

Goldjoy Holidays 10% off Cruises Full Terms and Conditions

- Promotion is valid till 31 December 2024.
- For any clarifications, you can reach out to our support team at cruise@goldjoy.com.
- The price quoted is per cabin excluding taxes, gratuities, and port fees.
- No cancellations, refunds, or changes can be made.
- Goldjoy and Royal Caribbean reserve the right to change the above terms and conditions at any time. In case of any objection, Goldjoy and Royal Caribbean reserve the right to the final decision.
- Other terms and conditions are subject to the "Royal Caribbean" official terms and conditions.
- Cruise Tickets will be issued one day before departure at the latest.
- The itinerary and berthing time are for reference only, if the cruise ship is unable to berth due to bad weather, heavy wind and waves, or various unknown factors, all arrangements shall be subject to the cruise company's final decision. Passengers accept full responsibility for all losses and expenses due to "Reasons beyond control". Cruise Line and Goldjoy will not be liable for any consequences. The cruise line reserves the right to change the itinerary, and timing of all embarkation/disembarkation, and cancel port of calls due to weather conditions or specific reasons. Passengers shall not make claims against the cruise line or Goldjoy for any recovery.
- If a suspected case is found on board, the cruise itinerary will be suspended immediately and the cruise ship must return to the cruise terminal in Hong Kong. Relevant policy bureaus and departments will, depending on the situation, initiate emergency management measures, including testing, medical surveillance, and quarantine for the passengers and crew.
- The itinerary, berth location, tender service, and departure time will be subject to the cruise line's arrangements. Royal Caribbean or Goldjoy reserves the right to make the final decision.
- If our company or its service provider cancels the travel service due to "Reasons beyond control", the company reserves the right to charge a handling fee.
- **Things to Note**
 - All guests are required to have their passports valid for at least 6 months to board the cruise.
 - Rooms will be automatically assigned based on availability.
 - Each stateroom must have at least one passenger who is 18 years old and above, for more information at <https://www.royalcaribbean.com/sgp/en/faq/questions/international-age-policy>.
 - Long-term pass holders must present their Student Pass, Dependent Pass, Long Term Visit Pass or Work Permit/Employment Pass together with their passport for check-in.
 - For 11 Apr 2022 and onwards sailings, all guests will be able to sail with us as long as they are allowed to enter Singapore as per the Immigration and Checkpoints Authority (ICA) website <https://safetravel.ica.gov.sg/arriving/overview>. However, all travellers must meet their corresponding health protocols as indicated on the ICA website before they will be allowed to sail.
 - Guests must complete the SG Arrival Card (SGAC) before debarking, the SGAC can only be completed 3 days before the date of arrival in Singapore. The ship will send out letters on board to advise the guests that they must complete the SG Arrival Card before debarking.

- Guests who were not eligible for the cruise are PR with an expired re-entry permit, canceled DP holders, canceled work pass holders (who are on special passes- which are considered short-term passes), and expired long-term pass holders.
- Foreign Guest is to be responsible for the VISA requirements like Multiple VISA Entry to Singapore.
- COVID-19 Vaccination: We recommend that guests be fully vaccinated against COVID-19, if eligible. While vaccination is not required, guests should disclose their status during check-in to ensure we maintain a highly vaccinated onboard population.
- Travel Insurance is highly recommended to insure guests from any cancellation of a cruise due to any medical reasons (i.e. COVID etc.)
- Additional Information
 - Pre-cruise testing is no longer required to sail, with a few exceptions. Currently, only the following sailings have pre-cruise testing requirements: Cruises from the U.S. and Caribbean that visit Colombia, Transatlantic and Transpacific Sailings, Cruises from Hawaii to Vancouver, and Cruises from Australia.
 - Smoking is only permitted at designated open deck areas and stateroom/suite balconies.
 - Guests must be at least 18 years of age to be served alcohol, enter the Casino or play any monetary-based games of chance.
 - An Onboard Expense Account, also known as your SeaPass onboard account, is the cashless system used for all onboard purchases and services. Depending on your ship, SeaPass cards are handed out at the pier or will be in your stateroom waiting for you.
- Halal Dietary Requirements
 - Please write in to cruise@goldjoy.com to pre order halal meat (not halal set meal) at least 90 days before sail, served in the main dining room.
- Infant Policy
 - Any cruise that has 3 or more days consecutive at sea will require infants to be 12 months old on the first day of the cruise/Cruise Tour
- Pregnant Policy
 - Any Royal Caribbean International cannot accept guests who will be more than 23 weeks pregnant at any time during the cruise
 - A physician's "Fit to Travel" note is no longer required prior to sailing, stating how far along (in weeks) your pregnancy will be at the beginning of the cruise and confirming that you are in good health and not experiencing a high-risk pregnancy.
- Register and Check-In:
 - Please remember to do your online check-in before boarding the cruise ships using the Royal Caribbean App iPhone or Android.
- Check-In & Baggage Drop Off
 - Porters will be available to receive baggage to be checked prior to check-in at the Marina Bay Cruise Centre Singapore
 - Guests are recommended to arrive at the Marina Bay Cruise Centre Singapore for ship check-in formalities beginning at the boarding time stated in your cruise documents but no later than 1.5 hours prior to the scheduled sail time.