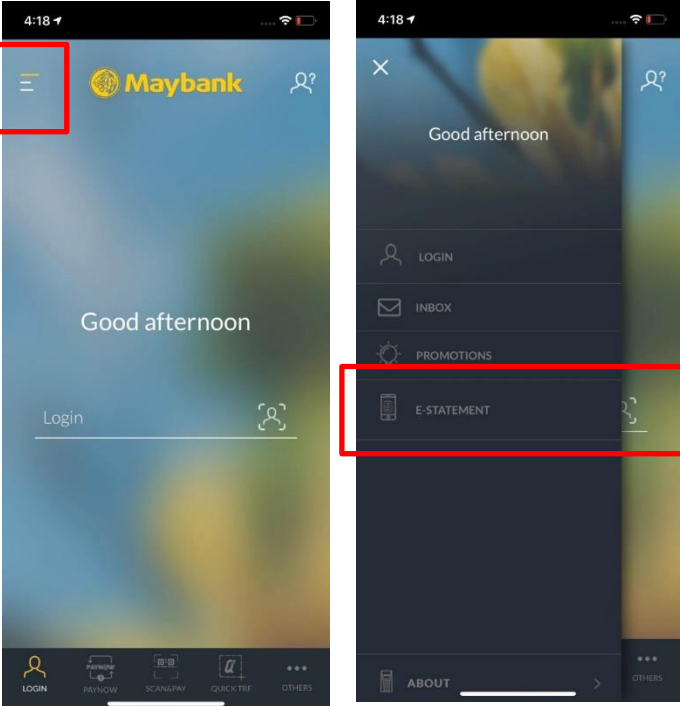


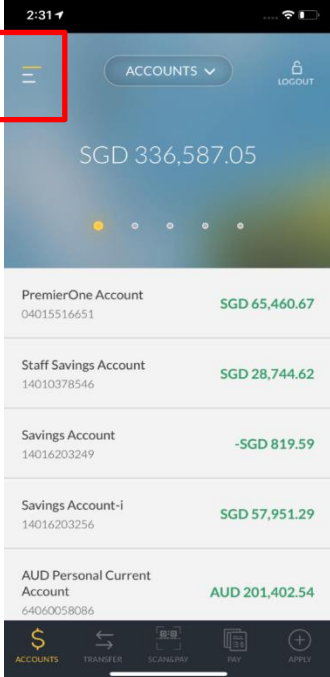
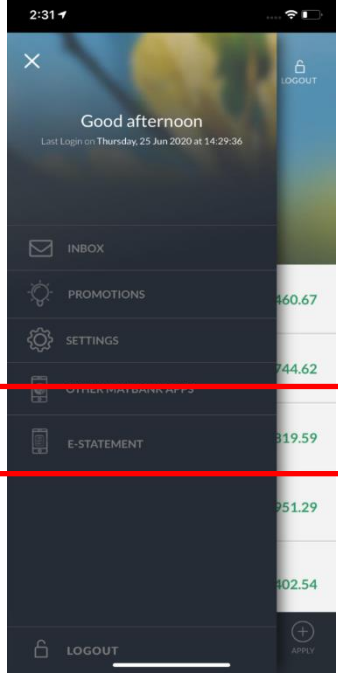
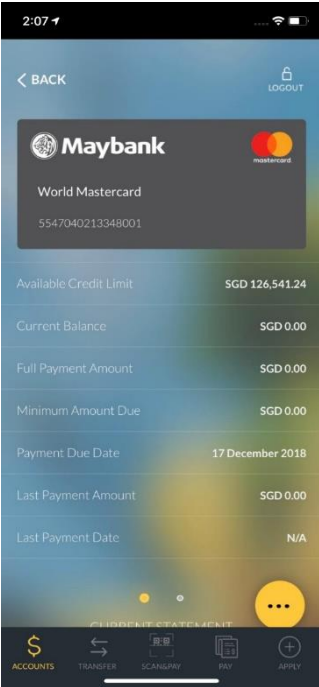
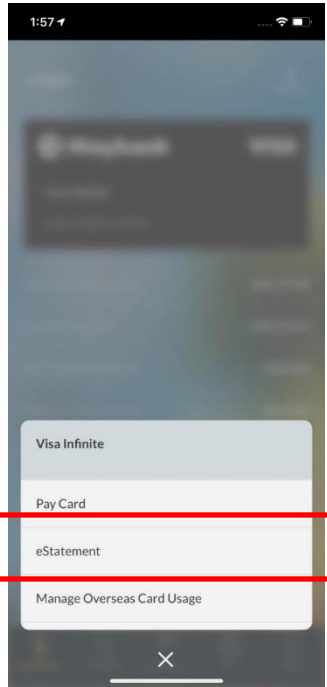
MAYBANK MOBILE BANKING - MAYBANK2u SG APP

eStatement FAQ

1. What types of eStatements are available on the app?
 - A. Combined eStatement (Deposit and Investments)
 - B. Compressed Passbook eStatement
 - C. Current Account eStatement
 - D. CreditAble eStatement
 - E. Credit Card eStatement

2. Where can I find the eStatement?

Pre-Login	
<p>Launch Maybank2u SG app.</p> <p>On the home page, tap on the hamburger icon to open the menu drawer.</p> <p>Tap on E-STATEMENT.</p>	

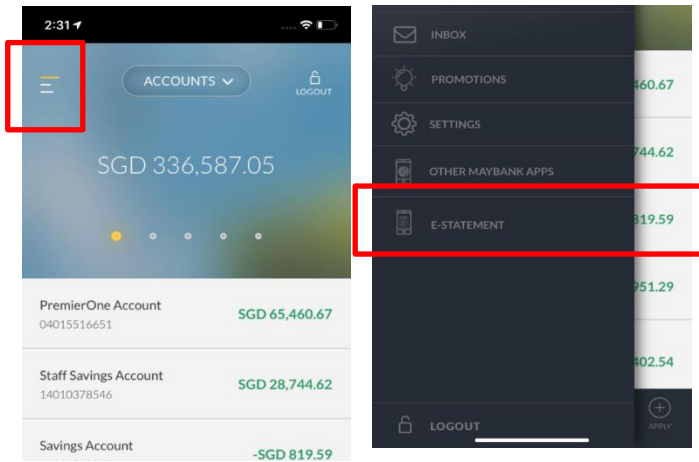
<p>Post Login</p> <p>At Dashboard screen, tap on the hamburger icon to open menu drawer.</p> <p>Tap on E-STATEMENT.</p>	 
<p>At Credit Card Details Page, tap on the Hover button and select “eStatement”.</p>	 



3. How do I view my eStatement?

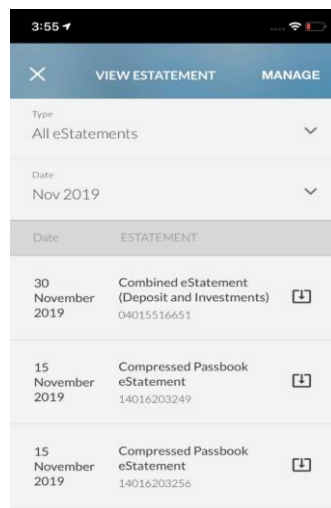
Log in, at the Dashboard screen, tap on the hamburger icon to open menu drawer.

Tap on E-STATEMENT.



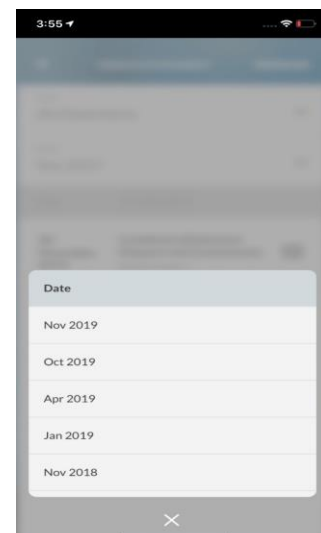
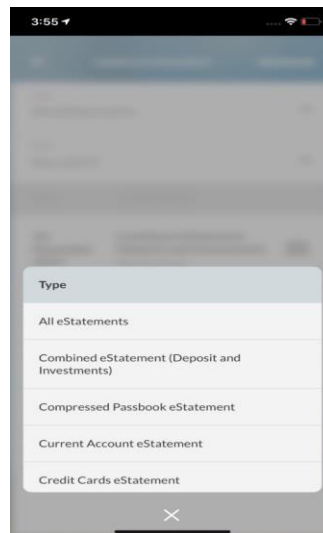
Select the eStatement you wish to view. It will appear in PDF format.

You will be able to share eStatement and view in other devices.



You can view all types of eStatements that have been registered for the past 12 months. By default, it will show all eStatements registered for the latest month.

You will be allowed to filter the eStatement based on statement type and date of eStatement (for the last 12 months if available).





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4. How long can I view my eStatement?

You can view eStatement up to the past 12 months.

5. Can I register for eStatement for a specific statement while keeping the others as paper statement?

Yes, you can register for eStatement for a specific statement while keeping the other statement as paper statement.

6. Can I register and de-register multiple statement for eStatement at the same time?

Yes, you can maintain multiple statement preferences at the same time.

7. I have just registered for eStatement. Why can't I view the eStatement yet?

You will only be able to view the eStatements from the next statement date onwards.

8. Can I download my eStatement to my device?

Yes, you can download the eStatement to your device.