



Terms and Conditions for Maybank2u Online Account Opening & Transact Promotion ("Promotion")

1. Definitions

Under these Terms and Conditions:

"Account" means a Savings Account to be opened with Maybank pursuant to Clause 3(a) below.

"Eligible Transaction" means the Eligible Transaction as described in Clause 3(a).

"Gifts" means the Gifts as described in Clause 3(d).

"Maybank" means Maybank Singapore Limited.

"Month" means any calendar month.

"Promotion Period" means the period between 5 May 2025 and 31 August 2025, both dates inclusive.

Definitions importing the singular shall include the plural and vice versa.

2. Eligibility

a) All individuals described below (**"Customers"**) are eligible to participate in this Promotion:

- i) Singapore citizens or Permanent Residents of minimum 16 years of age; OR
- ii) Malaysian citizens (who are existing Maybank Malaysia customers and do not fall under paragraph (i) above),

that meet the following requirements:

- A) with a valid current / savings account at Maybank Malaysia;
- B) with an active Maybank Malaysia online banking access;
- C) 18 years old and above;
- D) Malaysia citizen with new Malaysia NRIC only (not applicable for Malaysia Permanent Resident (PR) and foreigners); and
- E) not an existing customer of Maybank Singapore Limited.

but excluding:

- AA) existing Savings / Current account holders of Maybank Singapore Limited;
- BB) customers who closed their Savings / Current account between 1 May 2024 to 30 April 2025;
- CC) employees of Maybank, its advertising agencies or sponsors and their immediate families;
- DD) corporate or business customers of Maybank; and
- EE) customers whose access to their Maybank savings and/or current account are terminated during the Promotion Period, or when the Gifts are awarded, whichever is earlier.

b) Maybank has the absolute discretion to exclude any Customer and/or any person from participating in the Promotion without any obligation to furnish any notice and/or reason.

c) By participating in the Promotion and/or by accepting a Gift, the Customer agrees to abide by the terms and conditions stated herein. In the event the Customer does not agree to these terms and conditions, he/she should not participate in the Promotion and should opt out by informing Maybank of the same.

3. Qualifying Customers and Awarding of Gifts

- a) To qualify and emerge as a Qualified Customer of a Month, a Customer must be one of the first 200 Customers of that Month to open a new Maybank SGD Account online in that Month through an Eligible Channel, and complete the Eligible Transaction.

Qualifying Period	Eligible Transaction	Eligible Channel
5 May - 31 August 2025	<ul style="list-style-type: none"> Deposit fresh funds of at least S\$5,000 (as deposit amount) into the Account within 30 calendar days upon successful activation of the Account. 	<ul style="list-style-type: none"> Maybank2u SG (Lite) app; or https://apply.maybank.com.sg/regionalcasa (for Malaysian citizens only); or https://www.maybank2u.com.sg/en/personal/accounts/savings/index.page; or https://apply.maybank.com.sg/casa/

- b) Only successfully activated Accounts will be deemed eligible.
- c) Only the first Maybank SGD Savings/Current account opened by Qualified customer is deemed eligible.
- d) Each Qualified Customer will be rewarded with S\$35 cash credit (“Gift”).
- e) Each Qualified Customer is only eligible to a maximum of one Gift under the Promotion (i.e. S\$35 cash credit) under the Promotion.
- f) The Gift will be credited into Qualified Customer’s Maybank SGD Savings/Current Account (except CreditAble Account) within 3 months from the month the Account was activated; or any other date which Maybank may at its sole discretion determine, provided that the account is not closed or blocked when the Gift is being credited.
- g) For the avoidance of doubt, other mobile or online transactions not stated as an Eligible Transaction herein shall not be considered eligible transactions for the awarding of Gifts.
- h) Where an Eligible Transaction is made from a joint Maybank account, the Gifts shall be awarded to the Customer who performed the Eligible Transaction and this Customer shall be the Customer eligible to participate in the Promotion.
- i) In the event an Eligible Transaction is cancelled or reversed by any party for any reason and at any time, the said Eligible Transaction will not be considered for the purpose of identifying the Qualified Customers.
- j) Maybank reserves the right to deduct the full value of the Gift(s) (or any part thereof) from the Qualified Customers’ Maybank account in the event:
- an Eligible Transaction is cancelled or reversed after the Gift(s) has been awarded;
 - such Qualified Customer closes his/her Maybank Online Banking account, Maybank Deposit, Savings and/or Current Account and/or cancels his/her Maybank Credit Card within six (6) months from the last day of the Promotion;
 - the Customer is or becomes not eligible for the Gift for any reasons; or
 - it is determined by Maybank that the Customer has not fulfilled any of the conditions required under this Promotion or has breached any terms relating to this Promotion.

5. General

- a) The Customers consent under the Personal Data Protection Act 2012 to the collection, use and disclosure of their personal data by/to Maybank and such other third party as Maybank may reasonably consider necessary for the purpose of the Promotion, and confirm that they agree to be bound by the terms of the Maybank's Data Protection Policy, a copy of which can be found on www.maybank2u.com.sg.
- b) Without prejudice to the generality of paragraph (a) of this Clause, the Customers hereby authorise Maybank to disclose and publish their names and other particulars in the event that he/she emerges as a Qualified Customer, in accordance with applicable laws, without prior notice. The Customers also consent to co-operate with and participate in publicity activities organised by Maybank in relation to the Promotion without compensation whatsoever. All expenses and/or costs incurred for such attendance shall be borne by the Customers and Maybank reserves the right to use the name, address, photographs, information, particulars and/or documents of the Customers in any advertisement or other forms of publicity from time to time. Maybank reserves the right to collect, use and disclose the names and such other particulars of the Customers for the purposes related to the Promotion and in accordance with applicable laws.
- c) The decision of Maybank on all matters relating to or in connection with this Promotion (including without limitation the eligibility of a Customer, the selection of the Qualified Customers, the manner in which Gifts are awarded to the Qualified Customers) shall be final, conclusive and binding on all participating Customers. Maybank shall not be obliged to enter into any correspondence with any Customer on any matter concerning this Promotion.
- d) Maybank, its related corporations, employees and/or independent contractors shall not be liable for any loss, injury, liabilities, expenses or damages whatsoever or howsoever incurred or sustained by any Customer and/or any other person by reason of, arising from or in connection with the Promotion or the Gift, including any lost, late, misdirected, damaged, incomplete, illegible or postage-due mail, and/or any transactions being processed late, incorrectly or lost (including any incorrect classification of category in respect of any transaction) due to computer or other electronic breakdown or malfunction or any other reason, and/or redemption of or consumption of any services, products or facilities of any merchant or retailer, including any act or omission relating to the Customer's participation in this Promotion, howsoever caused or for any other reason.
- e) Maybank reserves the right in its sole and absolute discretion to vary, delete or add to any of these terms and conditions from time to time or to suspend or terminate the Promotion at any time without prior notice or liability to any person.
- f) Maybank may at any time waive either unconditionally or on such terms and conditions as the Maybank deems fit in its discretion any right it has under these terms and conditions, however any such waiver shall not preclude Maybank from exercising such rights in the future.
- g) The image of the Gift(s) (if any) in any brochure, marketing or promotional material relating to this Promotion is for illustrative purposes only.
- h) In the event of any inconsistency between these terms and conditions and any brochures, marketing or promotional materials relating to the Promotion, these terms and conditions shall prevail.
- i) The prevailing Standard Terms and Conditions governing Internet Banking Services shall apply and can be found at www.maybank2u.com.sg.
- j) These terms and conditions are governed by the laws of Singapore.

Deposit Insurance Scheme



Singapore dollar deposits of non-bank depositors are insured by the Singapore Deposit Insurance Corporation, for up to S\$100,000 in aggregate per depositor per Scheme member by law. Monies and deposits denominated in Singapore dollars under the CPF Investment Scheme and CPF Minimum Sum Scheme are aggregated and separately insured up to S\$100,000 for each depositor per Scheme member. Foreign currency deposits, dual currency investments, structured deposits and other investment products are not insured.

Information is updated and correct as at May 2025.

Maybank Singapore Limited (UEN: 201804195C)