

TERMS & CONDITIONS FOR POWER STATION WORLD TOUR SG LUCKY DRAW ("PROMOTION")

1. **Definitions**

"Account" refers to a personal Singapore issued Maybank Card account maintained by the Maybank Cardmember which has not been terminated and is determined in the sole discretion of Maybank to be in good standing.

"Chance" refers to one (1) chance to win the Draw.

"Draw" refers to the lucky draw conducted by Maybank to determine the Winners in accordance with these terms and conditions.

"Maybank" refers to Maybank Singapore Limited.

"Maybank Card" refers to a personal Singapore issued Maybank Credit or Debit Card.

"Maybank Cardmember" refers to a person to whom Maybank has issued a Maybank Card and who shall be a principal cardmember.

"Prize" refers to \$\$88 cashback as set out in Clauses 3 below.

"Qualifying Period" refers to the period from 31 January 2024 to 29 February 2024 (both dates inclusive).

"Retail Transaction" means an approved retail transaction made by the Maybank Cardmember using his/her Maybank Card <u>purchasing ticket(s)</u> to the Power Station [Because Of Love] World <u>Tour Singapore during the Qualifying Period</u>. "Retail Transaction" shall <u>exclude</u> the following transactions (which therefore will not be taken into consideration for the purpose of this Promotion):

- NETS and eNETS transactions;
- transactions made via AXS or SAM; any transaction deemed by Maybank at its sole discretion to be beyond personal consumption or of a business and/or corporate nature; and
- any other transactions that Maybank may determine from time to time without prior notice.

"Transaction Date" means the date on which the relevant Retail Transaction is charged to the Maybank Card during the Qualifying Period.

"Winner" means a Maybank Cardmember who is a winner of the Draw.



Definitions importing the singular shall include the plural and vice versa.

2. Eligibility

- 2.1 All Maybank Cardmembers whose Accounts are opened/maintained with Maybank and in good standing during the Qualifying Period are eligible to participate in this Promotion except for:
 - 2.1.1. Maybank Cardmembers whose Accounts are terminated during the Qualifying Period; and
 - 2.1.2. Maybank Cardmembers whose Accounts are deemed to be delinquent or unsatisfactorily conducted by Maybank at its sole and absolute discretion.
- 2.2 For the avoidance of doubt, the following do not constitute Maybank Cardmembers for the purpose of this Promotion and are not eligible to participate in this Promotion:
 - 2.2.1. Holders of Business Cards, Prepaid Cards and ATM Cards; and
 - 2.2.2. Supplementary cardmembers. Nonetheless, Retail Transactions charged by a supplementary cardmember to a supplementary Maybank credit card shall accrue to the Maybank Cardmember's corresponding Maybank Credit Card, provided that such supplementary cardmember's Retail Transactions are charged to the corresponding Maybank Cardmember's Account. Termination of a supplementary cardmember's account will not by itself disqualify the Maybank Cardmember from participating in this Promotion.
- 2.3 By participating in the Promotion and/or by accepting a Prize, Maybank Cardmembers agree to abide by the terms and conditions stated herein.
- 2.4 To participate in the Promotion, Maybank Cardmembers must register for this Promotion via the Maybank TREATS SG Mobile App ("TREATS Mobile App") at any time between 16 January 2024 and 29 February 2024 (both dates inclusive). Maybank Cardmembers who successfully register for this Promotion will have the eCoupon for this Promotion in their TREATS Mobile App wallet. The eCoupon will be valid throughout the Qualifying Period. For avoidance of doubt, the eCoupon does not constitute confirmation of eligibility to participate in the Draw or eligibility to receive the Prize.
- 2.5 Maybank Cardmembers authorise Maybank to disclose and publish his/her name, information and other particulars in line with these Terms and Conditions (in particular at Clauses 6.1 and 6.2) in the event he/she wins a Prize. Maybank Cardmembers who have won a Prize will be notified with a Push Notification via the TREATS Mobile App within seven (7) working days from the Draw date.
- 2.6 The Promotion is not valid in conjunction with other Maybank offers, promotions, inhouse offers, discount cards, loyalty programmes and vouchers, unless otherwise stated.



3. Prizes

3.1. Fifty (50) winners will receive \$\$88 cashback each and the cashback will be credited to the Maybank Card Account used to charge the Retail Transaction.

4. Awarding of Chances

- 4.1. If a Maybank Cardmember has charged Retail Transaction(s) to his/her Maybank Card during the Qualifying Period, he/she will receive Chances to participate in the Draw as set out below:
 - 4.1.1. Two (2) chances will be awarded for each Retail Transaction charged to a Maybank Card from 31 January 2024 to 1 February 2024 (both dates inclusive); and
 - 4.1.2. One (1) chance will be awarded for each Retail Transaction charged to a Maybank Card from 2 February 2024 to 29 February 2024 (both dates inclusive).
- 4.2. For the avoidance of doubt, where there are supplementary cardmembers, Chances will only be awarded to the Maybank Cardmembers (being principal cardmembers).
- 4.3. Only Retail Transactions charged to the Maybank Cardmember's Maybank Card and posted to their monthly statement of Account shall constitute proof of eligible spending for the purposes of this Promotion and awarding of Chances.
- 4.4. Retail Transactions for this Promotion are based on Transaction Dates and must be charged to a Maybank Card during the Qualifying Period.
- 4.5. Maybank shall not be responsible for any failure or delay in the transmission of Retail Transactions by merchant or establishments, or postal or telecommunication authorities, or any other party which may result in a Retail Transaction incurred by a Maybank Cardmember and/or his/her supplementary cardmember(s) being omitted from the awarding of Chances.
- 4.6. Chances accumulated are not transferable and will be cancelled upon the suspension, cancellation and/or termination of the relevant Account or Maybank Card, without Maybank incurring any liability to the Maybank Cardmember or any other person.
- 4.7. Chances cannot be transferred to or combined with Chances awarded to any other Maybank Cardmember.
- 4.8. In the event that an Account of a Maybank Cardmember is closed and a new Account is opened by the Maybank Cardmember, Chances from the closed Account will not be transferred to the new Account.
- 4.9. Where Chances are awarded for Retail Transactions which are subsequently cancelled or reversed (in full or in part), the Chances awarded will be automatically cancelled.



- 4.10. Maybank reserves the right at any time to withdraw, cancel or invalidate any or all Chances assigned to any Account at its sole discretion without notice or reason.
- 4.11. Maybank's transaction records and internal records on the number of Chances awarded to a Maybank Cardmember shall be final and conclusive. No correspondence or disputes on the number of Chances awarded to any Maybank Cardmember will be entertained.

5. Draw

- 5.1 The Draw will be conducted on 15 March 2024 or any other date(s) as Maybank may determine at its sole discretion at 2 Battery Road, Maybank Tower, Singapore 049907 or such other venue as may be determined by Maybank via a computerised lucky draw system.
- 5.2. Each Maybank Cardmember may only win one (1) Prize under this Promotion.
- 5.3. Maybank reserves the right to draw a reserve winner to substitute the Winner in the event that a Winner is subsequently found to be ineligible or is disqualified or can no longer claim the Prize pursuant to these terms and conditions. Maybank's determination of the Winners shall be final, conclusive and binding. No correspondence or claims relating to such determination will be entertained.
- 5.4. The Winners will be notified through a push notification via TREATS Mobile App. Except for such notifications to the Winners, Maybank is not obliged to notify or enter into any correspondence with any person on any matter concerning the Draw.
- 5.5. Results will be announced on Maybank's website at maybank.sg/powerstation within seven (7) working days from the date of the Draw.
- 5.6 Maybank reserves the right to reverse, restructure, forfeit, and/or charge the full cost or retail value (at Maybank's sole discretion) of the Prize awarded to the Maybank Cardmember's Account or deduct it from any account the Maybank Cardmember holds with Maybank in the event: a) any Retail Transaction for which an Chance or Chances was awarded is cancelled or reversed (in full or in part) or found to be invalid or ineligible for the Draw, after the Prize has been awarded; b) the Winner's Account is closed/terminated for whatever reason (whether by the Winner, Maybank or otherwise) within six (6) months from the date the Winner receives the Prize; and/or c) it is determined by Maybank that the Winner has breached any of the terms and conditions stated herein or that the Winner is in fact ineligible for the Draw or the Prize. In such cases, the Winner also authorises Maybank to charge to his/her Account the full cost or retail value (at Maybank's sole discretion) of the Prize prior to the closure or termination of his/her Account and/or deduct such amount from any other account the Winner holds with Maybank.
- 5.7 The Prize will be automatically credited into the Winner's Maybank Card Account by 30 April 2024 .



- 5.8 The Prize is neither transferable nor exchangeable for cash, credit or otherwise, unless otherwise explicitly stated.
- 5.9 Maybank may, at any time before or after the Draw(s) and in its sole and absolute discretion, substitute a Prize with another prize of similar value without notice and liability to any person.
- 5.10 A Winner is not entitled to any payment or compensation from Maybank should the Winner be disqualified or the Prize be forfeited for whatever reason.

6. General

- 6.1. Maybank Cardmembers hereby authorise Maybank to disclose and publish their names and other particulars in the event that he/she wins the Prize in accordance with applicable laws without prior notice. Winners also authorise Maybank to share their personal data with the Merchant(s) or such third party which Maybank may in its reasonable discretion deem necessary to facilitate the redemption and/or crediting of the Prizes.
- 6.2. The Winners consent to and shall (if required) attend a prize presentation ceremony or event and/or participate in Maybank's publicity programmes in relation to the Promotion without any compensation whatsoever. Any and all expenses and/or costs incurred for such attendance shall be borne by the Winner. Maybank reserves the right to use and publish the name, photographs, information, particulars and/or documents of the Winner in any advertisement or other forms of publicity from time to time, and the Winners consent to the same.
- 6.3. Maybank shall have the sole and absolute discretion to exclude any person from participating in the Promotion without any obligation to furnish any notice and/or reason.
- 6.4. Maybank reserves the right, in its sole and absolute discretion, at any time and without notice or liability to any person, to vary, delete or add to any of these terms and conditions from time to time or cancel or terminate the Promotion.
- 6.5. Maybank, its related corporations, employees and/or independent contractors shall not be liable to any person for any loss, injuries, liabilities, expenses or damages whatsoever or howsoever caused, arising from or in connection with this Promotion, the Draw and/or the use of the Prizes, and/or redemption of or consumption of any services, products or facilities of any merchant or retailer and/or transactions which are processed late, incorrectly or lost due to computer or other electronic breakdown or malfunction or any other reason, including any act or omission relating to the Maybank Cardmembers' participation in this Promotion, howsoever caused or for any other reason.



- 6.6. Maybank's decision on all matters relating to the Promotion (including without limitation the Chances awarded to the Maybank Cardmembers, the selection of the Winners of the Draw and the awarding of the Prizes shall be final, conclusive and binding on all participants.
- 6.7 Maybank may at any time waive, either unconditionally or on such terms and condition as Maybank deems fit in its discretion, any right it has under these terms and conditions. However, any such waiver shall not preclude Maybank from exercising such rights in the future.
- 6.8 These terms and conditions shall be governed by the laws of Singapore and the participants in this Promotion irrevocably submit to the non-exclusive jurisdiction of the courts of Singapore.
- 6.9 A person who is not a party to any agreement governed by these terms and conditions shall have no right under the Contracts (Rights of Third Parties) Act 2001 to enforce any of these terms and conditions
- 6.10 The prevailing terms and conditions governing Maybank Credit Cards and Maybank Debit Cards, together with the Maybank TREATS Mobile App terms and conditions, shall apply. For full details, please visit https://www.maybank2u.com.sg.