

Terms and Conditions for Maybank FlexiPay Arbutus Automatic Timepiece Promotion (“Promotion”)

1. The Promotion is available from 20 April 2026 to 30 June 2026 or such other date(s) as may be determined and notified by Maybank Singapore Limited (“**Maybank**”) in its sole discretion (“**Promotion Period**”).
2. The Promotion is open to principal cardmembers with a personal Visa or MasterCard Credit Card issued by Maybank and whose Credit Card account is in good standing as determined by Maybank (“**Credit Card Account**”).
3. The first 100 Customers who meet all the requirements below within the Promotion Period (“**Successful Customers**”) will be entitled to receive an **Arbutus Automatic Timepiece worth S\$500.00 (“Gift”)** subject to the terms herein:
 - a. Apply for Maybank FlexiPay (“**FlexiPay**”) within the Promotional period using the application form prescribed by Maybank;
 - b. Have his/her application for Flexipay approved by Maybank within the Promotion Period; and
 - c. The approved FlexiPay amount for any single transaction must not be less than S\$2,500, and must be repayable over 12 or 24 monthly instalments.
4. The Gifts are on a first-come-first-served basis, whilst stocks last and are subject to availability. Each Successful Customer shall only be eligible to redeem a maximum of one (1) Gift under this Promotion, regardless of the number of successful applications for FlexiPay under this Promotion.
5. If more than one FlexiPay application is approved, the FlexiPay application with the earliest approved date that meet the requirements in Clause 3 will be considered.
6. Within two (2) months after the end of the Promotion Period, Maybank will send a note for redemption of the Gift via any of the following methods at Maybank’s sole discretion: redemption SMS, redemption letter or push notifications via Maybank TREATS SG application (“**Redemption Note**”) to the Successful Customers who are entitled to redeem the Gifts under this Promotion. The Redemption Note will be sent to the Successful Customers via SMS to their mobile phone number per Maybank’s record, via post to their residential address per Maybank’s record or via the Maybank TREATS SG application, and will contain the instructions for the redemption of the Gift.
7. To receive the Gift, the Successful Customer’s Credit Card Account must be in good standing and conducted in a proper and satisfactory manner as determined by Maybank in its absolute discretion, must not be terminated /closed during the Promotion Period and the Successful Customer must not be in breach of the terms and conditions relating to this Promotion, FlexiPay or the Credit Card Account.

8. The Successful Customers shall redeem Gifts in accordance with the terms and conditions set out in the Redemption Note, the procedures prescribed by Maybank as well as such other terms and conditions which may be imposed by the merchants of the Gifts. Any Gift not redeemed within any prescribed redemption period shall be forfeited and any Successful Customers whose Gift has been forfeited shall not be entitled to any payment of compensation or replacement notwithstanding any claims of non-receipt of the Redemption Note. Strictly no extension of such prescribed redemption period will be allowed.
9. Only Successful Customers who receive a Redemption Note directly from Maybank will be entitled to redeem the Gift. In the event that a Redemption Note was sent by Maybank to a Successful Customer but such Successful Customer claims that the Redemption Note was not received or was lost, misused, stolen or misplaced, the Successful Customer shall not be entitled to receive another Redemption Note unless otherwise agreed by Maybank at its sole discretion. Where Maybank decides to send another Redemption Note to the Successful Customer, Maybank reserves the right to deduct the full cost or retail value of the Gift from any account held by the Successful Customer with Maybank if it turns out that the original Redemption Note has been utilised to redeem the Gift.
10. The Gift is strictly non-substitutable, not exchangeable for cash, credit, kind or other goods and services and is non-transferrable. The model, colour and specifications of the Gift shall be determined by Maybank at its sole discretion. No request for changes to the model, colour or specifications, or any variation and/or enhancement will be entertained.
11. Maybank reserves the right to replace, exchange, vary or substitute the Gift at its sole discretion with another item or gift of similar value without prior notice or reason and without liability to any person.
12. This Promotion is not valid in conjunction with other Maybank offers, promotions, in-house offers, loyalty programmes and vouchers, unless otherwise stated by Maybank.
13. Successful Customers shall accept the Gifts "as is". Maybank is not the supplier of the Gifts and makes no representation or warranty whatsoever as to the quality, merchantability and/or the fitness of purpose of the Gifts and assumes no liability or responsibility therefor or for the acts or defaults of the merchants or for any non-delivery, non-performance, malfunction or defects in the Gifts. Maybank is not an agent of or in a partnership with the merchants. Any dispute over or in relation to the Gifts should be resolved directly between the Successful Customer and the merchants.
14. Maybank, its related corporations, employees and/or independent contractors shall not be liable for any loss, injury, liability, expense or damage whatsoever or howsoever incurred or sustained by any Customer and/or any other person by reason of, arising from or in connection with this Promotion and/or the redemption or usage of the Gifts and/or of any service, product

or facility of any merchant and/or applications which are processed late, incorrectly or lost due to computer or other electronic breakdown or malfunction and/or for any other reason.

15. The Customers consent under the Personal Data Protection Act 2012 to the collection, use and disclosure of their personal data by/to Maybank and such other third party as Maybank may reasonably consider necessary for the purpose of the Promotion, and confirm that they agree to be bound by the terms of the Maybank's Data Protection Policy, a copy of which can be found on www.maybank2u.com.sg.
16. Maybank shall have the sole and absolute discretion to exclude any person from participating in this Promotion without any obligation to furnish any notice and/or reason.
17. Maybank's decision on all matters relating to this Promotion (including the awarding of the Gifts) shall be final, binding and conclusive on all Customers.
18. Maybank reserves the right in its sole and absolute discretion to vary, delete or add to any of these terms and conditions from time to time or to withdraw, suspend or terminate this Promotion at any time without notice or liability to any person.
19. In the event of any inconsistency between these terms and conditions and any brochure, marketing or promotional material relating to this Promotion, these terms and conditions shall prevail. The images of the Gift in all collaterals are for illustrative purposes only.
20. The prevailing terms and conditions applicable to FlexiPay and the relevant Credit Card Account shall apply. Please visit www.maybank2u.com.sg for more information.