

**TERMS & CONDITIONS FOR MAYBANK XL CREDIT CARD “DEAR EVAN HANSEN MUSICAL”
TICKETS CAMPAIGN (“PROMOTION”)**

1. This Promotion is available from 10 September 2025 to 24 October 2025, both dates inclusive (“**Promotion Period**”).

2. **Definitions**

“**Account**” refers to a personal Singapore issued Maybank XL Card account maintained by the Maybank Cardmember which has not been terminated and is determined in the sole discretion of Maybank to be in good standing.

“**Chance**” refers to one (1) chance to win a Draw.

“**Draw**” refers to the lucky draw conducted by Maybank to determine the Winners in accordance with these terms and conditions.

“**Prize**” refers to a pair of Dear Evan Hansen Musical Tickets

“**Maybank**” refers to Maybank Singapore Limited.

“**Maybank XL Card**” refers to a personal Singapore issued Maybank XL Cashback Card and/or Maybank XL Rewards Card.

“**Maybank Cardmember**” refers to a person to whom Maybank has issued a Maybank XL Card and who shall be a principal cardmember.

“**Prize**” refers to the prize set out in Clause 4.

“**Winner**” means a Maybank Cardmember who is a winner of the Draw.

Definitions importing the singular shall include the plural and vice versa.

3. **Eligibility**

- 3.1 This Promotion is only available to individuals who wish to apply for a Maybank XL Card but who, at the time of application, do not hold any existing Maybank Credit Card(s) or CreditAble account(s), and have not cancelled any Maybank Credit Card(s) or CreditAble account(s) within the nine (9) months immediately preceding the approval date of the Maybank XL Card (collectively, the “**Applicants**”).

- 3.2 In order to be eligible to receive a Chance to participate in a Draw, the Applicant must apply for a Maybank XL Card within the Promotion Period and the application must also be successfully approved by Maybank within the Promotion Period.

4. Prizes

The number and type of Prizes that will be given out under this Promotion is set out in the table below:

No. of Winners	Prize Description
20	1. One pair of Dear Evan Hansen Musical Ticket 2. Date of show: 15 November 2025

5. Awarding of Chances

- 5.1 Upon the approval of the Maybank XL Card, the Applicant will receive Chances to participate in the Draw in the manner set out below:

5.1.1 One (1) Chance will be awarded to an approved Applicant who applied for a Maybank XL Card.

5.1.2 Five (5) Chances will be awarded to an approved Applicant who applied for a Maybank XL Card through any of the sponsored Key Opinion Leaders (KOLs) below –

Chiouhuey – maybank.sg/xl-ch

Dargoyaki – maybank.sg/xl-dg

- 5.2 Chances accumulated are not transferable and will be cancelled upon the suspension, cancellation and/or termination of the relevant Account or Maybank XL Card, without Maybank incurring any liability to the eligible Maybank Cardmember or any other person.
- 5.3 Chances cannot be transferred to or combined with Chances awarded to any other Maybank Cardmember.
- 5.4 In the event that an Account of a Maybank Cardmember is closed and a new Account is opened by the Maybank Cardmember, Chances from the closed Account will not be transferred to the new Account.
- 5.5 Maybank reserves the right at any time to withdraw, cancel or invalidate any or all Chances assigned to any Account at its sole discretion without notice or reason.

- 5.6 Maybank's internal records on the number of Chances awarded to a Maybank Cardmember shall be final and conclusive. No correspondence or disputes on the number of Chances awarded to any Maybank Cardmember will be entertained.

6. Draw

- 6.1 The Draw will be conducted on the 3 November 2025 or any other date(s) as Maybank may determine at its sole discretion at 2 Battery Road, Maybank Tower, Singapore 049907 or such other venue as may be determined by Maybank via a computerised lucky draw system.
- 6.2 Each Winner may only win one (1) Prize under this Promotion, notwithstanding that he/she is drawn more than 1 time during the Draw.
- 6.3 Maybank reserves the right to draw a reserve winner to substitute the Winner in the event that a Winner is subsequently found to be ineligible or is disqualified or can no longer claim the Prize pursuant to these terms and conditions. Maybank's determination of the Winners shall be final, conclusive and binding. No correspondence or claims relating to such determination will be entertained.
- 6.4 The Winners will be notified via email. The Winners will also receive the e-ticket through email. Except for such notifications to the Winners, Maybank is not obliged to notify or enter into any correspondence with any person on any matter concerning the Draw.
- 6.5 Results (including the name of the Winners) will be announced on Maybank's website at maybank.sg/XL within seven (7) working days from the date of the Draw.
- 6.6 Maybank reserves the right to claim the full cost or retail value (at Maybank's sole discretion) of each Prize from the Winner in the event that: a) the Winner's Account is closed/terminated for whatever reason (whether by the Winner, Maybank or otherwise) within six (6) months from the date the Winner receives the Prize; and/or b) it is determined by Maybank that the Winner has breached any of the terms and conditions stated herein or that the Winner is in fact ineligible for the Draw or the Prize. In such cases, the Winner also authorises Maybank to charge to his/her Account the full cost or retail value (at Maybank's sole discretion) of the Prize(s) prior to the closure or termination of his/her Account and/or deduct such amount from any other account the Winner holds with Maybank.
- 6.7 The entitlement to and use of a Prize is also subject to such other terms and conditions as may be imposed by the respective merchants/vendors ("Merchant") which supplied/supplies the Prize(s). For avoidance of doubt, Maybank shall not be responsible for any taxes (save for GST), or any surcharges which may be imposed, or any other additional costs.
- 6.8 The Prize is neither transferable nor exchangeable for cash, credit or otherwise, unless otherwise explicitly stated.

- 6.9 Maybank may, at any time before or after the Draw and in its sole and absolute discretion, substitute a Prize with another prize of similar value without notice and liability to any person.
- 6.10 A Winner is not entitled to any payment or compensation from Maybank should the Winner be disqualified or the Prize be forfeited for whatever reason.
- 6.11 Maybank reserves the right to transfer the Prize to the next selected reserve winner, and the original drawn winner shall then not be entitled to have any claim on the Prize, in the event that Maybank is unable to contact the original drawn winner within seven (7) working days from the date of the Draw or if the original drawn winner is unable to fulfil the obligations required of him/her in respect of the Draw or the Prize, without notice or liability to any person.
- 6.12 Maybank shall not be responsible for any other consequences including but not limited to loss of life, injury to person and/or damage to property arising from or in connection with the Draw or redemption or use of the Prize(s), or lost, late, misdirected, damaged, incomplete, illegible or postage-due mail/notification, or transactions that are processed late, processed incorrectly or lost due to computer or other electronic breakdown or malfunction or any other reason.
- 6.13 Winners shall accept the Prize “as is”. No request for changes, modification, variation and/or enhancement will be entertained.
- 6.14 Maybank is not the supplier of the Prize and makes no representation or warranty whatsoever as to the quality, merchantability or fitness for purpose or any other implied terms or conditions with respect to the Prize. Maybank assumes no responsibility or liability for the acts or defaults of the Merchant, or for any delay, postponement, non-delivery, non-performance or defects in the Prize. Maybank is not an agent of the Merchant supplying the Prize. Any dispute about the quality or performance of the Prize must be resolved directly with the Merchant.

7. General

- 7.1 Maybank Cardmembers hereby authorise Maybank to disclose and publish their names and other particulars in the event that he/she wins the Prize in accordance with applicable laws without prior notice. Maybank Cardmembers also authorise Maybank to share their personal data with the Merchant(s) or such third party which Maybank may in its reasonable discretion deem necessary to facilitate the redemption of the Prizes.
- 7.2 The Winners consent to and shall (if required) attend a prize presentation ceremony or event and/or participate in Maybank’s publicity programmes in relation to the Promotion without any compensation whatsoever. Any and all expenses and/or costs incurred for such attendance shall be borne by the Winner. Maybank reserves the right to use and publish the name, photographs, information, particulars and/or documents of the Winner in any advertisement or other forms of publicity from time to time, and the Winners consent to the same.

- 7.3 Maybank shall have the sole and absolute discretion to exclude any person from participating in the Draw without any obligation to furnish any notice and/or reason.
- 7.4 Maybank reserves the right, in its sole and absolute discretion, at any time and without notice or liability to any person, to vary, delete or add to any of these terms and conditions from time to time or cancel or terminate the Draw.
- 7.5 Maybank, its related corporations, employees and/or independent contractors shall not be liable to any person for any loss, injuries, liabilities, expenses or damages whatsoever or howsoever caused arising from in connection with this Promotion, the Draw, the use of the Prize, and/or redemption of or consumption of any services, products or facilities of any merchant or retailer, including any act or omission relating to the Maybank Cardmembers participation in the Draw, howsoever caused or for any other reason.
- 7.6 Maybank's decision on all matters relating to the Draw (including without limitation the Chances awarded to the Maybank Cardmembers and the selection of the Winners of the Draw) shall be final, conclusive and binding on all participants.
- 7.7 Maybank may at any time waive, either unconditionally or on such terms and condition as Maybank deems fit in its discretion, any right it has under these terms and conditions. However, any such waiver shall not preclude Maybank from exercising such rights in the future.
- 7.8 In the event of any inconsistency between these terms and conditions and any brochure, marketing or promotional material relating to the Promotion or the Draw, these terms and conditions shall prevail. All images of the Prize on any collateral are for illustrative purposes only.
- 7.9 These terms and conditions shall be governed by the laws of Singapore and the participants of the Draw irrevocably submit to the non-exclusive jurisdiction of the courts of Singapore.
- 7.10 A person who is not a party to any agreement governed by these terms and conditions shall have no right under the Contracts (Rights of Third Parties) Act 2001 to enforce any of these terms and conditions
- 7.11 The prevailing terms and conditions governing Maybank Credit Cards and Maybank Debit Cards, together with the Maybank TREATS Mobile App terms and conditions, shall apply.