer, the selection of the Qualified Customers, the manner in which Rebates are awarded to the Qualified Customers) shall be final, conclusive and binding on all participating Customers. Maybank shall not be obliged to enter into any correspondence with any Customer on any matter concerning this Promotion.
- d) Maybank, its related corporations, employees and/or independent contractors shall not be liable for any loss, injury, liabilities, expenses or damages whatsoever or howsoever incurred or sustained by any Customer and/or any other person by reason of, arising from or in connection with the Promotion, the Rebate, and/or redemption of or consumption of any services, products or facilities of any merchant or retailer, including any act or omission relating to the Customer's participation in this Promotion, howsoever caused or for any other reason.
- e) Maybank reserves the right in its sole and absolution discretion to vary, delete or add to any of these terms and conditions from time to time or to suspend or terminate the Promotion at any time without prior notice or liability to any person.
- Maybank may at any time waive either unconditionally or on such terms and conditions as the Maybank deems fit in its discretion any right it has under these terms and conditions, however any such waiver shall not preclude Maybank from exercising such rights in the future.
- g) The image of the gift(s) (if any) in any brochure, marketing or promotional material relating to this Promotion is for illustrative purposes only.



- h) In the event of any inconsistency between these terms and conditions and any brochures, marketing or promotional materials relating to the Promotion, these terms and conditions shall prevail.
- i) The prevailing Standard Terms and Conditions governing Internet Banking Services shall apply and can be found at www.maybank2u.com.sg.
- j) These terms and conditions are governed by the laws of Singapore.

Information is updated and correct as at 24 June 2024.

Maybank Singapore Limited (UEN: 201804195C)