Terms & Conditions for Maybank x Shell Recharge Programme ("Promotion")

1. **Definitions**

   "Card" refers to a Singapore-issued Maybank Card.

   "Maybank" refers to Maybank Singapore Limited.

   "Maybank Cardmember" refers to a person or corporate to whom Maybank has issued a Maybank Card and who shall be a principal card member, and whose Card account has not been terminated and is determined in the sole discretion of Maybank to be in good standing, and who meets the requirements in Clause 3 below.

   "Merchant" refers to Shell Recharge.

   Definitions importing the singular shall include the plural and vice versa.

2. This Promotion is valid from 22 October 2026 to 30 April 2027, both dates inclusive ("**Promotion Period**").

3. This Promotion is only available to selected Maybank Cardmembers who:

   a. Pre-enrols for the Shell Recharge Promotion via the Maybank TREATS SG App under the title "Maybank x Shell Recharge Programme" during the Promotion Period; and

   b. Activates the unique code (which will be emailed by Shell Recharge to them at their email address registered with Maybank) within 14 days upon the issuance the code, or by 14 May 2027, whichever is earlier, and selects and links a Card to the Shell Recharge app.

4. Once a Card is linked to the Shell Recharge app, all costs incurred through the Shell Recharge app will be charged to the Card.

5. A Maybank Cardmember will be entitled to a 10% upfront discount on EV charging at any publicly available Shell Recharge charge point within Singapore, provided that:
   a. the payment is made using their Card during the Promotion Period;

b. such discount shall be used within 12 months from the date of activation of the unique code and shall apply to only the first 15,000 kWh of charging consumed during the Promotion Period; and

c. the Maybank Cardmember shall be a valid holder of the Card throughout the Promotion Period. Should the Maybank Cardmember ceases to hold a valid Card at any time during the Promotion Period, the Maybank Cardmember will be automatically and immediately deregistered from this Promotion.

6. For the avoidance of doubt, Shell Recharge charge points located within private residential developments (including condominiums), private depots, and any other non-public charging locations are excluded.

7. The Promotion is not valid for Shell petrol purchases.

8. Maybank Cardmembers agree that Maybank will disclose Maybank Cardmember's name and email and any information/data relating to the Maybank Cardmember and the Maybank Cardmember's Card account to the Merchant as Maybank may reasonably consider necessary or expedient for the purposes of this Promotion. Should a Maybank Cardmember wish to opt out of the Maybank x Shell Recharge Programme, EV Driver will write in to Shell at support.asia@shellrecharge.com to inform them of the withdrawal. Shell shall de-enrol Maybank Cardmember within 14 working days.

9. The respective discounts will not be awarded if the EV charge at Shell Recharge is not posted to the Maybank Cardmember's Card account.

10. In the event the unique code is expired or misused, Maybank Cardmember shall not be entitled to a replacement unique code unless otherwise agreed by Maybank at its sole discretion.

11. Any unique code not registered within the prescribed period shall be forfeited and any Maybank Cardmember whose unique code has been forfeited shall not be entitled to any payment of compensation or replacement notwithstanding any claims of not having received the unique code or notification. Strictly no extension or change of time will be allowed if Maybank Cardmember does not register the unique code within the prescribed period.

12. In the event an EV charge which is posted to the Maybank Cardmember's Card account is invalid, cancelled or reversed (in full or in part) by any party for any reason or found

to be used for other Maybank promotions, or the Cardmember is found to be ineligible for any discount, cashback, cash rebate or TREATS points awarded for the purchase, or Cardmember's Account is closed/terminated for whatever reason (whether by the Cardmember, Maybank or otherwise) within six (6) months after the end of the Promotion, or if the Cardmember breaches any terms and conditions herein, Maybank shall have the rights to reverse and/or clawback the full discount, cashback, cash rebate and/or TREATS points for that Card transaction or deduct the full value of the discount from any account of Maybank Cardmember, without notice or liability.

13. Additional Terms and Conditions of the Merchant apply. Please refer to https://cardspromo.maybank2u.com.sg/promotions/shell-recharge for more information.

14. Save for existing Card promotions, this Promotion is not valid with other Maybank offers, promotions, special discounts, roadshow activations, unless otherwise stated.

15. By participating in this Promotion, the Maybank Cardmember is deemed to have read and agreed to the terms and conditions of the Promotion.

16. Maybank, its related corporations, employees and/or independent contractors shall not be liable to any person for any loss, injury, liability, expense or damage whatsoever or howsoever incurred or sustained by any customer and/or any other person by reason of, arising from or in connection with this Promotion, any service, product or facility of the Merchant, and/or registrations or transactions that are performed, submitted or processed late, incorrectly or lost due to computer or other electronic breakdown or malfunction and/or for any other reason.

17. Maybank is not the supplier of and accepts no liability for the goods and services provided by Merchant. Maybank accepts no liability for the acts or defaults of Merchant or for any non-delivery, non-performance, malfunction or defects in the goods and services provided by the Merchant, including any apps or links provided or maintained by the Merchant. Maybank is not an agent of or in a partnership with Merchant. Any dispute over the goods and services provided by the Merchant should be resolved directly between the Maybank Cardmember and Merchant.

18. Maybank and Merchant each reserves the right, in its sole and absolute discretion, at any time and without notice or liability to any person, to vary, delete or add to any of these terms and conditions, or withdraw, cancel or terminate the Promotion.

19. Maybank's decision on all matters relating to the Promotion (including the awarding of the cash rebate, discounts, cashback or TREATS Points) shall be final, conclusive and binding on all Maybank Cardmembers.

20. By participating in this Promotion, each Maybank Cardmember consents to the collection, use and disclosure of his/her personal data by/to Maybank and/or Merchant and such other third party as Maybank and/or Merchant may reasonably consider necessary for the purpose of the Promotion, and confirm that he/she agrees to be bound by the terms of the Maybank Data Protection Policy and Diamond Sky Privacy Policy.

21. Maybank has the sole discretion to exclude any person from participating in the Promotion and without any obligation to furnish any notice and/or reason.

22. In the event of any inconsistency between these terms and conditions and any brochure, marketing or promotional materials relating to the Promotion, these terms and conditions shall prevail.

23. All prevailing and relevant Maybank Card terms and conditions and/or agreement shall apply. For full details, please visit http://www.maybank2u.com.sg/