





For Existing Customers For Phone-Banking services, please enter your 8-Digit For Account-Related Services, please enter your 7 Digit Phone-Banking Access ID. NRIC Number or 16 Digit Card Number Press 1 - For Credit or Debit Cards Press 3 - Banking and Deposit Accounts Press 1 - For Credit or Debit Cards Press 4 - Loan Accounts Press 1 - For Personal Loan Fee Waiver Press 1 - For Card Fee Waiver Press 1 - For Account Related Enquires and Press 1 - For Card Fee Waiver Statement Request Press 2 - For Enquiries on your Existing Press 2 - For Card Application Status Press 2 - For Card Application Status Personal Hire Purchase Loan Account . For Balance Enquiry Press 3 - Card Activation Services 2. For Last 3 Transactions Enquiry Press 3 - Card Activation Services 1. For Enquiries on your Outstanding Balance, 3. For Current Account Statement Request Installments, Payments, Statement and Other . New and Replacement Debit and Credit Card 4. For Account Code Inquiry New and Replacement Debit and Credit Card Enquiries Activation Services Activation Services For Enquiries on the Early Settlement Amount 2. Activation or Deactivation of Card Magnetic Stripe Press 2 - For Cheque Related Services . Activation or Deactivation of Card Magnetic Stripe for your Car Loan Account for Overseas Usage for Overseas Usage 3. Activation or Deactivation of Overseas ATM 3. Activation or Deactivation of Overseas ATM 1. For Cheque Status Inquiry Press 3 - For Enquiries on Our Packages Withdrawals using your ATM, Debit and Credit Cards 2. For Stop Payment of Cheque Withdrawals using your ATM, Debit and Credit Cards Press 4 - For Enquiries on Other Loan Accounts Press 4 - For Credit Card Balance Enquiries Press 3 - For Funds Transfer and Deposit Press 4 - For TREATS Points Redemption 1. For Enquiries on your Personal Loan Accounts . For Enquiries on your Commercial Loan . For Statement Balance Enquiries Accounts . For enquiries on your current balance and the . For Funds Transfer to Own Maybank Account last payment received 2. For Singapore Dollar Time Deposit Placement Press 2 - CreditAble Press 5 - Online Banking Press 5 - For TREATS Points Redemption Press 1 - For CreditAble Fees Waiver Press 6 - To request for your last Credit Card Press 4 - Loan Accounts Statement Press 2 – For CreditAble Application Status Press 6 - Insurance and Wealth Products Press 1 - For Personal Loan Fee Waiver Press 2 - For Enquiries on your Existing Personal Hire Purchase Loan Account Press 2 - CreditAble ► Press 3 - Banking and Deposit Accounts For Enquiries on your Outstanding Balance, Installments, Payments, Statement and Other Press 1 - For CreditAble Fees Waiver 2. For Enquiries on the Early Settlement Amount Press 2 - For CreditAble Application Status for your Car Loan Account Press 3 - For CreditAble Balance Enquiries Press 3 - For Enquiries on Our Packages . For Statement Balance Enquiries Press 4 - For Enquiries on Other Loan Accounts . For enquiries on your current balance and the 1. For Enquiries on your Personal Loan Accounts last payment received 2. For Enquiries on your Commercial Loan Accounts Press 4 - For Cheque Status Enquiry on your Creditable Press 5 - Online Banking Press 7- To change your Phone-Banking PIN Press 6 - Insurance and Wealth Products

Press 6



Press 0

To Speak to our Customer Relationship Executives

For Existing Customers, Please Enter your 7 Digit NRIC Number, 16 Digits Card Number or 8 Digit Phone Banking Access ID.

For Non Existing Customers, Please Press 0

Press 1 – For Credit or Debit Cards

Press 2 - CreditAble

Press 3 – Banking and Deposit Accounts

Press 4 - Loan Accounts

Press 5 – Online Banking

Press 6 – Insurance and Wealth Products



Maybank PhoneBanking Services for Non Individual Customers

For non individual customers, authorised users of Maybank PhoneBanking may be assigned access to the following services for financial or nonfinancial transactions:

	Financial Transactions	Non-Financial Transactions
Balance Enquiry	·	~
Funds Transfer (to Own Account)	✓	
Current Account Statement Request	✓	✓
Cheque Status Enquiry	✓	✓
Stop Payment of Cheque	✓	
Singapore Time Deposit Placement		
Last 3 Transactions	✓	✓
Account Code Enquiry	✓	✓
Changing of PhoneBanking PIN	✓	✓
Report Loss of ATM Card	~	·

Applicable Charges

Request for Current Account Statement

- For request of fax copy, the faxed statement will display the transaction history from beginning of the current month till the day of request.
 Service charge is S\$5 per request.
- For request of statement to be mailed, the previous month statement will be sent to you by post. Service charge is S\$20 per request.

Stop Payment of Cheque

- Service charge is S\$20 per cheque.
- You can request for a fax confirmation of the stop payment instruction.