

Security Practices



Data Confidentiality and Data Integrity

To ensure data confidentiality and integrity, all information transmitted over the Internet is encrypted using the 128-bit Secure Sockets Layer (SSL) protocol from Verisign Certificate Authority. SSL is a secure way of transferring information between two computers on the Internet using encryption. Strong end to end encryption is also adopted within the bank's computer networks and resources.

Systems Security and Monitoring

Maybank Singapore has adopted a combination of the following systems security and monitoring measures for online transactions:

- Firewall systems, strong data encryption, anti-virus protection and round-the-clock security surveillance systems to detect and prevent any forms of illegitimate activities on our network systems
- Regular security reviews of our systems by our internal System Auditor as well as external security experts
- Vigilant monitoring of online banking activities for suspicious funds transfer and logins

We also take every effort in ensuring collaboration with major vendors/ manufacturers to keep abreast of information security technology developments, for possible and future implementation.

Your responsibility

As explained in the Maybank2u.com.sg (Online Banking) Terms and Conditions, you are responsible for keeping your online password, account numbers, personal identification information, and other account data confidential.

We will not be liable for any loss suffered by you or any third party arising from and in connection with the use of the Electronic Services where such loss is attributable to the negligence or wilful default of the customers.