



Terms and Conditions for Maybank Mobile Banking S\$5 Cash Credit Promotion (“Promotion”)

1. The required transactions must be performed on Maybank Mobile Banking (Maybank SG App) from 18 October 2019 to 31 January 2020 or such other date(s) as may be determined and notified by Maybank in its sole discretion (“Promotion Period”) in order to be eligible for the S\$5 cash credit (“Redemption Item”).
2. This promotion applies to all individual customers who have registered for PayNow services, or who register for PayNow services during the Promotion Period, and who perform any of the transactions below with a minimum amount of S\$10 per transaction:
 - a) One (1) Quick Transfer transaction; or
 - b) One (1) PayNow outgoing transfers or Scan & Pay transaction.
3. Below customers are not eligible for the Promotion:
 - a) employees of Maybank;
 - b) corporate or business customers of Maybank; and
 - c) Customers whose Maybank Mobile Banking account, Maybank deposit, savings and/or current account are terminated during the Promotion Period.
4. To be eligible to receive a Redemption Item, customers must register for the Promotion by SMS <MBSG>space<Name>space<Last 4 characters of NRIC> to 79898 by 31 January 2020. Upon successful SMS registration, a Redemption Item will be awarded based on customers’ eligible transactions performed during the Promotion Period.
5. Promotion is limited to the first 5,000 eligible customers who fulfil the Promotion criteria during the Promotion Period (“Successful Customers”). Maybank will not consider any SMS sent in the wrong format. Any SMS sent in the wrong format will not receive an auto reply.
6. Each Successful Customer may receive a maximum of one (1) Redemption Item during the Promotion Period.
7. Each Successful Customer will receive the Redemption Item within thirty (30) business days after the end of Promotion Period or when the Redemption Items are fully redeemed, whichever is earlier.
8. Customers who are non-individuals are excluded from participating in the Promotion.
9. The Redemption Item offered is not transferable or exchangeable for any other item by the Maybank customer.
10. Maybank reserves the right to vary or substitute the Redemption Item at its sole discretion without prior notice.
11. Maybank reserves the right to debit the amount equivalent to the Redemption Item granted to a Maybank customer should the Maybank Savings or Current account used for the purpose of receiving the Redemption Item be cancelled or reversed for any reason.
12. Maybank shall not be liable for any loss, injury, liabilities, expenses or damages howsoever incurred or sustained by a Maybank customer in relation to this Promotion.



13. Maybank may vary, delete or add to any of these terms and conditions, or withdraw, suspend or discontinue this Promotion at any time. Maybank has the sole discretion to exclude any person from participating in this Promotion and Maybank's decision on all matters with regards to this Promotion shall be final, conclusive and binding on Maybank customers.
14. The terms and conditions for the Internet Banking Services govern the Service and apply to this Promotion, together with the terms and conditions governing a customer's Maybank Account.

Information is correct as at 16 October 2019.

Maybank Singapore Limited (UEN: 201804195C)