



Terms and Conditions for Pay anyone, anywhere with Maybank2u Promotion 2024 ("Promotion")

1. Definitions

Under these Terms and Conditions:

"**Customers**" means the customers of Maybank as described in Clause 2(a).

"**Eligible Transactions**" means the eligible transactions as described in Clause 3(b).

"**Eligible Channel**" means the eligible channel as described in Clause 3(b).

"**Gift**" means a reward of cashback of the amount as described in Clause 4(a).

"**Maybank**" means Maybank Singapore Limited.

"**Minimum Transaction Amount**", in respect of an Eligible Transaction, means the minimum transaction amount to be made for the relevant Eligible Transaction as described in Clause 3(b).

"**Promotion Period**" means the period between **15 July 2024 and 6 October 2024**, both dates inclusive.

"**Qualified Customer**" means the qualified Customer as described in Clause 3(a) who is eligible for a Gift under this Promotion.

"**Relevant Period**" means the period between the calendar dates as described in Clause 4(d).

Definitions importing the singular shall include the plural and vice versa.

2. Eligibility

a) All individual Customers who have access to the Maybank2u SG (Lite) app are eligible for this Promotion, except for:

- i) Employees of Maybank who work on or are involved in the work of this Promotion; and
- ii) Customers whose access to the above mentioned digital channels, Maybank Savings and/or Current Account are terminated during the Promotion Period.

b) Maybank has the absolute discretion to exclude any Customer and/or any person from participating in the Promotion without any obligation to furnish any notice and/or reason.

c) By participating in the Promotion and/or by accepting a Gift, Customers agree to abide by the terms and conditions stated herein. In the event a Customer does not agree to these terms and conditions, he/she should not participate in the Promotion and should opt out by informing Maybank of the same.

3. Qualified Customer

a) To qualify and emerge as a Qualified Customer for a Relevant Period, a Customer must successfully perform and complete an Eligible Transaction during the Relevant Period.

b) For the purposes of this Clause 3, "**Eligible Transaction**" means any payment or transfer as described in the table below for the Minimum Transaction Amount stated, made by a Customer via the Eligible Channel during any Relevant Period, and the payment or transfer of which must be



made from the Customer's Maybank Savings or Current Account (excluding CreditAble Account) that is in good standing:

Eligible Channel	Eligible Transactions	Minimum Transaction Amount
Maybank2u SG (Lite) app	Pay credit card bill (Maybank or other banks)	S\$20
	Pay bills (Excludes AXS)	S\$20
	Scan n Pay to merchants	S\$20
	e-angbao	S\$20
	PayNow to mobile number	S\$10
	Funds transfer	S\$10

c) Only successful transactions will be deemed eligible.

4. Gift

a) A Qualified Customer who has successfully performed and completed an Eligible Transaction in accordance with the requirements set out in Clause 3 above will be awarded with the relevant Gift as described in the table below, subject to the terms provided herein.

Category of Eligible Transaction	Gift
Pay credit card bill (Maybank or other banks)	S\$2
Pay bills (Excludes AXS)	S\$2
Scan n Pay to merchants	S\$2
e-angbao	S\$2
PayNow to mobile number	S\$1
Funds transfer	S\$1

b) Each Qualified Customer is only eligible to claim a maximum of one Gift from each category of Eligible Transaction for a Relevant Period, subject to a cap of S\$10 in aggregate per Relevant Period.

c) Gifts are awarded on a first come first served basis (based on the time of completion of the transactions).

d) The Promotion Period comprises 3 Relevant Periods, as described by the calendar dates in the table below.

Relevant Period	Calendar dates
1	15 July 2024 - 11 Aug 2024
2	12 Aug 2024 - 8 Sept 2024
3	9 Sept 2024 - 6 Oct 2024

e) The Gift will be credited into the Customer's Maybank Savings/Current Account (except CreditAble Account) within 3 months from the end of the Promotion Period, or any other date which Maybank may at its sole discretion determine, provided that the account is not closed or blocked when the Gift is being credited.

f) For the avoidance of doubt, any other mobile or online transactions not stated as an Eligible Transaction herein shall not be considered eligible transactions for the awarding of the Gift.

g) Where an Eligible Transaction is made from a joint Maybank account, the Gift shall be awarded to the Customer who performed the Eligible Transaction and this Customer shall be the Customer eligible to participate in the Promotion.



g) In the event an Eligible Transaction is cancelled or reversed by any party for any reason and at any time, the said Eligible Transaction will not be considered for the purpose of identifying the Customer.

i) Maybank reserves the right to deduct the full or any value of the Gift from the account of a Customer who has received the Gift in the event:

- (i) the relevant Eligible Transaction is cancelled or reversed after the Gift is awarded;
- (ii) the Customer closes his/her Maybank Online Banking account, Maybank Deposit, Savings and/or Current Account (if any) and/or cancels his/her Maybank Credit Card (if any) within six (6) months from the last day of the Promotion;
- (iii) the Customer is or becomes not eligible for the Gift for any reasons; or
- (iv) it is determined by Maybank that the Customer has not fulfilled any of the conditions required under this Promotion or has breached any terms relating to this Promotion.

5. General

a) The Customers consent under the Personal Data Protection Act 2012 to the collection, use and disclosure of their personal data by/to Maybank and such other third party as Maybank may reasonably consider necessary for the purpose of the Promotion, and confirm that they agree to be bound by the terms of the Maybank's Data Protection Policy, a copy of which can be found on www.maybank2u.com.sg.

b) Without prejudice to the generality of paragraph (a) of this Clause, the Customers hereby authorise Maybank to disclose and publish their names and other particulars in the event that the Customers emerge as Qualified Customers, in accordance with applicable laws, without prior notice. The Customers also consent to co-operate with and participate in publicity activities organised by Maybank in relation to the Promotion without compensation whatsoever. All expenses and/or costs incurred for such attendance shall be borne by the Customers and Maybank reserves the right to use the name, address, photographs, information, particulars and/or documents of the Customers in any advertisement or other forms of publicity from time to time. Maybank reserves the right to collect, use and disclose the names and such other particulars of the Customers for the purposes related to the Promotion and in accordance with applicable laws.

c) The decision of Maybank on all matters relating to or in connection with this Promotion (including without limitation the eligibility of a Customer, the selection of the Qualified Customers, the manner in which Gifts are awarded to the Qualified Customers) shall be final, conclusive and binding on all participating Customers. Maybank shall not be obliged to enter into any correspondence with any Customer on any matter concerning this Promotion.

d) Maybank, its related corporations, employees and/or independent contractors shall not be liable for any loss, injury, liabilities, expenses or damages whatsoever or howsoever incurred or sustained by any Customer and/or any other person by reason of, arising from or in connection with the Promotion, the Gift, and/or redemption of or consumption of any services, products or facilities of any merchant or retailer, including any act or omission relating to the Customer's participation in this Promotion, any lost, late, misdirected, damaged, incomplete, illegible or postage-due mail, and/or any transaction that is processed late, incorrectly or lost due to computer or other electronic breakdown or malfunction, howsoever caused or for any other reason.

e) Maybank reserves the right in its sole and absolute discretion to vary, delete or add to any of these terms and conditions from time to time or to suspend or terminate the Promotion at any time without prior notice or liability to any person.

f) Maybank may at any time waive either unconditionally or on such terms and conditions as the Maybank deems fit in its discretion any right it has under these terms and conditions, however any such waiver shall not preclude Maybank from exercising such rights in the future.



g) The image of the Gift(s) (if any) in any brochure, marketing or promotional material relating to this Promotion is for illustrative purposes only.

h) In the event of any inconsistency between these terms and conditions and any brochures, marketing or promotional materials relating to the Promotion, these terms and conditions shall prevail.

i) The prevailing Standard Terms and Conditions governing Internet Banking Services shall apply and can be found at www.maybank2u.com.sg.

j) These terms and conditions are governed by the laws of Singapore.

Information is updated and correct as at 24 July 2024.

Maybank Singapore Limited (UEN: 201804195C)