

How to update your address and contact details via the following options:

(1) Maybank2u Online Banking.

Step 1

Login with your Maybank2u access

Step 2

Go to "Settings"

Step 3

Select "Personal"

Step 4

Select "Address". Follow the on-screen instructions.

Step 5

Select "Contact Details" to update your Contact Number(s) and Email Address.
Follow the on-screen instructions.

Not yet a Maybank2u Online Banking user?

Visit www.maybank2u.com.sg, click "Login" and select "First Time Login". Follow the on-screen instructions.

(2) Maybank branches in Singapore

Visit any **Maybank branches in Singapore** in person with personal identification documents such a National Identity Card (NRIC) or a Valid Passport (with minimum 6 months' validity).

(3) Written request

Submit a written instruction (signed by account holder(s)) and include the following:-

- a. Your name,
- b. NRIC / Passport Number
- c. New address and contact details
- d. Indicate if the address is for residential or mailing address or for both
- e. Indicate which account(s) to update with the new mailing address and contact details
- f. Indicate if you wish to update address and contact details for your other accounts maintained with

- Maybank Private Wealth
- Etiqa Insurance Pte Ltd
- Maybank Securities Pte Ltd

*For **Maybank Securities account**, address update must be accompanied by original SGX's "Update of Account Particulars" Form (Individual/Joint)" form duly witnessed by a Branch Officer.*

g. Sign (signed by account holder(s)) and date the letter.

Please mail your signed written instruction to:

MAYBANK SINGAPORE LIMITED
Payments & Services Centre 2 (AMK – UCD)
ROBINSON ROAD P.O BOX 479
SINGAPORE 900929

Upon receipt, please note

- Allow 5 business days for processing
- Confirmation letter will be mailed to you upon successful update

For (2) and (3), the required document(s)* for update of residential address is/are:

- Copy of Singapore NRIC (Front and Back) reflecting new residential address;
- or**
- Copy of passport with at least 6 months' validity (applicable to foreigners),
- Copy of one of the following as proof of residence (current 3 months)
 - Utility / Telephone bill;
 - Bank/Credit card statement;
 - Letters from Government/other public bodies; or
 - Rental Agreement

* Refer to SGX's "Update of Account Particulars" form for supporting documents that are acceptable by Maybank Securities