



Terms and Conditions for Maybank2u SG app Missions Promotion (“Promotion”)

1. Definitions

Under these Terms and Conditions:

“**Maybank**” means Maybank Singapore Limited.

“**Gift**” means as the cash reward described in Clause 3(a) and (b).

“**Promotion Period**” means the period between 16 March and 30 April 2026 (both dates inclusive).

“**Qualified Customers**” means Customers who meets the requirements and is eligible for the Gift.

“**Qualifying Period**” means the Qualifying Period described in Clause 3(e).

Definitions importing the singular shall include the plural and vice versa.

2. Eligibility

a) All individual Maybank customers who have access to Maybank2u SG app (“**Customers**”) are eligible for this Promotion, except for:

- (i) Employees of Maybank who work on or are involved in the work of this Promotion, Maybank’s advertising agencies or sponsors, and their immediate families; and
- (ii) Any Customer whose access to the above digital channel, Maybank savings and/or current account is terminated during the Promotion Period, or when the Gift is awarded, whichever is earlier.

b) Maybank has the absolute discretion to exclude any Customer and/or any person from participating in the Promotion without any obligation to furnish any notice and/or reason.

c) By participating in the Promotion and/or by accepting a Gift, the Customers agree to abide by the terms and conditions stated herein. In the event the Customer does not agree to these terms and conditions, he/she should not participate in the Promotion and should opt out by informing Maybank of the same.

3. Qualified Customers

a) A Customer:

who is one of the first 1,000 Customers that successfully that meet any of the following conditions within a Qualifying Period will be eligible for a S\$4 cash reward; or complete two Missions - one from each of Category A and Category B within the Qualifying Period, will be eligible for a S\$8 cash reward

b) A Customer who is one of the first 200 Customers that successfully complete seven Missions from any Category A and/or Category B within a Qualifying Period will further be eligible for a bonus S\$28 cash reward.

c) For the purpose of this Clause 3, a “**Mission**” means any Eligible Transaction performed and completed by the Customer during a Qualifying Period through the Eligible Channel at the number of time(s) and which meets the minimum amount requirements as set out in the table below:



Category A

Eligible Transactions	Min. Amount	Number of times	Eligible Channel
Create a Savings Goal (applicable for iSAvvy account only)	S\$500	1	Maybank2u SG app
Account opening with Goal-Based Investment	N/A	1	
Set up e-GIRO with a billing organization	N/A	1	
Link Regional View	N/A	1	
Apply for a new Current/ Savings account	S\$1,000	1	

Category B

Eligible Transactions	Min. Amount	Number of times	Eligible Channel
Scan & Pay in Singapore (NETS QR)	S\$5	5	Maybank2u SG app
Scan & Pay in Malaysia (DuitNow QR)	S\$5	5	
Transfer / Scan & Pay via PayNow, or PayNow QR code	S\$10	5	
Send e-angbao	S\$10	5	
Pay Credit Card Bills	S\$20	1	
Place a Time Deposit	S\$2,000	1	
Pay a Bill	S\$20	1	
Scan & Pay in Malaysia (DuitNow QR)	S\$5	5	
Make an overseas transfer to Maybank Malaysia	S\$100	1	
Pay your Maybank Malaysia cards/ loans	S\$100	1	

d) Only successful transactions will be deemed eligible.

e) Qualified Customers that meets the requirements in Clause 3(a) will be eligible to earn up to 2 cash rewards in a Qualifying Period, and in aggregate up to 6 cash rewards during the Promotion Period. The allocated quota for the cash rewards for each Qualifying Period to be awarded under each of Clause 3(a) is set out below:



Qualifying period	Allocated quota	Maximum Amount of Cash Reward
16-31 March 2026	1,000	S\$8
1-15 April 2026	1,000	S\$8
16-30 April 2026	1,000	S\$8

f) Qualified Customers that meet the requirements in Clause 3(b) will be eligible to earn up to 1 cash reward in a Qualifying Period, and in aggregate up to 3 cash rewards during the Promotion Period. In other words, the maximum amount of cash rewards that each Qualified Customer is eligible to earn for each Qualifying Period under Clause 3(b) is S\$28, as further set out below:

Qualifying period	Allocated quota	Maximum Amount of Cash Reward under Clause 3(b)
16-31 March 2026	200	S\$28
1-15 April 2026	200	S\$28
16-30 April 2026	200	S\$28

g) The Gift will be credited into the Qualified Customer's Maybank Savings/Current Account (except CreditAble Account) within 3 months from the end of the Promotion Period, or any other date which Maybank may at its sole discretion determine, provided that the account is not closed or blocked when the Gift is being credited.

h) For the avoidance of doubt, an eligible transaction must be a transaction successfully performed within the Q Period through the Customers' Savings and/or Current Account using the Eligible Channel, and does not include transactions performed through CreditAble Account.

i) In the event an eligible transaction is cancelled or reversed by any party for any reason and at any time, the said eligible transaction will not be considered.

j) Maybank reserves the right to deduct the full value of the Gift from the Customer's Maybank account in the event:

- (i) an eligible transaction is reversed after the Gift has been awarded;
- (ii) such Customer closes his/her Maybank Online Banking account, Maybank deposit, savings and/or current account and/or cancels his/her Maybank credit card within six (6) months after the Promotion Period;
- (iii) the Customer is or becomes not eligible for the Gift for any reasons; or
- (iv) it is determined by Maybank that the Customer has not fulfilled any of the conditions required under this Promotion or breached any terms relating to this Promotion.

4. General



- a) The Customers consent under the Personal Data Protection Act 2012 to the collection, use and disclosure of their personal data by/to Maybank and such other third party as Maybank may reasonably consider necessary for the purpose of the Promotion, and confirm that they agree to be bound by the terms of the Maybank's Data Protection Policy, a copy of which can be found on www.maybank2u.com.sg.
- b) Without prejudice to to the generality of paragraph (a) of this Clause, the Customers hereby authorise Maybank to disclose and publish their names and other particulars in the event that they emerge as a Qualified Customer, in accordance with applicable laws, without prior notice. The Customers also consent to co-operate with and participate in publicity activities organised by Maybank in relation to the Promotion without compensation whatsoever. All expenses and/or costs incurred for such attendance shall be borne by the Customers and Maybank reserves the right to use the name, address, photographs, information, particulars and/or documents of the Customers in any advertisement or other forms of publicity from time to time. Maybank reserves the right to collect, use and disclose the names and such other particulars of the Customers solely for the purposes related to the Promotion and in accordance with applicable laws.
- c) The decision of Maybank on all matters relating to or in connection with this Promotion (including without limitation the eligibility of a Customer, the selection of the Qualified Customers and Qualified Customers, the manner in which Gifts are awarded to the Qualified Customers) shall be final, conclusive and binding on all Customers. Maybank shall not be obliged to enter into any correspondence with any Customer on any matter concerning this Promotion.
- d) Maybank, its related corporations, employees and/or independent contractors shall not be liable for any loss, injury, liabilities, expenses or damages whatsoever or howsoever incurred or sustained by any Customer and/or any other person by reason of, arising from or in connection with the Promotion, the Gift, and/or redemption of or consumption of any services, products or facilities of any merchant or retailer, including any act or omission relating to the Customer's participation in this Promotion, or any breakdown or malfunction in any computer system or equipment, or any failure or delay in posting of transactions which may result in any Customer being omitted from enjoying the benefits of this Promotion, howsoever caused or for any other reason.
- e) Maybank reserves the right in its sole and absolute discretion to vary, delete or add to any of these terms and conditions from time to time or to suspend or terminate the Promotion at any time without prior notice or liability to any person.
- f) Maybank may at any time waive either unconditionally or on such terms and conditions as the Maybank deems fit in its discretion any right it has under these terms and conditions, however any such waiver shall not preclude Maybank from exercising such rights in the future.
- g) The image of the Gift(s) (if any) in any brochure, marketing or promotional material relating to this Promotion is for illustrative purposes only.
- h) In the event of any inconsistency between these terms and conditions and any brochures, marketing or promotional materials relating to the Promotion, these terms and conditions shall prevail.
- i) The prevailing Standard Terms and Conditions governing Internet Banking Services shall apply and can be found at www.maybank2u.com.sg.
- j) These terms and conditions are governed by the laws of Singapore.

Deposit Insurance Scheme

Singapore dollar deposits of non-bank depositors are insured by the Singapore Deposit Insurance Corporation, for up to S\$100,000 in aggregate per depositor per Scheme member by law. Monies



and deposits denominated in Singapore dollars under the CPF Investment Scheme and CPF Minimum Sum Scheme are aggregated and separately insured up to S\$100,000 for each depositor per Scheme member. Foreign currency deposits, dual currency investments, structured deposits and other investment products are not insured. Information is updated and correct as at April 2025.

Information is updated and correct as at 13 March 2026.

Maybank Singapore Limited (UEN: 201804195C)