









Press 0

To Speak to our Customer Relationship Executives

For Existing Customers, Please Enter your 7 Digit NRIC Number, 16 Digits Card Number or 8 Digit Phone Banking Access ID.

For Non Existing Customers, Please Press 0

Press 1 – For Credit or Debit Cards

Press 2 - CreditAble

Press 3 – Banking and Deposit Accounts

Press 4 - Loan Accounts

Press 5 – Online Banking

Press 6 – Insurance and Wealth Products



Maybank PhoneBanking Services for Non Individual Customers

For non individual customers, authorised users of Maybank PhoneBanking may be assigned access to the following services for financial or nonfinancial transactions:

	Financial Transactions	Non-Financial Transactions
Balance Enquiry	·	~
Funds Transfer (to Own Account)	✓	
Current Account Statement Request	✓	✓
Cheque Status Enquiry	✓	✓
Stop Payment of Cheque	✓	
Singapore Time Deposit Placement		
Last 3 Transactions	✓	✓
Account Code Enquiry	✓	✓
Changing of PhoneBanking PIN	✓	✓
Report Loss of ATM Card	~	·

Applicable Charges

Request for Current Account Statement

- For request of fax copy, the faxed statement will display the transaction history from beginning of the current month till the day of request.
 Service charge is S\$5 per request.
- For request of statement to be mailed, the previous month statement will be sent to you by post. Service charge is S\$20 per request.

Stop Payment of Cheque

- Service charge is S\$20 per cheque.
- You can request for a fax confirmation of the stop payment instruction.