



Regional View FAQs

1. What is Regional View

Regional View is a new service that provides Maybank Singapore customers with a single view of their accounts (held in Maybank Malaysia) in Maybank2u Singapore Online and Mobile Banking. You will be able to view account details in the 5 main product categories -Savings/Current Accounts (includes Malaysia Islamic accounts), Fixed Deposit, Cards, Loans, and Wealth.

You will also be able to perform the following services:

- a) Funds transfer to your own Maybank Malaysia accounts
- b) Pay your own Maybank Malaysia's Loan and Credit Card (VISA and Mastercard)

2. Who can register for Regional View?

Maybank Singapore customers who are also Maybank Malaysia customers with Maybank2u Online and/or Mobile Banking access.

3. How can I register for Regional View?

Follow the steps below to register for Regional View.

Via Maybank2u Online Banking:

- a) Login to Maybank2u Online Banking
- b) There are 3 ways to register, select one:
 - i. Click on "Link Overseas Account" button found at the bottom of Account Dashboard; or
 - ii. Click on "Apply" > "Services" > "Regional View"; or
 - iii. Click on "Settings" > "Accounts" > "Overseas Accounts"
- c) Follow on-screen instructions to proceed with linking

Via Maybank2u SG (Lite) app:

- a) Login to Maybank2u SG (Lite) app
- b) There are 2 ways to register, select one:
 - i. Tap on "Maybank2u" > "Accounts" > 3 dots on the top right corner > "Link Overseas Accounts"; or
 - ii. Tap on "Settings" > "Maybank2u" > "Maybank2u Accounts (Overseas)"
- c) Follow on-screen instructions to proceed with linking

4. What are the type of products and information I can view after linking my Maybank Malaysia account?

You can view all accounts from 5 product categories: Savings/Current Accounts, Cards, Fixed Deposit, Loans, and Wealth in both online banking and mobile app.

You will be able to view account details, transaction history and e-statements.

5. Can I select the type of products and accounts to link?

No, once you have registered for Regional View, all your accounts from the 5 product categories will be viewable in your Maybank2u Singapore dashboard.

6. How do I transfer funds to my own Maybank Malaysia's accounts after I have registered for Regional View?

Maybank2u Online Banking: "Pay & Transfer" > "Transfer" > "Transfer To" - "Own"

Maybank2u SG (Lite) app: "Transfer" > "Self"

You will be able to view and select your own Maybank Malaysia's accounts to transfer to.

7. What is the limit for funds transfer to own Maybank Malaysia's account under Regional View?

The daily limit for funds transfer to your own Maybank Malaysia's accounts is SGD 100,000.00. The limit will be defaulted to SGD 3,000.00 and you can amend the limit by:

Maybank2u Online Banking:

- "Settings" > "Pay & Transfer" > "View/Manage Limit" > "Overseas" > "Regional View- Transfer to Own Maybank Malaysia Account"

Maybank2u SG (Lite) app

- "Settings" > "Maybank2u" > "View/ Manage Limits" > "Overseas" > "Regional View- Transfer to Own Maybank Malaysia Account"

8. How do I make payment to my own Maybank Malaysia's Loan and Credit Card (VISA and Mastercard) after linking?

Maybank2u Online Banking:

- "Pay & Transfer" > "Pay" > "Pay To" > "Maybank Credit Card" / "Own Maybank Loan"

Maybank2u SG (Lite) app

- "Pay Cards" > "Self"
- "Pay Loan" on Loan dashboard

You will be able to view and select your own Maybank Malaysia's cards/ loans to pay to.

9. What is the limit for payment to own Maybank Malaysia's Loan and Credit Card bills under Regional View?

The daily limit for funds transfer to your own Maybank Malaysia's accounts is SGD 100,000.00. The limit will be defaulted to SGD 3,000.00 and you can amend the limit by:

Maybank2u Online Banking:

- "Settings" > "Pay & Transfer" > "View/Manage Limit" > "Overseas" > "Regional View- Pay to Own Maybank Malaysia Cards and Loans"

Maybank2u SG (Lite) app

- "Settings" > "Maybank2u" > "View/ Manage Limits" > "Overseas" > "Regional View- Pay to Own Maybank Malaysia Cards and Loans"

10. What is the charges for Regional View service?

Regional View service is free of charge.

11. Can I deregister from this service?

Yes, you can deregister from this service under “Settings” tab on both Maybank2u Online Banking and Maybank2u SG (Lite) app.

12. Is Regional View the same as Integrated Maybank2u service?

Integrated Maybank2u is a different service and has been discontinued on classic Maybank Online Banking. Please use the Regional View services on Maybank2u Singapore to enjoy a single view of your holdings across Maybank Singapore & Malaysia.