



## Terms and Conditions for Maybank2u New Registered Customers First Time Login Promotion ("Promotion")

### 1. Definitions

Under these Terms and Conditions:

"Customers" means the customers of Maybank.

"Maybank" means Maybank Singapore Limited.

"Gift" means a one-time cash reward of S\$8.

"Promotion Period" means the period between 6 November 2023 and 31 December 2023 (both dates inclusive).

"Qualified Customer" means the Customers who meet the eligibility requirements set out in Clause 2.

Definitions importing the singular shall include the plural and vice versa.

### 2. Eligibility

a) To be eligible to the Promotion, the Customers must during the Promotion Period:

- (i) be non-existing Maybank2u digital banking Customers who have successfully created a Maybank2u account for the first time; and
- (ii) perform a first time successful login to the eligible channel - Maybank2u Online Banking, Maybank2u SG (Lite) app or Maybank2u SG app.

b) For clarity, those who have successfully logged into Maybank2u outside of the Promotion Period shall not be eligible to participate in this Promotion. If any person performs reinstallation of the Maybank2u SG (Lite) app or Maybank2u SG app or change of password during the Promotion period, such persons shall also not be eligible for the Promotion.

c) Maybank has the absolute discretion to exclude any Customer and/or any person from participating in the Promotion without any obligation to furnish any notice and/or reason.

d) By participating in the Promotion and/or by accepting a Gift, the Customers agree to abide by the terms and conditions stated herein. In the event the Customer does not agree to these terms and conditions, he/she should not participate in the Promotion and should opt out by informing Maybank of the same.

### 3. Qualified Customers and Awarding of Gift

a) The Qualified Customers will be rewarded with the Gift which will be credited into the Qualified Customer's savings/current account by 29 February 2024 or any other date which Maybank may at its sole discretion determine, provided that the account is not opened, closed or blocked when the Gift is being credited.



b) The Gifts are only available for the first 2,000 Qualified Customers (on a first come first served basis). Each Qualified Customer is only eligible to one Gift under this Promotion.

c) Maybank reserves the right to deduct the full value of the Gift from the Qualified Customer's Maybank account in the event such Qualified Customer closes his/her Maybank Online Banking account, Maybank deposit, savings and/or current account and/or cancels his/her Maybank credit card within six (6) months from the last day of the Promotion.

d) The Gift is non-transferable and non-exchangeable for any other items.

e) The Gift cannot be transferred to any other Maybank account(s) or Maybank users and it may not be exchanged with other rewards.

f) Maybank reserves the right to forfeit and withdraw the Gift which has been credited into the Qualified Customer's savings and/or current account without any notification to the Qualified Customer in the event that the Qualified Customer does not comply with the Terms and Conditions herein or is found to have tempered with the mechanism of this Promotion.

g) Where the login as specified in Clause 2(a)(ii) above is made from a joint Maybank account, the Gifts shall be awarded to the Customer who performed the login and this Customer shall be the Qualified Customer of this Promotion.

## 5. General

a) The Customers consent under the Personal Data Protection Act 2012 to the collection, use and disclosure of their personal data by/to Maybank and such other third party as Maybank may reasonably consider necessary for the purpose of the Promotion, and confirm that they agree to be bound by the terms of the Maybank's Data Protection Policy, a copy of which can be found on [www.maybank2u.com.sg](http://www.maybank2u.com.sg).

b) Without prejudice to the generality of paragraph (a) of this Clause, the Customers hereby authorise Maybank to disclose and publish their names and other particulars in the event that he/she emerges as a Qualified Customer, in accordance with applicable laws, without prior notice. The Customers also consent to co-operate with and participate in publicity activities organised by Maybank in relation to the Promotion without compensation whatsoever. All expenses and/or costs incurred for such attendance shall be borne by the Customers and Maybank reserves the right to use the name, address, photographs, information, particulars and/or documents of the Customers in any advertisement or other forms of publicity from time to time. Maybank reserves the right to collect, use and disclose the names and such other particulars of the Customers solely for the purposes related to the Promotion and in accordance with applicable laws.

c) The decision of Maybank on all matters relating to or in connection with this Promotion (including without limitation the eligibility of a Customer, the selection of the Qualified Customer, the manner in which Gifts are awarded to the Qualified Customer) shall be final, conclusive and binding on all participating Customers. Maybank shall not be obliged to enter into any correspondence with any Customer on any matter concerning this Promotion.

d) Maybank, its related corporations, employees and/or independent contractors shall not be liable for any loss, injury, liabilities, expenses or damages whatsoever or howsoever incurred or sustained by any Customer and/or any other person by reason of, arising from or in connection with the Promotion, the Gift, and/or redemption of or consumption of any services, products or facilities of any merchant or retailer, including any act or omission relating to the Customer's participation in this Promotion, howsoever caused or for any other reason.



e) Maybank reserves the right in its sole and absolute discretion to vary, delete or add to any of these terms and conditions from time to time or to suspend or terminate the Promotion at any time without prior notice or liability to any person.

f) Maybank may at any time waive either unconditionally or on such terms and conditions as the Maybank deems fit in its discretion any right it has under these terms and conditions, however any such waiver shall not preclude Maybank from exercising such rights in the future.

g) The image of the Gift(s) (if any) in any brochure, marketing or promotional material relating to this Promotion is for illustrative purposes only.

h) In the event of any inconsistency between these terms and conditions and any brochures, marketing or promotional materials relating to the Promotion, these terms and conditions shall prevail.

i) The prevailing Standard Terms and Conditions governing Internet Banking Services shall apply and can be found at [www.maybank2u.com.sg](http://www.maybank2u.com.sg).

j) These terms and conditions are governed by the laws of Singapore.

**Information is updated and correct as at 1 November 2023.**

Maybank Singapore Limited (UEN: 201804195C)