



# Quick Transfer FAQ

## 1. What is Quick Transfer?

Quick Transfer allows you to create payee shortcuts to be placed right on the home screen of your Maybank Mobile Banking app for quick access. For each shortcut that you create, you will need to assign the payee account\*, the transfer amount and the Maybank account for deduction of funds. Thereafter, you just need to tap on the specific payee shortcut to make a fund transfer. This service aims to reduce the number of steps needed to complete a funds transfer

\* Payee shortcuts can only be created for payee accounts maintained with a FAST participating bank.

## 2. What are the benefits of Quick Transfer?

Quick Transfer aims to reduce the number of steps needed to complete a fund transfer.

## 3. How do I use the Quick Transfer service in the new Maybank SG app?

You need to set up your Quick Transfer shortcuts before you can do the actual transfer. You can only select existing FAST payees in the Quick Transfer shortcuts.

## 4. After I set up the Quick Transfer shortcut, can I immediately perform transfer to that payee?

Yes, you can immediately perform the transfer to the created shortcut by tapping on perform Quick Transfer

## 5. Is there any transaction limit when performing Quick Transfer?

Yes, there is a limit of S\$10,000 per Quick Transfer transaction.

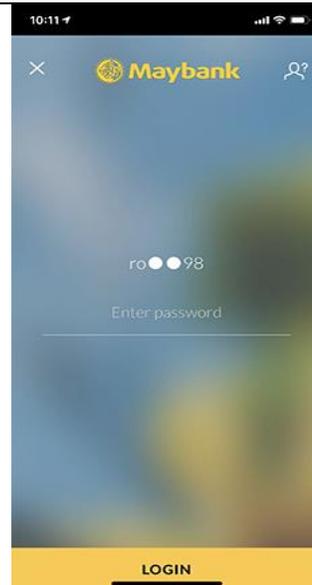
## 6. How many shortcuts can I create?

There is no limit to the number of shortcuts you can create.

## 7. How do I create a shortcut?

Steps to Create a Quick Transfer shortcut	
<p>Launch the Maybank SG (NEW) app → Tap on the “Quick Transfer” icon, followed by “Setup”</p>	

Log in with Quick Touch or input Username and Password



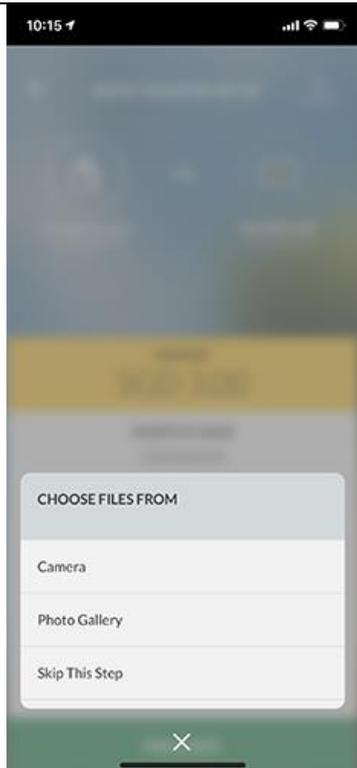
Key in the SMS OTP sent to your registered phone number → Tap on <OK>



Select your debiting account → Select your payee → Enter the transfer amount (not exceeding S\$10,000) → Enter shortcut name → Tap on the camera icon to assign an image for the icon



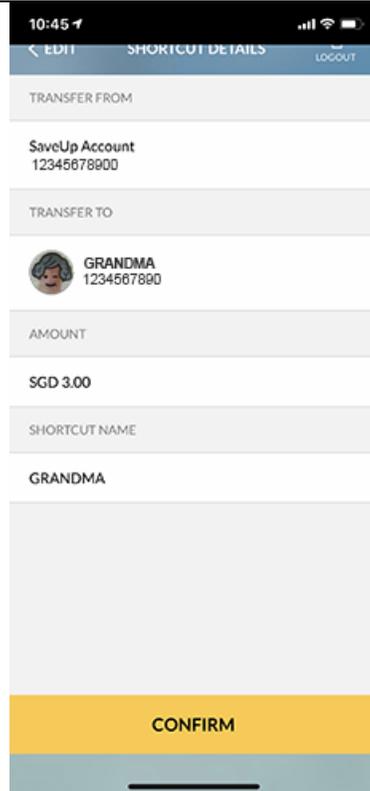
Select <Camera> or <Photo Gallery>



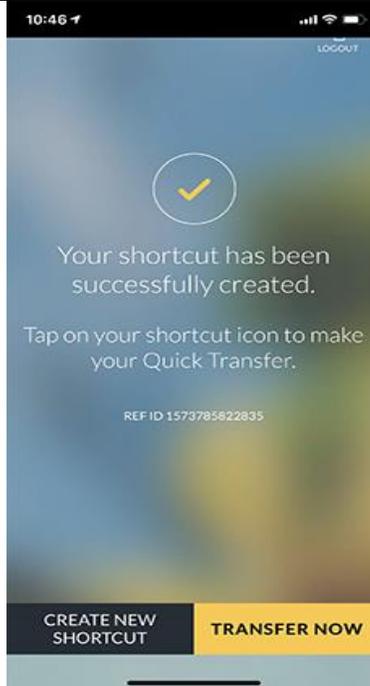
Adjust the photo to the cropping box and select <Retake> or <Use Photo>



Review all the details and tap on <Confirm> or <Edit> to make any changes.

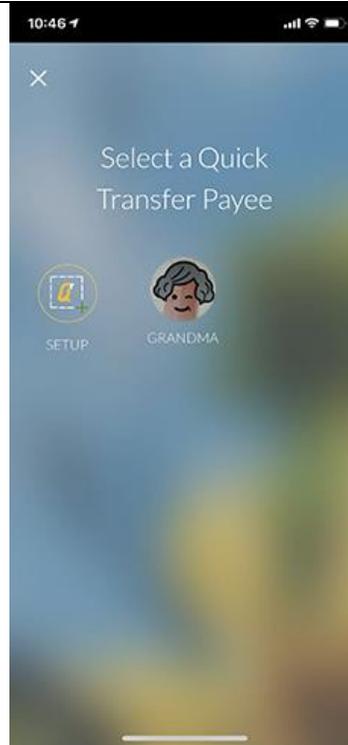


Your QT shortcut has been successfully created. Tap on <Logout> to exit and return to home screen or, you may wish to make a funds transfer immediately.



## How to make a Quick Transfer

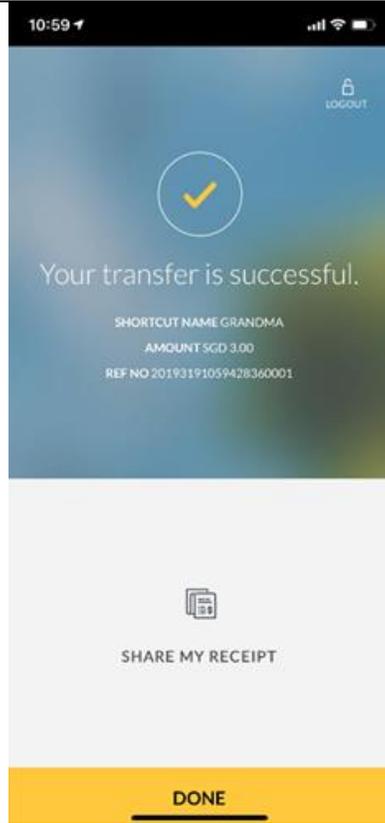
Locate the payee shortcut icon by tapping on the “Quick Transfer” icon, followed by the icon you have created.



Check the details → Confirm transaction with your credentials → Tap <Proceed> to confirm



Transaction Status



Maybank Singapore Limited (UEN: 201804195C)