**BIB Maintenance Form** 

User Guide to apply for PayNow Services

(Receiving payments via PayNow)



Part 1: Applicant			
Name of Company	ABC Company		<u>Step 1</u>
Registration/UEN Number	123456789E		Fill in the
-	)		Name of
			Company
Part 2: Mobile Numbers	and UEN		

It is necessary for you to provide at least <u>one</u> mobile phone number and an email address for receiving alerts, notifications and Transactions Signing Codes. This is to help you ensure that transactions are authorised and to further enhance security for selected transactions types.

Please note that the information provided here shall supersede <u>all</u> mobile number(s) and email address that are currently on our records.

	Country Code	Mobile Phone Number	Name as in NRIC/Passport
1			
2			
3			

Please ensure that at least one of the above is a local mobile phone number to receive SMS notifications

Email Address

Т	а	n	м	м	@	а	b	с	с	0	m							

<u>Step 2</u> (OPTIONAL)

Indicate an email address to receive incoming PayNow payment notifications.



#### Part 6: Update BIB Services (Note: Part 7 must be completed as well) **Enquiry Services Account Enquiry** 1 Step 3 **Cheque Status Enquiry** Add Remove Tick "Add" under "PayNow **PayNow Services** Registration" PayNow Registration<sup>3</sup> ☑ Add Remove **Transactional Service** Payroll Service (APS)<sup>4</sup> Add □ Remove Inward/Outward GIRO<sup>5</sup> D Add □ Remove Local Funds Transfer/ □ Add Payment<sup>6</sup> Remove International Funds Transfer/ Payment<sup>7</sup> □ Add □ Remove

 <sup>&</sup>lt;sup>3</sup> Includes registration of new PayNow IDs, amendment and de-registration of existing PayNow IDs. Please ensure that you have submitted your Unique Entity Number (UEN) as issued by an appropriate UEN issuance agency.
 <sup>4</sup> Payments can be made to an Account number or to a PayNow ID.

 <sup>&</sup>lt;sup>5</sup> Inward/Outward GIRO (also known as OBG) supports batch-file submission for Collection and Payment. Payments can be made to an Account number or to a PayNow ID.

<sup>&</sup>lt;sup>6</sup> Includes Stop Payment of Cheque, GIRO transfers, Foreign Currency Transfers within Maybank Singapore and FAST transfers, Credit Card Payments, Inward Funds Transfer and Payments to a PayNow ID.

<sup>&</sup>lt;sup>7</sup> Includes remittance and RegionLink same-day funds transfer to accounts with Maybank Malaysia.



# Part 7: Update Users, Accounts and BIB Services

Please print additional copies of this page if you have more Users, Accounts, or Cards.

- This part of the form allows you to Give New Users access to selected account(s) and BIB services Change existing Users' access to account(s) and BIB services

Note: First 3 Security Tokens are issued free of charge. Subsequent tokens are chargeable at \$\$30 each. If you are upgrading from Enquiry to Transactional services, please update Mobile number in Part 2.

1	Appoint Authorised User							
		Authorised User 1	Authorised User 2					
		Tan Ming Ming						
	Please select one option	□ Add OR ☑ Amend		ſ				
	Deposit Account	isit Account						
	Account 1 01234567891	Add OR D Remove	Add OR  Remove					
	Account 2	Add OR Remove	Add OR B Remove					
	Account 3	Add OR 🗆 Remove	Add OR C Remove	_				
Account 4		Add OR Remove	Add OR  Remove					
	Credit Card <sup>8</sup>							
	Cardmember 1	Add OR 🗆 Remove	Add OR  Remove					
	Cardmember 2	Add OR 🗆 Remove	Add OR Remove					
	Cardmember 3	Add OR 🗆 Remove	Add OR C Remove					
	Cardmember 4	Add OR 🗆 Remove	Add OR C Remove					
	Authorised Access Role	-						
	User Role	□□Creator OR □□Approver <sup>9</sup>	□□Creator OR □□Approver <sup>8</sup>					
	Enquiry Services to be accessed by	Authorised User						
	Account Enquiry	□ Add OR □ Remove	□ Add OR □ Remove					
	Cheque Status Enquiry	□ Add OR □ Remove	Add OR C Remove					

#### Step 4

Fill in Name of Authorised User(s)

#### Step 5

option

## Step 6

Fill in account number(s) that the authorised user(s) is/are allowed to manage and tick "Add"

<sup>&</sup>lt;sup>8</sup> Authorised User who have access to the Cardmember's card will also be able to make payment. By enrolling the Cardmember, any other cards held by the Cardmember will be enrolled automatically.
<sup>9</sup> Approver can also create transactions.



PayNow Services to be accessed by Authorised User								
PayNow Registration	Add OR 🗆 Remove	□ Add OR □ Remove						
Transactional Services to be accessed by Authorised User								
Payroll Service (APS)	□ Add OR □ Remove	□ Add OR □ Remove						
Inwards/Outwards GIRO	□ Add OR □ Remove	□ Add OR □ Remove						
Local Funds Transfer/Payment	Add OR 🗆 Remove	Add OR 🗆 Remove						
International Funds Transfer / Payment	Add OR Remove	Add OR C Remove						

# <u>Step 7</u>

Tick "Add" under "PayNow Registration"



#### Part 11: Declaration by Applicant

I/We hereby

- Apply for Maybank Business Internet Banking Service as set out above.
- 2. Confirm that I/we have read, understood and hereby agree to be bound by the Terms and Conditions of Maybank Internet Banking Services available at maybank2u.com.sg as may be amended and prevailing from time to time.
- Confirm that the Terms and Conditions of Maybank applicable to each and all of the services for which I/we have applied have been made available to us, and 3. that I/we have read, understood and hereby agree to be bound by each and all of such Terms and Conditions, as may be amended and prevailing from time to time.
- Confirm that each and all the Authorised Users named herein are authorised to operate and use any and all services granted and provided to me/us through the Maybank Business Internet Banking Service, and that the mandate and authority granted to each of the Authorised Users as set out in PARTS 3, 4, 5, 6, 7, 8 and 9 herein shall apply in this respect. 4.
- Confirm and agree that any existing mandate which I/we have with Maybank for Business Internet Banking will not apply to the above Maybank Business Internet Banking Service for which we herein apply. 5.
- 6. Understand and acknowledge the characteristics of the controls to authorisation with regard to allowing the same Authorised User to create and approve a transaction and the risks involved with such procedure, as opposed to opting for the procedure whereby the same Authorised User cannot approve the transaction he / she has created. Where we have opted for the same Authorised User to be able to create and approve a transaction, we agree to be responsible for all losses arising out of or in connection with the application and the said authorisation.
- 7. Confirm that all the information provided herein are true and accurate to the best of my/our knowledge as at the date of this application and do hereby undertake to notify the Bank of any changes whatsoever hereinafter made e.g. to authorised users or approval mandates.
- 8
- Authorise Maybank to issue Access ID(s), Login PIN(s) and Token(s) to the Authorised User(s), where applicable. Authorise Maybank to debit all subscription fees, administration and service charges relating to my/our application and/or use of Maybank Business Internet Banking Service from any of my/our accounts maintained with Maybank. 10.
- Undertake to indemnify and hold the Bank fully indemnified from and against any loss, costs (including solicitor and client costs on a full indemnity basis), charges, damages, claims, demands, actions, proceedings and all other liabilities of whatever nature and howsoever incurred or suffered by the Bank or which may be brought or preferred against the Bank as a result of the Bank agreeing to act on our said authorisation herein. Understand that the Bank may terminate the provision of the Business Internet Banking Service by notice to us at any time. Confirm that I/we have read, fully understand and accept the terms relating to the collection, use and disclosure of the relevant information (including personal
- 11. 12.
- data) as set out in the Terms and Conditions of Maybank Internet Banking Services. I/we acknowledge and agree that I/we are responsible for ensuring that each individual whose personal data has been provided to Maybank (including Authorised User(s) and Authorised Signatory(s) pursuant to my/our application(s) hereto and from time to time consents to the collection, use, disclosure and/or processing of his personal data by Maybank and Maybank's authorized service providers for purposes set out in policies, circulars, notices or guidelines governing collection, use and/or disclosure of personal data, including Maybank Data Protection Policy available inter alia at www.maybank2u.com.sg, which Maybank may update from time to time ("Data Protection Policies"). I/We shall ensure that all relevant individuals are furnished with a copy of the terms that apply to any facility, account with or service provided by Maybank and the aforesaid Data Protection Policies

#### Authorised Persons / Authorised Signatory Signature

Signature based upon Mandate or Board Resolution signing condition. If more signatures are required, just append to the below

		Step 8
Tan Ming Ming	Susan 7an Anne 🔹	Authorised Persons/Authorised
Authorised Person / Authorised Signatory Name : Tan Ming Ming	Authorised Person / Authorised Signatory Name : Susan Tan Anne	Signatory to sign off.
NRIC Number: S1234567B	NRIC Number : S9876543C	
Authorised Person / Authorised Signatory Name : NRIC Number :	Authorised Person / Authorised Signatory Name : NRIC Number :	
FOR BANK USE ONLY	·	
Signature, NRIC and Signing Condition verified	by:	
Signature/ Name/Branch		
Date:		
RSME Customer		

п Electronic Activation