

FlexiPay FAQs

1. Can I combine a few transactions in one FlexiPay application?

No. Each application is limited to only 1 (one) transaction/purchase with a minimum amount of S\$300.

2. What is the service charge if I opt for a 6-month instalment payment?

The service charge / one time processing fee for 6-month instalment payment is 3%

3. Will I be penalised if I make an early repayment of the outstanding sum, or early termination of the instalment plan?

An administration fee of S\$100 will be charged in the event of voluntary Card Account closure or termination; or early repayment of Maybank Flexi Pay Total Amount.

4. What is the difference between FlexiPay and EzyPay?

FlexiPay can be used at merchants/outlets that do not accept credit card payment, and merchants/outlets that do not offer the 0% instalment scheme. EzyPay is interest free while FlexiPay will incur interest and an administration fee.

5. How will I know that my request for FlexiPay has been approved?

A letter will be sent to inform you of your approved application.

6. How long will the approval process take?

It will take approximately 1 week to approve an application.