



Terms and Conditions for Maybank2u Scan to Win Promotion 2025 (“Promotion”)

1. Definitions

Under these Terms and Conditions:

“**Gift**” means Gift A or Gift B.

“**Maybank**” means Maybank Singapore Limited.

“**Participating Merchant**” means any merchant approved by Maybank that accepts and receives QR payment or transfer via Scan & Pay.

“**Promotion Period**” means the period between **7 April 2025 and 29 June 2025**, both dates inclusive.

“**Qualified Customer**” means the qualified customer as described in Clause 3(a).

“**Top 3 Customers**” means the top 3 customers as described in Clause 4(a).

“**Week**” means any calendar week that falls within the Promotion Period.

“**Winner**” means a Customer who is a winner of the Gift.

Definitions importing the singular shall include the plural and vice versa.

2. Eligibility

a) All individual customers of Maybank who have access to the Maybank2u SG app (“**Customers**”) are eligible for this Promotion, except for:

- i) Employees of Maybank who work on or are involved in the work of this Promotion; and
- ii) Customers whose access to the above mentioned digital channels, Maybank Savings and/or Current Account are terminated during the Promotion Period.

b) Maybank has the absolute discretion to exclude any Customer and/or any person from participating in the Promotion without any obligation to furnish any notice and/or reason.

c) By participating in the Promotion and/or by accepting a Gift, Customers agree to abide by the terms and conditions stated herein. In the event a Customer does not agree to these terms and conditions, he/she should not participate in the Promotion and should opt out by informing Maybank of the same.

3. Qualified Customer

a) To qualify and emerge as a Qualified Customer of a Week, a Customer must be among one of the first 800 Customers during the relevant Week who successfully perform and complete an Eligible Transaction.

b) For the purposes of this Clause 3, “**Eligible Transaction**” means any payment or transfer as described in the table below for a minimum of S\$20 made by a Customer to a Participating Merchant via the Eligible Channel, and the payment or transfer of which must be made from the Customer’s Maybank Savings or Current Account (excluding CreditAble Account) that is in good standing:

Eligible Transaction (minimum amount per transaction shall be S\$20)	Eligible Channel
Scan & Pay to a valid NETS QR code	Maybank2u SG app
Scan & Pay to a valid PayNow QR code or PayNow to a UEN	

c) Only successful transactions will be deemed eligible.

4. Top 3 Customers

a) To qualify and emerge as one of the Top 3 Customers, a Customer must be among the top 3 Qualified Customers who have successfully performed the most number of counts of Eligible Transactions as described in Clause 3(b) during the Promotion Period, and his/her Eligible Transactions performed during the Promotion Period must include making Scan & Pay payment to at least 10 different Participating Merchants.

b) Only successful transactions will be deemed eligible.

5. Gifts

a) A Qualified Customer who meets the requirements set out in Clause 3 above will be awarded with a cashback of S\$3 (“Gift A”), subject to the terms herein. Each Qualified Customer is only eligible to a maximum of 1 Gift A per week, and therefore a maximum of 12 Gifts A during the Promotion Period. Gifts A are awarded on a first come first served basis (based on the time of completion of the transactions). For the avoidance of doubt, the total amount of cashback a Qualified Customer can receive during the Promotion Period is capped at S\$36.

b) A Top 3 Customer who meets the requirements set out in Clause 4 above will be awarded with a cash reward of S\$1,000 (“Gift B”), subject to the terms herein.

c) The Gift will be credited into the Winner’s Maybank Savings/Current Account (except CreditAble Account) within 3 months from the end of the Promotion Period, or any other date which Maybank may at its sole discretion determine, provided that the account is not closed or blocked when the Gift is being credited.

d) For the avoidance of doubt, any other mobile or online transactions not stated as an Eligible Transaction herein shall not be considered eligible transactions for the awarding of the Gift.

e) Where an Eligible Transaction is made from a joint Maybank account, the Gift shall be awarded to the Customer who performed the Eligible Transaction and this Customer shall be the Customer eligible to participate in the Promotion.

f) In the event an Eligible Transaction is cancelled or reversed by any party for any reason and at any time, the said Eligible Transaction will not be considered for the purpose of identifying the Winner.

g) Maybank reserves the right to deduct the full or any value of the Gift from the account of a Winner who has received the Gift in the event:

- (i) an Eligible Transaction is cancelled or reversed after the Gift is awarded;
- (ii) the Winner closes his/her Maybank Online Banking account, Maybank Deposit, Savings and/or Current Account (if any) and/or cancels his/her Maybank Credit Card (if any) within six (6) months from the last day of the Promotion;

- (iii) the Winner is or becomes not eligible for the Gift for any reasons; or
- (iv) it is determined by Maybank that the Winner has not fulfilled any of the conditions required under this Promotion or has breached any terms relating to this Promotion.

6. General

- a) The Customers consent under the Personal Data Protection Act 2012 to the collection, use and disclosure of their personal data by/to Maybank and such other third party as Maybank may reasonably consider necessary for the purpose of the Promotion, and confirm that they agree to be bound by the terms of the Maybank's Data Protection Policy, a copy of which can be found on www.maybank2u.com.sg.
- b) Without prejudice to the generality of paragraph (a) of this Clause, the Customers hereby authorise Maybank to disclose and publish their names and other particulars in the event that the Customers emerge as Winners, in accordance with applicable laws, without prior notice. The Customers also consent to co-operate with and participate in publicity activities organised by Maybank in relation to the Promotion without compensation whatsoever. All expenses and/or costs incurred for such attendance shall be borne by the Customers and Maybank reserves the right to use the name, address, photographs, information, particulars and/or documents of the Customers in any advertisement or other forms of publicity from time to time. Maybank reserves the right to collect, use and disclose the names and such other particulars of the Customers for the purposes related to the Promotion and in accordance with applicable laws.
- c) The decision of Maybank on all matters relating to or in connection with this Promotion (including without limitation the eligibility of a Customer, the selection of the Winners, the manner in which Gifts are awarded to the Winners) shall be final, conclusive and binding on all participating Customers. Maybank shall not be obliged to enter into any correspondence with any Customer on any matter concerning this Promotion.
- d) Maybank, its related corporations, employees and/or independent contractors shall not be liable for any loss, injury, liabilities, expenses or damages whatsoever or howsoever incurred or sustained by any Customer and/or any other person by reason of, arising from or in connection with the Promotion, the Gift, and/or redemption of or consumption of any services, products or facilities of any merchant or retailer, including any act or omission relating to the Customer's participation in this Promotion, any lost, late, misdirected, damaged, incomplete, illegible or postage-due mail, and/or any transaction that is processed late, incorrectly or lost due to computer or other electronic breakdown or malfunction, howsoever caused or for any other reason.
- e) Maybank reserves the right in its sole and absolute discretion to vary, delete or add to any of these terms and conditions from time to time or to suspend or terminate the Promotion at any time without prior notice or liability to any person.
- f) Maybank may at any time waive either unconditionally or on such terms and conditions as the Maybank deems fit in its discretion any right it has under these terms and conditions, however any such waiver shall not preclude Maybank from exercising such rights in the future.
- g) The image of the Gift(s) (if any) in any brochure, marketing or promotional material relating to this Promotion is for illustrative purposes only.
- h) In the event of any inconsistency between these terms and conditions and any brochures, marketing or promotional materials relating to the Promotion, these terms and conditions shall prevail.
- i) The prevailing Standard Terms and Conditions governing Internet Banking Services shall apply and can be found at www.maybank2u.com.sg.
- j) These terms and conditions are governed by the laws of Singapore.



Information is updated and correct as at 1 April 2025.

Maybank Singapore Limited (UEN: 201804195C)