

## <u>Terms and Conditions for Maybank Singapore Cards Exclusive Charge & Redeem</u> <u>Promotion ("Promotion")</u>

- 1. The qualifying purchase(s) must be made in a maximum of three (3) receipts at any participating tenants in The Mall, Mid Valley Southkey with a Singapore-issued Maybank personal Credit or Debit Card. Terms & conditions of the selected Cards apply.
- 2. For the avoidance of doubt, Promotion is not applicable to Maybank Credit and Debit Cards issued in Malaysia, Indonesia, Philippines, Cambodia and Brunei.
- 3. Promotion is not valid for transaction(s) made at banks, ATMs, EV charging, gold trading, money changers, food courts, bills, insurance/bill payment counters, credit top-up (any platforms), and Mid Valley Exhibition Centre (MVEC).
- 4. To avail the promotion, the eligible cardmember(s) must be an MVClub member.
- 5. Redemption(s) of the RM30 F&B e-Voucher ("**reward**") is to be made at the Information Counter located at Centre Court, Ground Floor, The Mall, Mid Valley Southkey from 10.00am till 10.00pm daily.
- 6. The reward(s) will be credited to the cardmember's MVClub App account in the form of an e-Voucher. The e-Voucher is valid for use at the participating F&B outlets only.
- 7. Redemption(s) is only valid on the same day of purchase/date of receipt issued between 1 December 2025 and 28 February 2026 on a first come, first served basis, while monthly stocks last.
- 8. A valid Singapore-issued personal Maybank Credit or Debit Card, a valid Singapore Passport, the MVClub membership QR code, the original receipt(s) and the card transaction slip(s) must be presented upon redemption of the reward(s) for validation. Only original receipt(s) will be accepted. Duplicated receipts are not eligible for the redemption.
- 9. Each cardmember is limited to one (1) redemptions per day, while stocks last.
- 10. Redemption(s) must be made on the same day of the qualifying purchase transaction date, failing which the Cardmember's rights to redeem the reward(s) will be forfeited.



- 11. Tenants and licensees of The Mall, Mid Valley Southkey and their employees are strictly prohibited from redeeming the reward(s) on behalf of their customer(s).
- 12. If the reward(s) is unavailable for any reason, Maybank and The Mall, Mid Valley Southkey reserve the rights to provide an alternative item of an equivalent value.
- 13. The reward(s) cannot be exchanged for cash or be used in conjunction with any other promotions, offers, loyalty card or coupons unless otherwise stipulated.
- 14. By participating in this promotion, Cardmembers agree and consent to allow his/her personal data being collected, processed and used by Maybank in accordance with the Maybank Privacy Statement, which may be viewed on <a href="https://www.maybank2u.com.my">www.maybank2u.com.my</a> ("Maybank's Privacy Statement") and the PDPA Form for Individual Customers.
- 15. Maybank makes no representation as to the quality, merchantability or the fitness for any purpose of the goods and/or service(s) provided by The Mall, Mid Valley Southkey, and its suppliers, merchants and tenants. Maybank shall not at any time be responsible or held liable for any loss, injury, damage or harm suffered or incurred by or in connection with the Promotion.
- 16. Please refer to The Mall, Mid Valley Southkey Information Counter, Centre Court, Ground Floor for more details, list of participating stores, and reward item availability.

## Terms and Conditions for the RM30 F&B e-Voucher

- 1. The RM30 F&B e-Voucher ("e-Voucher") can be redeemed only through the MVClub app.
- 2. The e-Voucher is valid for use at participating F&B outlets only. The list of participating outlets will be available in the MVClub app and may be updated from time to time.
- 3. Each e-Voucher is valid for one-time use within the validity period stated in the MVClub app.
- 4. This e-Voucher is valid until 15 March 2026 at The Mall, Mid Valley Southkey outlet only.
- 5. To redeem, simply present the e-Voucher in the MVClub app at the time of payment. Screenshots or printed copies will not be accepted.
- 6. The e-Voucher is valid for dine-in and take-away transactions only, and is not applicable for mobile food ordering services.



- 7. The e-Voucher cannot be used for online orders, delivery services, or third-party food delivery platforms unless stated otherwise.
- 8. No minimum spend is required.
- 9. Any outstanding amount exceeding the voucher value must be settled with a Singapore-issued Maybank personal Credit or Debit Card.
- 10. The e-Voucher is non-transferable, not exchangeable for cash, and will not be replaced if lost, expired, or unused.
- 11. Any unused value from the e-Voucher will be forfeited and will not be refunded or carried forward.
- 12. The e-Voucher cannot be combined with other promotions, discounts, or vouchers unless otherwise stated.
- 13. Subject to the terms and conditions imposed by the participating F&B outlets for the use of their products and services.