



Maybank

Personal Internet Banking Security Token

Starting from 20th October 2016, to ensure you have a safe and secure Online and Mobile Banking experience, we are introducing a new 8-digit SMS Transaction Signing Code. What does this mean to you? Without this 8-digit SMS code, you will not be able to complete selected Online and Mobile Banking transactions.

You will receive this 8-digit SMS code sent to your mobile number registered with the Bank upon performing selected Online and Mobile Banking transactions. This 8-digit SMS code needs to be keyed into your New Security Token for the latter to generate a 6-digit One-Time Password, which is required to be keyed onto the Online / Mobile Banking screen to complete the transaction you performed earlier.

Enhanced Transaction Signing will apply for the following transactions.

- Adding of payees for funds transfers, payments and remittances
- FAST funds transfer above S\$20,000,
- Update of sensitive customer data, and
- Update of transaction limits

Log in [online](#) to update or register your mobile number now. Alternatively, you can update via our ATMs or visit any of our Branches.

Safety tips for security token:

1. Do not allow anyone to use or tamper with your security token.
2. Do not disclose the generated One-Time Password (OTP) to anyone.
3. Do not disclose the serial number of your security token to anyone.

Demo

- [Activate your Security Token \(For new Online Banking users\).](#)
- [Activate your Security Token \(For existing Online Banking users\).](#)
- [Generate One-Time Password.](#)
- [Transaction Signing based on Transaction Signing Code.](#)
- [Transaction Signing based on Account or Card Number.](#)

Questions? Please access our [FAQ](#) here

For more information, call **1800-MAYBANK** (1800-629 2265) or **(65) 6533 5229** (Overseas).

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