

Youngstarz Savings Account (YSA) - Complimentary Insurance

Personal Accident Insurance

1. On what conditions am I allowed to claim for the personal accident insurance for my child and myself?

You must maintain a minimum of S\$5,000 in the YSA and it will only be applicable in the event of death or permanent disablement of you or your child.

2. What is the procedure for claim to the personal accident insurance? Is there any form that I need to complete?

Insured should inform Maybank and provide personal details. Maybank will then file your claim to Etiqa Insurance Berhad. Yes, Insured is required to complete Etiqa Insurance Berhad Personal Accident Claim form.

3. How long will it take for the claim to be disbursed?

Upon submission of full claim documents, it should not take more than 14 working days to process the claim payment.

Hand, Foot and Mouth Disease (HFMD)

1. What is the payout?

Payout is based on daily hospitalization cash benefit of S\$100; up to a maximum of 25 days per year. The maximum claim by each minor account holder is S\$2,500 any one hospital stay or per year. The daily cash benefit will be reimbursed only after 18 hours of stay in the hospital.

2. How can I prove that my child has stayed in the hospital for 18 hours in the hospital?

Payment Invoice issued by all registered government and private hospitals within the Republic of Singapore stating the admission date & time and discharge date & time.

3. On what conditions am I allowed to claim for the HFMD benefit for my child?

After diagnose with confirmation by a registered doctor at all government and private hospitals within the Republic of Singapore and has stayed for more than 18 hours at the hospital.

4. What is the procedure for claim to the HFMD benefit? Is there any form that I need to complete?

Insured should inform Maybank and provide personal details. Maybank will then file your claim to Etiqa Insurance Berhad. Yes, Insured is required to complete Etiqa Insurance Berhad Hospitalisation Insurance Claim form.

5. How long will it take for the claim to be disbursed?

Upon submission of full claim documents, it should not take more than 14 working days to process the claim payment.

Hand, Foot and Mouth Disease (HFMD) Outpatient Benefit

1. What is the payout?

Payout is based cash benefit of S\$100 per incident. The maximum claim by each minor account holder is S\$200 per year.

2. What is the procedure for claim to the HFMD benefit? Is there any form that I need to complete?

Insured should inform Maybank and provide personal details. Maybank will then file your claim to Etiqa Insurance Berhad. Yes, Insured is required to complete Etiqa Insurance Berhad Hospitalisation Claim Form.

3. How long will it take for the claim to be disbursed?

Upon submission of full claim documents, it should not take more than 14 working days to process the claim payment.