



**Terms and Conditions for Maybank x Citystate Cruises (Disney Adventure Cruise) Promotion
2024/2025 ("Promotion")**

1. This Promotion is available to Maybank Credit and/or Debit cardmembers ("Cardmembers") from 4 December 2024 to 5 February 2025 ("Promotion Period") in conjunction with our collaboration with Citystate Cruises ("Merchant").
2. A Cardmember must (i) charge to a Singapore-issued personal Maybank Credit or Debit Card ("Card") during the Promotion Period a minimum amount of US\$1,000 or 40% of the total booking fee ("deposit") on his/her Disney Adventure Cruise booking in a single transaction with the Merchant, whichever is higher ("Required Amount"), and (ii) use the Card to pay for the balance payment of the Disney Adventure Cruise booking, in order to be eligible for the additional US\$75 credits ("Redemption Item").
3. Subject to the terms and conditions of this Promotion, each Cardmember may redeem one (1) Redemption Item per booking with the Merchant to his/her Card.
4. For avoidance of doubt, this Promotion is only applicable to bookings made on Disney Adventure Cruise with the Merchant.
5. This Promotion is limited to the first 100 bookings.
6. Principal and Supplementary Cardmembers are not allowed to combine their spend(s) on Disney Adventure Cruise booking(s) to meet the Required Amount.
7. Cardmembers who have fulfilled the requirements of this Promotion during the Promotion Period and are eligible to redeem a Redemption Item ("Eligible Cardmembers") will have the value of the Redemption Item (i.e. US\$75 credits) offset from their deposit or first payment.
8. Each redemption must be in accordance with these terms and conditions and the terms and conditions of the Merchant.
9. Eligible Cardmembers shall accept the Redemption Item "as is". Maybank is not the supplier of any related goods and services and makes no representation or warranty whatsoever as to the quality, merchantability and/or the fitness of purpose of any goods and services provided and assumes no liability or responsibility therefor or for the acts or defaults of the merchant for any non-delivery, non-performance or defects in the goods and services. Maybank is not an agent of the Merchant. Any dispute over the Redemption Item and any goods and service(s) should be resolved directly between the Eligible Cardmember and the Merchant.

10. The payment of the Disney Adventure Cruise booking under this Promotion must be made using the Card. For the avoidance of doubts, the following payment methods will NOT be taken into account, accepted or counted for the purposes of this Promotion or the awarding of the Redemption Item:
 - a) Payment via NETS and eNETS;
 - b) Payment via 0% Instalment Plan and FlexiPay;
 - c) Any payment deemed by Maybank to be of a business and/or corporate nature; and
 - d) Any other transaction/payment which Maybank may reasonably determine to be unsuitable to, or should not be counted for the purpose of, this Promotion.

11. The Promotion is not valid in conjunction with other Maybank offers, promotions, Charge and Redeem Campaigns, in-house offers, discount cards, loyalty programmes and vouchers, unless otherwise stated.

12. Maybank reserves right to charge the full cost or retail value of the Redemption Item (or any part thereof) redeemed to the Cardmember's Card account or deduct it from any account the Cardmember holds with Maybank if (a) any transaction counted towards the Required Amount (in full or in part) is invalid, cancelled or reversed by any party for any reason; (b) any transaction counted towards the Required Amount (in full or in part) is found to be used for other Maybank promotions or found to be a transaction that should not be counted towards the Required Amount; (c) the Cardmember did not make payment of the Disney Adventure Cruise booking using the Card; or (d) it is determined by Maybank that the Eligible Cardmember has breached any terms and conditions of this Promotion.

13. Maybank reserves the right to replace, exchange, vary or substitute the Redemption Item at its sole discretion without prior notice or liability to any person.

14. Maybank shall have the sole and absolute discretion to exclude any person from participating in this Promotion without any obligation to furnish any notice and/or reason. Maybank's decision on all matters relating to this Promotion (including the awarding of the Redemption Item) shall be final, conclusive and binding on all Cardmembers.

15. Maybank, its related corporations, employees and/or independent contractors shall not be liable for any loss, injury, liabilities, expenses or damages whatsoever or howsoever incurred or sustained by the Cardmember and/or any other person by reason of, arising from or in connection with this Promotion and/or use of the Redemption Letter or Redemption Item(s) and/or redemption of or consumption of any services, products or facilities of any merchants or retailers, any Redemption Letter which is misdirected or lost and/or transactions that are processed late, incorrectly or lost due to computer or other electronic breakdown or malfunction or for any other reasons.

16. By participating in this Promotion, the Cardmembers consent under the Personal Data Protection Act 2012 to the collection, use and disclosure of their personal data by/to Maybank, the Merchant and such other third party as Maybank may reasonably consider necessary for the purpose of the



Promotion, and confirm that they agree to be bound by the terms of the Maybank's Data Protection Policy, a copy of which can be found on www.maybank2u.com.sg.

17. Maybank reserves the right at its sole and absolute discretion to vary, delete or add to any of these terms and conditions from time to time, or withdraw, suspend or discontinue this Promotion at any time without notice or liability to any person.
18. In the event of any inconsistency between these terms and conditions and any brochure, marketing or promotional material relating to this Promotion, these terms and conditions shall prevail.
19. All prevailing and relevant Card terms and conditions and/or agreement shall apply. For full details, please visit <http://www.maybank2u.com.sg>.