



Secure2u can be registered on your Maybank2u SG app and can only be enabled on one mobile device. **To register for Secure2u, please ensure you have a mobile number registered with the bank and your Maybank2u SG app is updated to version 5.0 for both Android and iOS.**

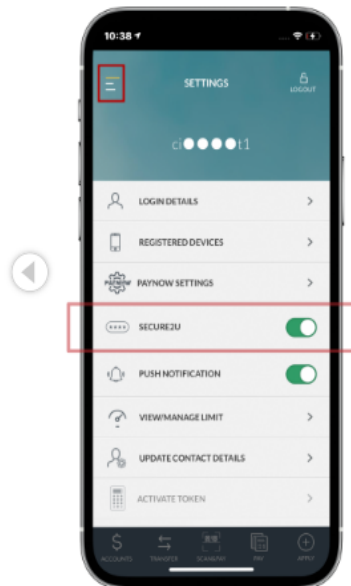
For Maybank Online Banking, the physical security token will be required until further notice.

Now that's one more reason to download and register for Secure2u on Maybank2u SG app!

Using Physical Security Token

Using Email OTP and SMS OTP

Using Registration Code and SMS OTP



Option 1: Using Physical Security Token

Ensure you have an activated physical Security Token. To find out how to activate your physical security token, click here.

STEP 1 After login, go to **SETTINGS** and tap on the toggle button to enable **SECURE2U**.

STEP 2 Tap on **REGISTER** to continue with the Secure2u registration.

STEP 3 Tap on **Physical Security Token** if you are currently holding on to your security token.

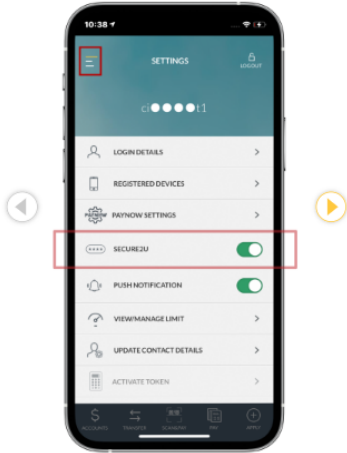
STEP 4 Enter the transaction signing code generated from your token.

STEP 5 Your Secure2u registration is completed. Tap on **DONE** to exit.

Using Physical Security Token

Using Email OTP and SMS OTP

Using Registration Code and SMS OTP



Option 2: Using Email OTP and SMS OTP

Ensure you have updated your contact details.

To update your contact details: Login Maybank2u SG app > Settings > Update Contact Details > Update Mobile number and email address

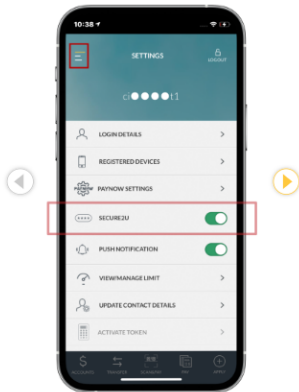
Set up Secure2u 24 hours later after your contact details are updated in our system.

- STEP 1** After login, go to **SETTINGS** and tap on the toggle button to enable **SECURE2U**.
- STEP 2** Tap on **REGISTER** to continue with the Secure2u registration.
- STEP 3** Tap on **Email/SMS OTP** to indicate that you are not holding on to the security token.
- STEP 4** Tap on **CONFIRM** to verify your registered email address.
- STEP 5** Enter the OTP sent to your registered email address.
- STEP 6** Tap on **CONFIRM** to verify your registered mobile number.
- STEP 7** Enter the OTP sent to your registered mobile number.
- STEP 8** Your Secure2u registration is completed. Tap on **DONE** to exit.

Using Physical Security Token

Using Email OTP and SMS OTP

Using Registration Code and SMS OTP



Option 3: Using Registration Code and SMS OTP

Ensure your mailing address and mobile number are updated.

To update your mailing address and/or mobile number: Login to Online Banking > Settings > Update Details

Set up Secure2u 24 hours later after your contact details are updated in our system.

- STEP 1** After login, go to **SETTINGS** and tap on the toggle button to enable **SECURE2U**.
- STEP 2** Tap on **REGISTER** to continue with the Secure2u registration.
- STEP 3** Tap on **Email/SMS OTP** to indicate that you are not holding on to the security token.
- STEP 4** Tap on **NOT MINE** to indicate that email address is incorrect or not updated.
- STEP 5** Tap on **CONFIRM** to verify your registered mailing address.
- STEP 6** Registration code has been successfully requested. Tap on **DONE** to exit.
- STEP 7** Upon receiving registration code via post, proceed to **SETTINGS** and tap on the toggle button to enable Secure2u.
- STEP 8** Tap on **REGISTER** to continue with the Secure2u registration.
- STEP 8** Tap on **REGISTER** to continue with the Secure2u registration.
- STEP 9** Enter the registration code sent to you via post.
- STEP 10** Tap on **CONFIRM** to verify your registered mobile number.
- STEP 11** Enter the OTP sent to your registered mobile number.
- STEP 12** Your Secure2u registration is completed. Tap on **DONE** to exit.