



## **Frequently Asked Questions – Rebranding of Maybank Visa Classic and Maybank Millennium Classic Visa Cards**

The following Maybank Cards will be rebranded to the Maybank Perks Card, a Visa Platinum Card, on 1 April 2026.

- Maybank Visa Classic
- Maybank Millennium Classic Visa Card

### **1. What do I need to know?**

- You will continue to enjoy the benefits of your Maybank Visa Classic Card / Millennium Classic Visa Card until 31 March 2026.
- Effective from 1 April 2026, the Maybank Perks Card Privileges Terms and Conditions will apply to your Card.
- Your new Maybank Perks Card will be delivered to your registered mailing address with Maybank by 31 March 2026.
- Your 16-digit Card number and Credit Card PIN remain unchanged and will continue to apply to your new Card.
- The Annual Fee for your Principal Card remains at S\$32.70, which will be automatically waived with a minimum spend of **S\$3,000 per annum**. The Annual Fee for any Supplementary Card(s) will be free. Your credit limit as well as other existing card fees and charges remain unchanged.
- You will need to activate your Maybank Perks Card once you have received it to avoid any disruption of service.
- If you do not activate your new Maybank Perks Card, you may continue to use your existing Maybank Visa Classic / Millennium Visa Card until it expires, or by 30 June 2026, whichever is earlier. Please note that if you choose to apply for a new Maybank Credit Card in the future, your application will be subject to prevailing requirements.

### **2. While waiting for my new Maybank Perks Card, can I still use my existing Maybank Visa Classic or Millennium Classic Visa Card?**

- You can still use your existing Maybank Visa Classic / Millennium Classic Visa Card until it expires, or by 30 June 2026, whichever is earlier.

### **3. Will I be able to request a replacement for my Maybank Visa Classic or Millennium Classic Visa Card while waiting for my Maybank Perks Card to arrive?**

- For Card replacement due to loss or suspected fraud, please contact us at 1800-MAYBANK (1800-629 2265) or +65 6533 5229 if you are calling from overseas.
- If your Card is damaged, you may request for a replacement card **until 28 February 2026**, and we



will mail you the Maybank Visa Classic / Millennium Classic Visa Card with the old card design.

**From 1 March 2026** onwards, we will stop mailing Maybank Visa Classic and Millennium Classic Visa Card as replacement card. Instead you will receive your new Maybank Perks Card by 31 March 2026.

**4. My existing Maybank Visa Classic or Millennium Classic Visa Card is expiring soon. Will I receive the replacement card before it expires?**

- Yes, we will be sending you the new Maybank Perks Card by 31 March 2026.

**5. What will happen to my existing TREATS Points (TP)?**

- Your existing TREATS Points will remain in your account.
- You may redeem rewards using your existing TP via Maybank TREATS SG app before they expire.
- To check your TP balance and expiry, please login to your Maybank TREATS SG app > MY PROFILE > MY ACCOUNT.

**6. My existing Maybank Visa Classic or Millennium Classic Visa Card is linked to my Maybank Current/Savings Account(s) for ATM access. What should I do?**

- No action is required on your part. Your new Maybank Perks Card will be automatically linked to your existing account(s) based on your current ATM linkage.

**7. What will happen to my outstanding balances, Instalment Payment Plan (IPP), Funds Transfer, and Instalment Loan after I receive and activate my new Credit Card?**

- No action is required on your part. All outstanding balances and/or monthly instalments will be transferred to your new Maybank Perks Card on 1 April 2026. Even if you choose not to activate the new Card, you will continue to be billed for the outstanding balances until they are fully paid.

**8. Will my Credit Card GIRO payment for my Maybank Visa Classic or Millennium Classic Visa Card be affected?**

- No, it will not be affected. The existing Credit Card GIRO payment instructions for your Maybank Visa Classic or Millennium Classic Visa Card will continue to apply to your new Maybank Perks Card.

**9. What will happen to the existing recurring bill payment arrangements set up on my Maybank Visa Classic or Millennium Classic Visa Card(s)?**

- If you have any recurring bill payment arrangements on your Maybank Visa Classic or Millennium Classic Visa Card (e.g. recurring payments to telco, utilities, insurance, etc), please contact the respective billing organisation(s) to update the expiry date of your new Maybank Perks Card to prevent any disruption in payments.



**10. What will happen to my Maybank Visa Classic or Millennium Classic Visa(s) linked to e-commerce or merchant websites, and mobile wallet?**

- If your Maybank Visa Classic or Millennium Classic Visa Card is linked to e-commerce or merchant websites (e.g. Shopee, Lazada, Grab, etc), please re-link your Card and update the card details with the new expiry date and CVV of your new Maybank Perks Card.
- For cards linked to mobile wallets (e.g. Apple Pay and Samsung Pay), you will need to re-link your new Maybank Perks Card once it is activated.

**11. I have a Supplementary Maybank Visa Classic or Millennium Classic Visa Card Will my Supplementary Cardmember also receive the new Maybank Perks Card?**

- Both Principal and Supplementary Maybank Visa Classic or Millennium Classic Visa Card Cardmembers will be upgraded to the new Maybank Perks Card. The new Cards will be sent to the Principal Cardmember's registered mailing address with Maybank.

**12. What happens if I do not receive my Maybank Perks Card?**

- Please ensure your mailing address with Maybank is up to date. If you have not received your Maybank Perks Card by 10 April 2025, please contact us at 1800-MAYBANK (1800-629 2265) or +65 6533 5229 if you are calling from overseas.