

## **Terms and Conditions for Maybank Business Card Spend & Redeem Promotion (“Promotion”)**

1. This Promotion will commence on 1 April 2026 and end on 30 April 2026 (both dates inclusive) or such date(s) as determined by Maybank Singapore Limited (“Maybank”) in its absolute discretion (“Promotion Period”).
2. This Promotion is only available to Maybank Business Platinum Mastercard and/or Maybank Business Visa Debit Card (“Card”) customers that have received an SMS from Maybank inviting them to participate in this Promotion (“Customers”).
3. To be eligible to receive a gift of S\$50 Takashimaya Voucher (“Gift”), the Customers must be amongst the first 50 Customers to charge to their Card(s) a combined minimum spend of S\$400 on retail transactions during the Promotion Period (“Minimum Spend”).
4. The Gift is available on a first-come, first-served basis, while stocks last and is limited to the first 50 Customers which fulfil the requirements of this Promotion (“Successful Customers”).
5. Each Successful Customer is entitled to redeem one (1) Gift.
6. A redemption letter to redeem the Gift (“Redemption Letter”) will be sent by ordinary post to each Successful Customer to its last known address on record with Maybank. Except for notifications to the Successful Customers, Maybank is not obliged to enter into any correspondence concerning the Promotion with any customer or person.
7. Gifts must be redeemed by Successful Customers in accordance with the terms and conditions set out in the Redemption Letter.
8. Gifts must be redeemed from the merchant within one (1) month from the date of the Redemption Letter. Any unredeemed or unutilised Gift shall be forfeited. Any Successful Customer whose Gift has been forfeited shall not be entitled to any payment, compensation or replacement notwithstanding any claims of non-receipt of the Redemption Letter by the Successful Customer. Strictly no extension of the prescribed redemption period will be allowed. The redemption and use of the Gift is subject to such other terms and conditions as may be imposed by the merchant(s) supplying the Gift.
9. Maybank will use the date on which the transaction is posted to the Customer’s Card account to calculate if the Minimum Spend is met. Card transactions as reflected in the monthly statement of Card account shall constitute proof of eligible spending counting towards the Minimum Spend for purposes of the Promotion. Proof of charge slips is not proof of eligible spending counting towards the Minimum Spend for the purposes of this Promotion.
10. Any transaction which Maybank may reasonably determine to be unsuitable to, or should not, be counted towards the Minimum Spend.
11. The Gift is not exchangeable for cash, credit or in kind and the validity date of the Gift cannot be changed. Successful Customers are not allowed to exchange or select another item other than the Gift offered to them in this Promotion.
12. This Promotion is not valid in conjunction with other Maybank offers, promotions, in-house offers, programmes and vouchers, unless otherwise stated by Maybank.
13. Maybank reserves the right to replace, exchange, vary or substitute any or all Gifts at its sole discretion without providing prior notice or reason and without liability to any customer or person.
14. In the event the Redemption Letter is lost, misplaced, defaced, damaged or stolen, the Successful Customer’s shall not be entitled to receive a replacement redemption letter unless otherwise agreed to by Maybank in its sole discretion. Where a replacement redemption letter is issued, Maybank reserves the right to charge the full cost or retail value of the Gift to any of the Successful Customer’s Card account(s) or debit such amount from any account(s) held by such Customer with Maybank if the original Redemption Letter is used to redeem an additional Gift.
15. Maybank reserves the right to claim the full cost or retail value of the Gift from a Successful Customer in the following events: (a) any of such Customer’s Card account is closed/terminated for whatever reason (whether by the Customer, Maybank or otherwise) within nine (9) months from the opening date of the Card account; (b) any Card transaction used towards the Minimum Spend (in full or in part) is invalid, cancelled or reversed by any party for any reason; (c) any Card transaction used towards the Minimum Spend is found to have been used for other Maybank promotions or is found to be a transaction ineligible to be counted towards the Minimum Spend; (d) it is determined by Maybank that the Customer has breached one of the Terms and Conditions relating to this Promotion and/or the Card account. In such cases, the

Successful Customer authorises Maybank to charge the full cost or retail value of the Gift to any of the Customer's Card account(s) or deduct it from or debit such amount from any account(s) held by the Customer with Maybank (prior to the closure or termination of the Customer's Card account, if applicable).

16. Successful Customers shall accept the Gift "as is". Maybank is not the supplier of the Gift and any related good(s) or service(s) and makes no representation or warranty whatsoever as to the availability, quality, merchantability and/or the fitness of purpose of the Gift and any related good(s) or service(s) provided and assumes no liability or responsibility for the acts or defaults of the merchant or for any non-delivery, non-performance or defects in the Gift. Maybank is not an agent of the merchant. Any dispute over the Gift, product quality and/or services provided by a merchant should be resolved directly between the Successful Customer and the merchant.
17. The redemption and use of the Gift and any related good(s) or service(s) is also subject to such other terms and conditions as may be imposed by the merchant supplying the Gift and any related good(s) or services(s). Please check with the merchant for details.
18. Maybank, its related corporations, employees and/or independent contractors shall not be liable for any loss, injury, liability, expense or damage whatsoever or howsoever incurred or sustained by any Customer and/or any other person by reason of, arising from or in connection with the Promotion and/or the redemption or usage of the Gift and/or of any service, product or facility of any merchant and/or any transaction that are processed late, incorrectly or lost due to computer or other electronic breakdown or malfunction or for any other reason.
19. The Customers hereby consent under the Personal Data Protection Act 2012 to the collection, use and disclosure their personal data (or personal data of any individuals provided by the Customers hereunder or in connection hereto) by/to Maybank and such other third party as Maybank may reasonably consider necessary for the purpose of this Promotion, and confirm that they agree to be bound by the terms of the Maybank's Data Protection Policy, a copy of which can be found on [www.maybank2u.com.sg](http://www.maybank2u.com.sg).
20. Maybank reserves the right to vary, delete or add to any of these Terms and Conditions from time to time or to withdraw, suspend or terminate this Promotion at any time without notice or liability to any customer or person.
21. Maybank employees are not eligible for this Promotion and Maybank shall have the sole and absolute discretion to exclude any customer or person from the Promotion without any obligation to furnish any notice and/or reason.
22. Maybank's decision on all matters relating to this Promotion (including the awarding of Gifts) shall be final, binding and conclusive on all Customers.
23. In the event of any inconsistency between these Terms and Conditions and any brochure, marketing or promotional material relating to this Promotion, these Terms and Conditions shall prevail. The image of the Gift in any brochure, marketing or promotional material relating to this Promotion is for illustrative purposes only.
24. Terms and Conditions governing Maybank Business Platinum Mastercard and Maybank Business Visa Debit Card (whichever applicable) shall also apply.