Eva Air Terms and Conditions

- Ticket purchase must be made through this dedicated landing page to be awarded with the discount. Promotion is valid only when payment is made with Maybank Cards.
- This promotion is exclusive to all cardholders of Maybank cards issued in Singapore only.
- This promotion is only valid with Singapore as the country of departure.
- This special promotion is valid for Taipei, Japan, South Korea, Amsterdam, London, Milan, Munich, Paris, Vienna, Chicago, Houston, Los Angeles, New York, San Francisco, Seattle, Vancouver and Toronto as destination cities.
- This special promotion is not valid for itineraries with Bangkok as a stopover/transit destination.
- The regular promotion will apply for itineraries with Singapore as country of departure, and China, Hong Kong, Macau and Brisbane as destination cities.
- The regular promotion will apply to itineraries to all destinations listed above with Singapore as the country of departure, for travel dates after 15 November 2024.
- This promotion is valid on EVA Air operated flights only. For itineraries containing segments operated by partner airlines, the airfare discount will only apply to segments operated by EVA Air.
- This promotion is not valid in conjunction with other promotions, unless otherwise stated.
- Cash + mile redemptions are not eligible for this promotion.
- Open jaw/multi-city itineraries are not eligible for this promotion.
- Applicable for adult, child & infant fares.
- Discount will be 12% off airfare for round-trips and 6% for one-way trips for the special promotion; and 5% for round-trips and 2.5% for one-way trips for the regular promotion.
- Discount applies to airfare only. Airline fuel and insurance surcharge, passenger security charge, air navigation service charge and other taxes and levies are not included.
- Booking Service Charge: Standard USD 20 per ticket without any discount. Tickets issued for special services including stretcher, extra seat, etc.; will also be applicable for this charge.
- Refund(s) and change(s) will be subjected to the relevant penalties.
- Fares may change due to currency fluctuations. Seats subject to availability at point of booking and confirmed upon payment.
- Maybank and EVA Air's decision on all matters relating to the Promotion will be determined at its reasonable discretion and is final and binding on all participants. Maybank and EVA Air reserve the right, at their reasonable discretion, to vary, add to or delete the Promotion terms and/or terminate the Promotion at any time. In addition and without prejudice to the foregoing, EVA Air reserves the rights to amend their fares and terms and conditions relating to their sale of flights/tickets without prior notice.
- Maybank shall not be responsible for the quality, merchant-ability or the fitness for any purpose or any other aspect of the products and/or services provided by third parties and Maybank shall not at any time be responsible or held liable for any loss, injury, damage or harm suffered by or in connection with the Promotion provided by third parties. All disputes about quality or performance of the product and/or services shall be resolved directly with EVA Air
- "Maybank" refers to Maybank Singapore Limited and "EVA Air" refers to EVA Airways Corporation.
- All other general rules apply.
- Maybank TREATS General Terms and Conditions apply.