

FAQs on Commercial and Industrial Property Loan

1. Servicing your loan

Monthly instalments are payable from your designated Maybank loan servicing account on the 1st of every month.

Payments of all instalments, interest, fees and charges shall be deducted automatically from your loan servicing account when they fall due.

2. Changing your loan servicing account

Complete the loan service request form and submit to a branch or mail it to us.

3. Making a partial prepayment

You may make a partial prepayment by giving at least 1-month written notice or payment of interest in lieu thereof. Each prepayment shall be in multiples of \$\$10,000.

Amounts prepaid will reduce the monthly instalments payable while the remaining loan tenure remains unchanged.

For partial prepayment made within the commitment period, penalty fee will be payable on the amount prepaid.

The prepayment amount will be deducted from your loan servicing account.

Complete the <u>loan service request form</u> and submit to a branch or mail it to us at least 1 month before the intended prepayment date.

5. Redeeming your loan

You may redeem the term loan by giving a 2-month written notice or payment of interest in lieu thereof.

For redemption made within the commitment period, penalty fee will be payable on the amount of the loan facilities redeemed.

Complete the <u>loan service request form</u> and submit to a branch or mail it to us 2 months before the intended redemption.

Upon receipt of your redemption instruction, we will appoint a law firm to process the redemption.