

## Local Visa Credit Card Bill Payment FAQs

**1. What is Local Visa credit card bill payment?**

Local Visa credit card bill payment is a service that allows you to pay any Singapore issued Visa credit card.

**2. Who can use this bill payment service?**

Any Maybank customer who has online banking access and a Savings or Current account.

**3. Where can I find this bill payment service?**

Maybank2u.com.sg (Online Banking) and Mobile banking.

**4. Can payments be made to a MasterCard or AMEX card?**

No, payments can only be made to a Visa credit card that is issued in Singapore.

**5. What is the minimum bill payment amount allowed?**

The minimum bill payment amount allowed is S\$5 per transaction.

**6. What is the maximum bill payment amount allowed?**

The transaction limit for this bill payment service is combined with your local bill payment limit, which at default is S\$3,000.

**7. Is this bill payment service chargeable?**

No, this service is free of charge.

**8. Can I make payment immediately after a new payee has been added?**

Yes, after you have added your payee successfully, you can proceed to make payment to the payee immediately.

**9. How long will it take for the payment to be received by the billing organisation?**

Please allow at least 3 working days from the payment date for the billing organisation to receive your payment.

**10. Can the bill payments be scheduled in advance?**

This service is currently not available.

**11. Can a successful bill payment be cancelled/void?**

Once a bill payment is made successfully, it cannot be cancelled/void.